



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

February 7, 2025

Bianca Wilson  
Umbrellex Behavioral Health Services, LLC  
1064  
335 Haggerty  
Walled Lake, MI 48390

RE: License #: AS780400203  
Investigation #: 2025A0584005

Dear Ms. Wilson:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9727.

Sincerely,

A handwritten signature in dark ink, reading "Candace Coburn" with a long horizontal flourish extending to the right.

Candace Coburn, Licensing Consultant  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS780400203
<b>Investigation #:</b>	2025A0584005
<b>Complaint Receipt Date:</b>	01/08/2025
<b>Investigation Initiation Date:</b>	01/09/2025
<b>Report Due Date:</b>	03/09/2025
<b>Licensee Name:</b>	Umbrellex Behavioral Health Services, LLC
<b>Licensee Address:</b>	Suite 255 13854 Lakeside Circle Sterling Heights, MI 48313
<b>Licensee Telephone #:</b>	(586) 765-4342
<b>Administrator:</b>	Bianca Wilson
<b>Licensee Designee:</b>	Bianca Wilson
<b>Name of Facility:</b>	Umbrellex 1
<b>Facility Address:</b>	1207 Devonshire CT Owosso, MI 48867
<b>Facility Telephone #:</b>	(586) 765-4342
<b>Original Issuance Date:</b>	10/07/2019
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	04/07/2024
<b>Expiration Date:</b>	04/06/2026
<b>Capacity:</b>	5
<b>Program Type:</b>	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

## II. ALLEGATION

	Violation Established?
On 1/7/2024, Resident A's mattress was found moldy and soaked with urine.	Yes

## III. METHODOLOGY

01/08/2025	Special Investigation Intake - 2025A0584005.
01/09/2025	Special Investigation Initiated - Email to Ardis Bates, Shiawassee County Health and Wellness.
01/15/2025	Contact - Face to Face interviews with direct care staff Anastasia Foster, Brandy Foster, Justin Lawrence, Corrin Mason, Emmanuel Asare, Joshua Merrifield, Jessica Fritz, Jason Chevrier, Dakota Byles, Tyshydrik Howard, Tammy Shears, Jesse Sanders, Judy Sailor, Olivia Peeples, Justin Irvin, Addisyn Mendoza, Chelsie Shivley with Ardis Bates at Shiawassee Health and Wellness Recipient Rights office.
01/16/2025	Inspection Completed On-site. Face to Face interview with Resident A.
01/29/2025	Exit Conference -With Licensee Designee Bianca Wilson.

### ALLEGATION:

**On 1/7/2024, Resident A's mattress was found moldy and soaked with urine.**

### INVESTIGATION:

On 1/8/2025, the Bureau of Community and Health Systems (BCHS) received the above allegation via the BCHS online complaint system.

According to Shiawassee County Health and Wellness Recipient Rights officer Ardis Bates, direct care workers Brandy Foster reported that on 1/7/2025, she observed Resident A's mattress to be soaked with urine and to have mold spots.

On 1/15/2025, I conducted face to face interviews with Ardis Bates of Shiawassee Health and Wellness and Umbrellex homes care staff Anastasia Foster, Justin Lawrence, Corrin Mason, Emmanuel Asare, Joshua Merrifield, Jessica Fritz, Jason

Chevrier, Dakota Byles, Tyshydrik Howard, Tammy Shears, Jesse Sanders, Judy Sailor, Olivia Peeples, Justin Irvin, Addisyn Mendoza, and Chelsie Shivley at the Shiawassee Health and Wellness Recipient Rights office

Ms. Anastasia Foster, Mr. Lawrence, Ms. Scott, Mr. Asare, Ms. Glover, Mr. Merrifield, Ms. Fritz, Ms. Byles, Ms. Shears, Mr. Sanders, Ms. Sailor, Ms. Peeples, Mr. Irvin, and Ms. Mendoza all stated that they were unaware of the allegation.

However, Ms. Mason, Mr. Howard, and Ms. Shively statements were consistent with Ms. Brandy Foster's statements that on 1/7/2025, Resident A's mattress was soaked with urine and had mold spots.

On 1/15/2025, I conducted an unannounced onsite investigation and conducted a face to face interview with Resident A.

Resident A confirmed he received a new mattress and mattress protector. I inspected Resident A's new mattress and bedding, all of which was observed to be clean and dry.

I observed the rest of the facility to be clean and in good repair.

<b>APPLICABLE RULE</b>	
<b>R 400.14410</b>	<b>Bedroom furnishings.</b>
	<b>(5) A licensee shall provide a resident with a bed that is not less than 36 inches wide and not less than 72 inches long. The foundation shall be clean, in good condition, and provide adequate support. The mattress shall be clean, comfortable, in good condition, well protected, and not less than 5 inches thick or 4 inches thick if made of synthetic materials. The use of a water bed is not prohibited by this rule.</b>
<b>ANALYSIS:</b>	Based upon my investigation, which consisted of several interviews with staff members and resident A, and an inspection of Resident A's mattress, there is sufficient evidence that on 1/7/2025, Resident A's mattress was soaked with urine and had mold stains.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

On 1/29/2025, I conducted an exit conference via email with licensee designee Bianca Wilson informing her of the findings of this investigation.

#### IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend no change in the status of this license.



1/31/2025

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Candace Coburn  
Licensing Consultant

Date

Approved By:



2/7/2025

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Michele Streeter  
Area Manager

Date