



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

March 25, 2025

Vicky Cates  
3960 Sharp Rd.  
Adrian, MI 49256

RE: License #: AM460402968  
Investigation #: 2025A1032014  
Main Street Adult Foster Care

Dear Vicky Cates:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in black ink, appearing to read "Dwight Forde".

Dwight Forde, Licensing Consultant  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AM460402968
<b>Investigation #:</b>	2025A1032014
<b>Complaint Receipt Date:</b>	01/30/2025
<b>Investigation Initiation Date:</b>	01/31/2025
<b>Report Due Date:</b>	03/31/2025
<b>Licensee Name:</b>	Vicky Cates
<b>Licensee Address:</b>	3960 Sharp Rd. Adrian, MI 49256
<b>Licensee Telephone #:</b>	(517) 902-3950
<b>Administrator:</b>	Vicky Cates
<b>Name of Facility:</b>	Main Street Adult Foster Care
<b>Facility Address:</b>	505 S. Main Street Adrian, MI 49221
<b>Facility Telephone #:</b>	(517) 263-3544
<b>Original Issuance Date:</b>	03/25/2020
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	09/25/2024
<b>Expiration Date:</b>	09/24/2026
<b>Capacity:</b>	12
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
An employee mistreats Resident A.	No
Additional Findings	No

**III. METHODOLOGY**

01/30/2025	Special Investigation Intake 2025A1032014
01/31/2025	Special Investigation Initiated - Face to Face Interview with Daybreak employee Ashlynn Brooks
02/26/2025	Contact - Face to Face Interview with Resident A
03/10/2025	Inspection Completed On-site
03/20/2025	Inspection Completed On-site Interview with employee Erica Montecinos and Resident B
03/25/2025	Exit Conference

**ALLEGATION:**

**An employee mistreats Resident A.**

**INVESTIGATION:**

On 1/31/25, I interviewed the complainant, who reported that Resident A had expressed that when an employee named Erica works, that she mistreats her and accuses her of manipulating other residents to assist her since Erica does not

believe that she is disabled. The complainant provided an example of mistreatment: when Resident A asked for water, Erica gave her a cup to get water out of the bathroom faucet.

On 2/26/25, I interviewed Resident A in the community. Resident A reported that she moves in to the facility in August 2024 and generally enjoys living there. She stated that the other residents help her tremendously because she is legally blind. She mentioned that an employee named Lisa is very helpful. She stated that an employee named Erica is not particularly helpful and does not appear to understand how to work with someone who is legally blind. She stated that she has reported the matter to her guardian. She stated that another employee named Terry, who had to take time off work for health issues, is also extremely helpful.

On 3/10/25, I interviewed home manager Lisa Gerth at the facility. Ms. Gerth stated that she was aware that there had been a concern expressed about employee Erica Montecinos' interactions with Resident A but did not disclose the source of the concern. She denied witnessing Ms. Montecinos mistreat Resident A. Ms. Gerth stated that Resident A is legally blind and that the other residents will help her from time to time.

On 3/20/25, I interviewed employee Erica Montecinos in the facility. Ms. Montecinos denied shouting at Resident A but acknowledged that she does project her voice. She stated that there are times when she will be directive when speaking to Resident A. She stated that there was a time when she encouraged Resident A not to sleep for too long after coming back from community programming because Resident A would then stay up all night and disturb her roommates by turning on the radio. Ms. Montecinos denied withholding water from residents and stated that they can get water from the kitchen sink. For context, she stated that other facilities will have a pitcher of water available, but this one does not. Ms. Montecinos stated that sometimes, she or other residents will assist Resident A with tasks, but then Resident A will ask to be left to her own devices. She mentioned that Resident A's presentation can be confusing, because she seemingly forgets how to do things that she did moments before, or becomes confused about her surroundings. I advised Ms. Montecinos to make sure she is familiar with a resident's assessment plan and care agreement if there is any doubt. Ms. Montecinos reported that she is filling in for another employee who is away on sick leave.

I interviewed Resident B in the facility. Resident B advised that she had lived in the facility for approximately 20 years. Resident B denied that Ms. Montecinos shouts at Resident A. She denied that Ms. Montecinos directs the other residents not to help Resident A. She stated that Resident A sometimes complains when her needs are not immediately met. Resident B stated that sometimes Resident A is able to complete tasks independently but claims to be incapable on other days. Resident B denied that things such as water are withheld, and that if they want water, they can get it out of the faucet in the kitchen. She denied that they are told to get it out of the

bathroom. Resident B mentioned that she has heard Resident A express a strong desire to continue living at the home.

<b>APPLICABLE RULE</b>	
<b>R 400.14305</b>	<b>Resident protection.</b>
	<b>(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.</b>
<b>ANALYSIS:</b>	Resident B and Ms. Montecinos denied that Ms. Montecinos directed other residents to not render assistance. Resident B also denied seeing Ms. Montecinos deny Resident A assistance or withhold items or services. Ms. Montecinos acknowledged that she struggles with how much help to provide, since Resident A presents with bouts of independence. There was insufficient evidence to establish a violation that Resident A was not treated with dignity.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

On 3/25/25, I conducted an exit conference with licensee Vicky Cates. I shared my findings and Ms. Cates agreed with the conclusions reached.

#### IV. RECOMMENDATION

I recommend no change to the status of this license.

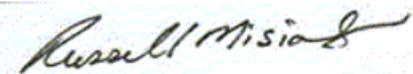


3/25/25

Dwight Forde  
Licensing Consultant

Date

Approved By:



3/31/25

Russell B. Misiak  
Area Manager

Date