

GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

MARLON I. BROWN, DPA DIRECTOR

February 18, 2025

Nicholas Burnett Flatrock Manor, Inc. 2360 Stonebridge Drive Flint, MI 48532

> RE: License #: AM250388519 Investigation #: 2025A0576015

> > Flint Township North

Dear Nicholas Burnett:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

C. Barpa

Christina Garza, Licensing Consultant Bureau of Community and Health Systems 611 W. Ottawa Street P.O. Box 30664 Lansing, MI 48909 (810) 240-2478

enclosure

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS SPECIAL INVESTIGATION REPORT

I. IDENTIFYING INFORMATION

| License #: | AM250388519 |
|--------------------------------|---|
| | |
| Investigation #: | 2025A0576015 |
| | 40/07/0004 |
| Complaint Receipt Date: | 12/27/2024 |
| Investigation Initiation Date: | 01/03/2025 |
| investigation initiation bate. | 01/03/2023 |
| Report Due Date: | 02/25/2025 |
| | |
| Licensee Name: | Flatrock Manor, Inc. |
| | |
| Licensee Address: | 7012 River Road, Flushing, MI 48433 |
| 1: | (040) 004 4400 |
| Licensee Telephone #: | (810) 964-1430 |
| Administrator: | Morgan Yarkosky |
| Administrator. | Worgan Farkosky |
| Licensee Designee: | Nicholas Burnett |
| | |
| Name of Facility: | Flint Township North |
| | |
| Facility Address: | 2360 Stonebridge Drive, Flint, MI 48532 |
| Essility Tolombons #: | (910) 977 6022 |
| Facility Telephone #: | (810) 877-6932 |
| Original Issuance Date: | 11/16/2017 |
| Original localino Bato. | 11710/2017 |
| License Status: | REGULAR |
| | |
| Effective Date: | 12/22/2024 |
| | 40/04/0000 |
| Expiration Date: | 12/21/2026 |
| Canacity | 12 |
| Capacity: | 12 |
| Program Type: | DEVELOPMENTALLY DISABLED |
| | MENTALLY ILL |

II. ALLEGATION(S)

Violation Established?

| On December 21, 2024, Resident A and Staff, Brooklyn Lawson | Yes |
|---|-----|
| were in a physical altercation. Staff Lawson was observed hitting | |
| Resident A in the chest. | |

III. METHODOLOGY

| 12/27/2024 | Special Investigation Intake 2025A0576015 |
|------------|---|
| 12/27/2024 | APS Referral |
| 01/03/2025 | Special Investigation Initiated - Letter Sent email to Complainant |
| 01/04/2025 | Contact - Document Received Email received from Brandi Morris, Genesee County Adult Protective Services (APS) |
| 01/21/2025 | Contact - Telephone call received Interviewed Brandi Morris, APS |
| 02/06/2025 | Inspection Completed On-site Interviewed Staff, Tashiana Chapman, Lavone Blake, and Resident A |
| 02/11/2025 | Contact - Telephone call made Interviewed Sherry VanHulle, Easterseals MORC Case Manager |
| 02/13/2025 | Contact - Telephone call made Interviewed Staff, Brooklyn Lawson |
| 02/14/2025 | Exit Conference |

ALLEGATION:

On December 21, 2024, Resident A and Staff, Brooklyn Lawson were in a physical altercation. Staff Lawson was observed hitting Resident A in the chest.

INVESTIGATION:

On January 4, 2025, I received an email from Brandi Morris, Genesee County APS Investigator who reported she investigated this matter and substantiated Staff, Brooklyn Lawson for abuse against Resident A. On January 21, 2025, Investigator Morris advised that Staff Lawson was terminated on the day of the incident, and she is closing her investigation.

On February 6, 2025, I completed an unannounced on-site inspection at Flint Township North and interviewed Staff, Tashiana Chapman regarding the allegations. Staff Chapman reported she heard about the allegations however she was not working at the time. Resident A was upset and hit Staff, Brooklyn Lawson in the chest and Staff Lawson hit Resident A in the chest. An investigation was commenced, and Staff Lawson is no longer working at the facility.

On February 6, 2025, I completed an unannounced on-site inspection at Flint Township North and interviewed Lead Staff, Lavone Blake regarding the allegations. Staff Bake reported he was at the facility when the incident between Staff Lawson and Resident A occurred. Staff Lawson and Resident A were in Resident A's bedroom. Staff Blake was going to Resident A's bedroom to switch Resident A's staff person as he was on 1 on 1 staffing at the time. Resident A can be aggressive Resident A hit Staff Lawson in the stomach. In response, Staff Lawson hit Resident A in the chest with a closed fist. Resident A tried to hit Staff Lawson again however Staff Blake got in the middle and deescalated the situation. Staff Blake directed Staff Lawson to clock out and go home.

On February 6, 2025, I interviewed Resident A who confirmed Staff, Brooklyn Lawson hit him in the chest. Resident A reported Staff Lawson hit him first and then he hit Staff Lawson back. Resident A reported he did not get along with Staff Lawson and he is glad Staff Lawson is no longer working at his home. Resident A is verbal, requires a wheelchair to ambulate, and denied any concerns regarding his home.

On February 6, 2025, I reviewed an AFC Licensing Division - Incident / Accident Report (IR) dated for December 23, 2024, and authored by Staff, Lavone Blake. The IR documented that on December 21, 2024, Resident A began showing signs of agitation toward his 1 on 1 staff. Resident A started calling the staff names and then escalated to physical aggression. The staff was viewed hitting Resident A in the chest. The staff was sent home, and Resident A was assigned another staff person.

On February 11, 2025, I interviewed Resident A's Case Manager, Sherry VanHulle from Easterseals MORC who reported Resident A has lived at his home for 4 months and is on a behavior plan. Resident A can be a difficult client and has a traumatic brain injury. Case Manager VanHulle confirmed she was aware of the allegations. Resident A can be verbally and physically aggressive and he may have called the staff person a name resulting in the staff person hitting Resident A in the chest. Case Manager VanHulle does not believe the staff person is working at the facility. Case Manager denied any concerns regarding the home.

On February 13, 2025, I interviewed Staff, Brooklyn Lawson regarding the allegations. Staff Lawson reported Resident A was agitated and Resident A does not like her. Resident A kept kicking Staff Lawson in the knee and Staff Lawson hit Resident A in the chest. There was going to be a change in staff for Resident A and she was trying to get her purse from Resident A's bedroom. Resident A would not let Staff Lawson get her purse, and Resident A was sitting in his wheelchair in between Staff Lawson and the purse. Resident A hit Staff Lawson for the second time in Resident A's chest out of reflex. Staff Lawson hit Resident A in the chest with the back of her hand. Stall Lawson did not hit Resident A hard, and it was a reflex response to being hit. Resident A did not scream, and Resident A was not injured from being hit by Staff Lawson. Staff Lawson clocked out and left work for the remainder of the day. An investigation was commenced, and she has not returned to work.

| APPLICABLE RULE | | |
|-----------------|--|--|
| R 400.14305 | Resident protection. | |
| | (3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act. | |
| ANALYSIS: | It was alleged that Staff, Brooklyn Lawson hit Resident A in the chest. Upon conclusion on investigative interviews, there is a preponderance of evidence to conclude a rule violation. | |
| | Resident A was interviewed and confirmed he was hit in the chest by Staff Lawson. Lead Staff Lavone Blake was interviewed and confirmed Staff Lawson hit Resident A in the chest after Resident A hit the Staff Lawson. Staff Lawson was interviewed and confirmed she hit Resident A in the chest after he hit her. | |
| | There is a preponderance of evidence to conclude Resident A's protection and safety was not adhered to at all times. | |
| CONCLUSION: | VIOLATION ESTABLISHED | |

On February 14, 2025, I conducted an exit conference with Licensee Designee, Nicholas Burnett. I advised Licensee Designee Burnett I would be citing a rule violation and requesting a corrective action plan.

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, no change to the license status is recommended.

Christina Garza Date Licensing Consultant

Approved By:

02/18/2025

Mary E. Holton Date
Area Manager