



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

February 25, 2025

Tia Glass  
Comfort And Care LLC  
1758 E Clark Rd  
Dewitt, MI 48906

RE: License #: AL190419090  
Investigation #: 2025A0622022  
Gunnisonville Meadows

Dear Ms. Glass:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9727.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Amanda Blasius', with a large, stylized initial 'A'.

Amanda Blasius, Licensing Consultant  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AL190419090
<b>Investigation #:</b>	2025A0622022
<b>Complaint Receipt Date:</b>	02/18/2025
<b>Investigation Initiation Date:</b>	02/18/2025
<b>Report Due Date:</b>	04/19/2025
<b>Licensee Name:</b>	Comfort And Care LLC
<b>Licensee Address:</b>	5537 Silverleaf Ct. HASLETT, MI 48840
<b>Licensee Telephone #:</b>	(517) 802-0066
<b>Administrator:</b>	Tia Glass
<b>Licensee Designee:</b>	Tia Glass
<b>Name of Facility:</b>	Gunnisonville Meadows
<b>Facility Address:</b>	1758 E. Clark Rd LANSING, MI 48906
<b>Facility Telephone #:</b>	(517) 575-6021
<b>Original Issuance Date:</b>	02/11/2025
<b>License Status:</b>	TEMPORARY
<b>Effective Date:</b>	02/11/2025
<b>Expiration Date:</b>	08/10/2025
<b>Capacity:</b>	20
<b>Program Type:</b>	PHYSICALLY HANDICAPPED AGED

## II. ALLEGATION(S)

	Violation Established?
On 02/13/24, the facility did not have the driveways or parking lots plowed.	Yes

## III. METHODOLOGY

02/18/2025	Special Investigation Intake 2025A0622022
02/18/2025	Special Investigation Initiated - Telephone
02/19/2025	APS Referral- Referral came from APS Denial
02/20/2025	Inspection Completed-BCAL Sub. Compliance
02/21/2025	Exit Conference with licensee designee, Tia Glass

**ALLEGATION:** On 02/13/24, the facility did not have the driveways or parking lots plowed.

### INVESTIGATION:

On 02/18/2025, I received this complaint through the LARA Bureau of Community and Health Systems online complaint system. According to the complaint, on 02/13/24, the facility did not have the driveways or parking lots plowed. The complaint stated that the driveway was not visible and there was about 10 inches of snow. Complaint reported that it was unknown if any of the residents had to go out in those conditions. According to the complaint if there was an emergency vehicle that needed to get someone from the facility, it would have been difficult.

On 02/18/2025, I interviewed licensing consultant, Bridget Vermeesch. She reported that she had visited Gunnisonville on 02/6/25. Ms. Vermeesch reported that the area had received about 3-5 inches of snow on 2/6/25 and the driveway and sidewalks had been plowed and salted.

On 02/20/2025, I completed an unannounced onsite investigation to Gunnisonville Meadows. I was able to drive up the driveway with no concerns, as the driveway appeared to be plowed. The parking lot was also observed to be plowed. Upon entering the main entrance of the facility, the entrance was shoveled and salted.

I interviewed direct care worker(DCW), Robin Richmond in person. She reported that since the new license was just issued, they have struggled to find a plow company mid-winter to help them. DCW Richmond stated that licensee designee has a family member assisting them through the rest of the winter, and he usually plows in the evening when needed. DCW Richmond stated that staff are responsible for shoveling the sidewalks.

On 02/20/2025, I spoke with licensee designee, Tia Glass via phone while at Gunnisonville Meadows. Licensee designee Glass reported that when she was buying the facility, they had contracted with the previous licensee designee for three years to provide snow plowing, but he recently had a health concern and was unable to plow, therefore she has had to scramble to find a backup company. Licensee designee, Tia Glass provided an invoice from her brother, Willie Glass for his service of snow plowing. Licensee designee, Tia Glass stated that she is currently get quotes for snow plowing for the 2025/2026 winter season.

On 02/20/2025, I viewed the sidewalk at an additional exit of the facility, and it was salted and shoveled. Within the dining room, there are two doors that lead to an outdoor space and is also used as an emergency exit. The sidewalks outside of the dining room doors were not shoveled, nor was the path that leads through the gate and to the other side of the building. Residents would not have been able to exit out these doors in an emergency, as there was at least three inches of snow on the emergency sidewalk path.

<b>APPLICABLE RULE</b>	
<b>R 400.15403</b>	<b>Maintenance of premises.</b>
	<b>(12) Sidewalks, fire escape routes, and entrances shall be kept reasonably free of hazards, such as ice, snow, and debris.</b>
<b>ANALYSIS:</b>	During the unannounced onsite investigation, the fire escape route from the dining room doors was not shoveled and free from snow. I viewed at least three inches of snow on the fire escape route that leads from the dining room doors, through a gate and to the other side of the building.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

#### IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend that the status of the license remains unchanged.



02/25/2025

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Amanda Blasius  
Licensing Consultant

Date

Approved By:



02/25/2025

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Dawn N. Timm  
Area Manager

Date