



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

January 24, 2025

Vasha Patel  
Collaborative Care Partners Inc  
10900 James Way  
Portage, MI 49002

RE: License #: AL030406376  
Investigation #: 2025A0357007  
Stanford Lodge

Dear Ms. Patel:

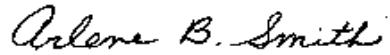
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in cursive script that reads "Arlene B. Smith".

Arlene B. Smith, MSW, Licensing Consultant  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503  
(616) 916-4213

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AL030406376
<b>Investigation #:</b>	2025A0357007
<b>Complaint Receipt Date:</b>	11/25/2024
<b>Investigation Initiation Date:</b>	11/26/2024
<b>Report Due Date:</b>	01/24/2025
<b>Licensee Name:</b>	Collaborative Care Partners Inc
<b>Licensee Address:</b>	10900 James Way Portage, MI 49002
<b>Licensee Telephone #:</b>	(269) 718-9040
<b>Administrator:</b>	Vasha Patel
<b>Licensee Designee:</b>	Vasha Patel
<b>Name of Facility:</b>	Stanford Lodge
<b>Facility Address:</b>	409 Naomi Street Plainwell, MI 49080
<b>Facility Telephone #:</b>	(269) 718-2745
<b>Original Issuance Date:</b>	01/21/2021
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	07/21/2023
<b>Expiration Date:</b>	07/20/2025
<b>Capacity:</b>	20
<b>Program Type:</b>	AGED

## II. ALLEGATION(S)

	Violation Established?
Sierra Easter (Manager) provides direct care to residents, and she is not fully trained.	Yes

## III. METHODOLOGY

11/25/2024	Special Investigation Intake 2025A0357007
11/26/2024	Special Investigation Initiated - Telephone
01/13/2025	Inspection Completed On-site Unannounced inspection. Met with Assistant Living Manager, Sierra Easter.
01/22/2025	Contact - Telephone call made With Assisted Living Manager Sierra Easter.
01/24/2025	Contact - Telephone call made With Vashu Patel, Licensee Designee.
01/24/2025	Telephone exit conference with Licensee Designee, Vasha Patel.

**ALLEGATION: Sierra Easter (Manager) provides direct care to residents, and she is not fully trained.**

**INVESTIGATION:** Our department received a complaint through [LARA-BCHS-Complaints@michigan.gov](mailto:LARA-BCHS-Complaints@michigan.gov). It was alleged that the Assistant Living Manger, Sierra Easter is expected to provide care for residents, but she does not have the required training.

On 01/13/2025, I made an unannounced inspection of the facility. I met with the Assistant Living Manager Sierra Easter, and we discussed the complaint. She stated that she can help with providing direct care to residents, and if the staff ask for help, she provides assistance. I asked if she is fully trained according to Licensing Rule 400.15204 Direct care staff: qualifications and training. She stated that she only has First Aid and CPR training. She reported the Licensee Designee gave her a link to U-Tube videos which she thought was our web site but was unsure as to what she was required to complete. She said when she found the videos it was about the Licensee for the Licensing Application. She explained she has her degree from Western Michigan University in Health Services Sciences and a minor in Long Term Care Administration. She explained that she has worked in other care facilities before she received her degree. I reviewed with her the required

trainings of rule 204. She acknowledged that she does not have them except for First Aid and CPR. She has not been trained in a Reporting Requirements, Personal Care, Supervision, and Protection, Safety and Fire Prevention, and Prevention and Containment of Communicable Disease. In the same Rule (4) a licensee or administrator shall provide in-service training or make training available through other sources to direct care staff. Direct care staff shall be competent before performing assigned tasks. In addition, if she were to administer resident medication she must be trained in Rule 400.15312(4) Resident medication.

On 01/24/2025, I spoke on the telephone with the Licensee Designee, Vasha Patel. She explained that Ms. Easter and her assistant are expected to help with resident care if help is needed. Ms. Easter claimed she did not know she needed to be trained since she only provides “as needed” assistance and does not perform direct care as a regular part of her job.

On 01/24/2025 I conducted a telephone exit conference with the Licensee Designee Vasha Patel and she agreed with my findings.

<b>APPLICABLE RULE</b>	
<b>R 400.15204</b>	<b>Direct care staff; qualifications and training.</b>
	<p><b>(3) A licensee or administrator shall provide in-service training or make training available through other sources to direct care staff. Direct care staff shall be competent before performing assigned tasks, which shall include being competent in all of the following areas:</b></p> <ul style="list-style-type: none"> <li><b>(c) Cardiopulmonary resuscitation.</b></li> <li><b>(d) Personal care, supervision, and protection.</b></li> <li><b>(e) Resident rights.</b></li> <li><b>(f) Safety and fire prevention.</b></li> <li><b>(g) Prevention and containment of communicable diseases.</b></li> </ul>
<b>ANALYSIS:</b>	<p>It was alleged that Sierra Easter (Manager) is required to provide direct care to residents when needed and she is not fully trained.</p> <p>Ms. Sierra Easter acknowledged that she does not have the required trainings to provide direct care to Residents despite the fact that she does sometimes provide direct care. More specifically, Ms. Easter has not been trained in the areas of Reporting Requirements, Personal Care, Supervision, and Protection, Safety and Fire Prevention, and Prevention and Containment of Communicable Disease.</p> <p>The Licensee designee, Vasha Patel, confirmed that Ms. Easter does help with resident direct care when needed.</p>

	During this investigation evidence was found that Sierra Easter has provided direct care to residents despite not being fully trained. Therefore, there is a violation of the rule.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

#### IV. RECOMMENDATION

I recommend the Licensee provide an acceptable plan of correction and the license remain unchanged.

*Arlene B. Smith*

01/24/2025

Arlene B. Smith  
Licensing Consultant

Date

Approved By:

*Jerry Hendrick*

01/24/2025

Jerry Hendrick  
Area Manager

Date