



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

March 26, 2025

Benjamin McKinnon
The Manor at Glacier Hills Home for the Aged
1200 Earhart
Ann Arbor, MI 48105

RE: License #: AH810236789
The Manor at Glacier Hills Home for the Aged
1200 Earhart
Ann Arbor, MI 48105

Dear Licensee:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective action plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result. Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please feel free to contact the local office at 877-458-2757.

Sincerely,

Jessica Rogers, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(517) 285-7433

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH810236789
Licensee Name:	Glacier Hills Inc.
Licensee Address:	1200 Earhart Rd. Ann Arbor, MI 48105
Licensee Telephone #:	(734) 769-6410
Authorized Representative:	Benjamin McKinnon
Administrator:	LeeAnn Pennington
Name of Facility:	The Manor at Glacier Hills Home for the Aged
Facility Address:	1200 Earhart Ann Arbor, MI 48105
Facility Telephone #:	(734) 769-6410
Original Issuance Date:	09/11/2000
Capacity:	116
Program Type:	AGED/ALZHEIMERS

II. METHODS OF INSPECTION

Date of On-site Inspection(s): 03/25/2025

Date of Bureau of Fire Services Inspection if applicable: 11/15/2024

Inspection Type: ☐ Interview and Observation ☒ Worksheet
☐ Combination

Date of Exit Conference: 3/25/2025

No. of staff interviewed and/or observed 18

No. of residents interviewed and/or observed 34

No. of others interviewed 0 Role

- Medication pass / simulated pass observed? Yes ☒ No ☐ If no, explain.
- Medication(s) and medication records(s) reviewed? Yes ☒ No ☐ If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes ☐ No ☒ If no, explain. No resident funds held.
- Meal preparation / service observed? Yes ☒ No ☐ If no, explain.
- Fire drills reviewed? Yes ☐ No ☒ If no, explain.
Bureau of Fire Services reviews fire drills. Disaster plan reviewed.
- Water temperatures checked? Yes ☒ No ☐ If no, explain.
- Incident report follow-up? Yes ☐ IR date/s: N/A ☒
- Corrective action plan compliance verified? Yes ☒ CAP date/s and rule/s: CAP dated 3/2/2023 to Renewal Licensing Study Report dated 3/2/2023: R 325.1931(3), R 325.1932(1)
- CAP dated 11/22/2024 to Special Investigation Report 2025A1027007 dated 11/14/2024: R 325.1921(1)(b)
- Number of excluded employees followed up? Six N/A ☐

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

R 325.1932

Resident medications.

(2) Prescribed medication managed by the home shall be given, taken, or applied pursuant to labeling instructions, orders and by the prescribing licensed health care professional.

A review of the narcotic count logs for the 1400 and 1500 hall medication carts revealed several instances where staff did not sign off to confirm that a narcotic count had been completed. Specifically, the narcotic count log for the 1400 hallway was left blank for one or more shifts on the following dates: 3/19/2025, 3/22/2025, and 3/24/2025. Similarly, the narcotic count log for the 1500 hallway was left blank for one or more shifts on the following dates: 3/8/2025, 3/10/2025, 3/18/2025, and 3/23/2025.

Additionally, a review of the medication administration records (MARs) for February and March 2025 revealed that medications were not always administered as prescribed by the licensed healthcare professional. For example, Resident A's insulin orders were not consistently followed as prescribed:

Humalog, inject 11 units subcutaneously once daily in the morning with breakfast (hold if blood glucose is less than 150): Staff documented the administration of Humalog when the blood glucose was less than 150 on the following dates: 2/1/2025, 2/5/2025 through 2/7/2025, 2/10/2025, 2/11/2025, 2/15/2025 through 2/17/2025, 2/20/2025 through 2/23/2025, 2/25/2025, 2/26/2025, 3/2/2025 through 3/5/2025, 3/7/2025 through 3/9/2025, 3/11/2025, 3/13/2025 through 3/18/2025, 3/20/2025, 3/21/2025, 3/24/2025, and 3/25/2025.

Humalog, inject subcutaneously three times daily per sliding scale: Staff documented Humalog administration not in accordance with the sliding scale on one or more doses on the following dates: 2/3/2025 through 2/8/2025, 2/18/2025, 2/22/2025, 2/23/2025, 2/26/2025 through 2/28/2025, 3/1/2025 through 3/4/2025, 3/6/2025, 3/8/2025, 3/9/2025, 3/12/2025, 3/14/2025, 3/15/2025, 3/18/2025 through 3/20/2025, and 3/23/2025.

Humalog, inject 8 units subcutaneously once daily with lunch (hold if blood glucose is less than 150): Staff documented the administration of Humalog when the blood glucose was less than 150 on the following dates: 2/4/2025, 2/7/2025, 2/21/2025, 2/24/2025, 2/28/2025, 3/9/2025, 3/13/2025, and 3/14/2025.

Humalog, inject 7 units subcutaneously once daily with dinner (hold if blood glucose is less than 150): Staff documented the administration of Humalog when the blood glucose was less than 150 on the following dates: 3/4/2025, 3/9/2025, 3/14/2025, and 3/23/2025.

Lantus, inject 15 units subcutaneously daily at bedtime (hold if blood glucose is less than 150): Staff documented the administration of Lantus when the blood glucose was less than 150 on the following date: 3/18/2025. Additionally, the blood glucose, blood glucose site, and witness for 3/9/2025 were left blank, making it unclear whether it was administered.

Moreover, Resident E was prescribed Torsemide (1 tablet by mouth every other day, on even days in February and March, and withheld if standing weight is less than 155 pounds). On 2/1/2025, Resident E's weight was recorded as 154.7 pounds, yet staff documented the medication as administered on 2/2/2025, and on all other even days in February 2025, except for 2/16/2025. It is unclear whether staff were instructed to weigh Resident E once a month or on the days the medication was due to be administered.

VIOLATION ESTABLISHED.

R 325.1976 Kitchen and dietary.

(13) A multi-use utensil used in food storage, preparation, transport, or serving shall be thoroughly cleaned and sanitized after each use and shall be handled and stored in a manner which will protect it from contamination.

A review of the three-compartment sink log for January and February 2025 revealed that staff were required to test the wash temperature, third sink temperature, and sanitation sink three times daily. However, there were instances where one or more tests were not completed on the following dates: 1/29/2025, 2/16/2025, 2/17/2025, and 2/20/2025. As a result, it could not be confirmed whether proper and adequate sanitization of dishware was completed.

VIOLATION ESTABLISHED.

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.

Jessica Rogers

03/26/2025

Date

Licensing Consultant