



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

April 30, 2025

Ramon Beltran
Beacon Specialized Living Services, Inc.
Suite 110
890 N. 10th St.
Kalamazoo, MI 49009

RE: License #: AS250412389
Investigation #: 2025A0779030
Beacon Home at Clio

Dear Ramon Beltran:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in dark ink, reading "Christopher A. Holvey". The signature is written in a cursive, flowing style.

Christopher Holvey, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(517) 899-5659

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

****This report contains quoted profanity****

I. IDENTIFYING INFORMATION

License #:	AS250412389
Investigation #:	2025A0779030
Complaint Receipt Date:	03/20/2025
Investigation Initiation Date:	03/21/2025
Report Due Date:	05/19/2025
Licensee Name:	Beacon Specialized Living Services, Inc.
Licensee Address:	Suite 110 890 N. 10th St. Kalamazoo, MI 49009
Licensee Telephone #:	(269) 427-8400
Administrator:	Ramon Beltran
Licensee Designee:	Ramon Beltran
Name of Facility:	Beacon Home at Clio
Facility Address:	1491 Bondy Dr., Clio, MI 48420
Facility Telephone #:	(810) 368-4621
Original Issuance Date:	09/07/2022
License Status:	REGULAR
Effective Date:	03/07/2025
Expiration Date:	03/06/2027
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

Violation Established?	
On 03/15/2025, Staff Aaliyah Wilson cussed at and threatened Resident A.	Yes

III. METHODOLOGY

03/20/2025	Special Investigation Intake 2025A0779030
03/20/2025	APS Referral Complaint was received from APS centralized intake.
03/21/2025	Special Investigation Initiated - Telephone Spoke to ORR investigator.
03/26/2025	Inspection Completed On-site
04/07/2025	Contact - Face to Face
04/08/2025	Contact - Telephone call made
04/30/2025	Exit Conference Held with licensee designee, Ramon Beltran.

ALLEGATION:

On 03/15/2025, Staff Aaliyah Wilson cussed at and threatened Resident A.

INVESTIGATION:

On 3/21/2025, a phone conversation took place with recipient rights investigator, Rachel Moore, who confirmed that she is investigating the same allegation. Investigator Moore stated that Resident A initially denied the allegations. Investigator Moore stated that she interviewed several of the other residents by phone and none of them report witnessing staff person, Aaliyah Wilson, threatening Resident A.

On 3/26/2025, an on-site inspection was conducted and multiple residents were interviewed. Resident A stated that he remembers getting into a verbal argument with Staff Wilson about him calling another resident the "N" word. Resident A stated that he and Staff Wilson were yelling at each other and that Staff Wilson called him "trailer trash." Resident A reported that Staff Wilson said to him "I will whoop your ass." Resident A stated that he does not like Staff Wilson and that she is mean, but this was a

1-time incident. Resident A stated that he has no problems with any of the other staff at this home.

On 3/26/2025, Resident B and Resident C stated that Resident A uses the “N” a lot, but that they do not remember witnessing an argument between Resident A and Staff Wilson. They stated that they have no problems with Staff Wilson or any other staff at this home.

On 3/26/2025, staff Heather Bice was interviewed. Staff Bice stated on 3/15/2025, Resident A was arguing with Resident B and called Resident B the “N” word. Staff Bice stated that she witnessed Staff Wilson get upset and start screaming at Resident A about how Resident A cannot use that word. Staff Bice reported that she heard Staff Wilson threaten Resident A and use the words “Whoop your ass” and tell Resident A, “I will have my people come up and deal with you.” Staff Bice stated that she thinks Resident B, Resident C, and Resident D, were close at the time of the incident, but is not sure how much they heard. Staff Bice stated that her and Staff Wilson were the only staff present at that time.

On 3/26/2025, home manager, Damise Young, stated that Staff Wilson is a new staff and that this is the first time of her hearing anything like this about Staff Wilson. Manager Young stated that Staff Bice called her right away to report the incident and that Staff Wilson has been suspended.

On 4/7/2025, an in-person interview was conducted with Resident D, who confirmed that Resident A cusses and uses the “N” word a lot. Resident D stated that he remembers Resident A and Staff Wilson arguing and yelling at each other, but that he cannot remember what was actually said.

On 4/8/2025, a phone interview was conducted with staff person, Aaliyah Wilson, who confirmed that she got into a verbal argument with Resident A on 3/15/2025. Staff Wilson stated that she broke up an argument between Resident A and another resident, where Resident A used the “N” word. Staff Wilson admitted to yelling at Resident A, telling him that the “N” word is offensive and telling him to find another chose of words. Staff Wilson denied using any cuss words or threatening Resident A in any way. Staff Wilson claimed that the confrontation between her and Resident A was short and that everything was fine the rest of her shift.

On 4/30/2025, an exit conference was held with licensee designee, Ramon Beltran. LD Beltran stated that Staff Wilson is a new staff, but that he does not allow behavior like that from a staff in his homes. LD Beltran stated that Staff Wilson’s employment at this home and with Beacon Specialized Living Services has been terminated.

Special Investigation Report #2023A0779011 dated January 11, 2023, cited R 400.14308 (2)(f), due to a staff person yelling and cussing at residents. On January 16, 2023, a corrective action plan (CAP) was submitted and signed by licensee designee, Kimberly Rawlings. The CAP stated that disciplinary action was taken against the staff person in question and the staff had to attend training regarding resident rights.

APPLICABLE RULE	
R 400.14308	Resident behavior interventions prohibitions.
	<p>(2) A licensee, direct care staff, the administrator, members of the household, volunteers who are under the direction of the licensee, employees, or any person who lives in the home shall not do any of the following:</p> <p style="padding-left: 40px;">(f) Subject a resident to any of the following:</p> <p style="padding-left: 80px;">(iii) Derogatory remarks about the resident or members of his or her family.</p> <p style="padding-left: 80px;">(iv) Threats.</p>
ANALYSIS:	<p>Resident A stated that he and staff person, Aaliyah Wilson, got into an argument, were yelling at each other, and that Staff Wilson said to him "I will whoop your ass". Staff person, Heather Bice, stated that she was present to witness the argument between Resident A and Staff Wilson and heard Staff Wilson threaten Resident A and use the words "Whoop your ass". There was sufficient evidence found to substantiate that Staff Wilson threatened Resident A and to warrant citation of this rule.</p>
CONCLUSION:	<p>REPEAT VIOLATION ESTABLISHED SIR #2023A0779011 dated January 11, 2023.</p>

IV. RECOMMENDATION

Upon receipt of an approve written corrective action plan, it is recommended that the status of this home's license remain unchanged.



4/30/2025

Christopher Holvey
Licensing Consultant

Date

Approved By:



4/30/2025

Mary E. Holton
Area Manager

Date