



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

February 11, 2025

Ira Combs, Jr.  
Christ Centered Homes, Inc.  
327 West Monroe Street  
Jackson, MI 49202

RE: License #: AS380016315  
Investigation #: 2025A0007006  
Brown Street Home

Dear Mr. Combs, Jr.:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,

A handwritten signature in cursive script that reads "Mahtina Rubritius".

Mahtina Rubritius, Licensing Consultant  
Bureau of Community and Health Systems  
611 W. Ottawa  
P.O. Box 30664  
Lansing, MI 48909  
(517) 262-8604

Enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**THIS REPORT CONTAINS QUOTED DEROGATORY LANGUAGE AND QUOTED  
PROFANITY**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS380016315
<b>Investigation #:</b>	2025A0007006
<b>Complaint Receipt Date:</b>	12/16/2024
<b>Investigation Initiation Date:</b>	12/16/2024
<b>Report Due Date:</b>	02/14/2025
<b>Licensee Name:</b>	Christ Centered Homes, Inc.
<b>Licensee Address:</b>	327 West Monroe Street Jackson, MI 49202
<b>Licensee Telephone #:</b>	(517) 499-6404
<b>Administrator:</b>	Ira Combs, Jr.
<b>Licensee Designee:</b>	Ira Combs, Jr.
<b>Name of Facility:</b>	Brown Street Home
<b>Facility Address:</b>	1203 Brown Street Jackson, MI 49203-2732
<b>Facility Telephone #:</b>	(517) 250-7930
<b>Original Issuance Date:</b>	03/24/1995
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	05/24/2024
<b>Expiration Date:</b>	05/23/2026
<b>Capacity:</b>	6
<b>Program Type:</b>	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL

## II. ALLEGATION(S)

	Violation Established?
Jessica Freeman, Direct Care Staff, yelled and slapped Resident A.	Yes

## III. METHODOLOGY

12/16/2024	Special Investigation Intake - 2025A0007006
12/16/2024	APS Referral - Received.
12/16/2024	Contact - Telephone call made to L. Walker at ORR, no answer. I also sent an email and requested a returned phone call.
12/16/2024	Special Investigation Initiated – Telephone - Interview with Bill Rozema, APS Worker.
12/16/2024	Contact - Telephone call received from LaShawda Walker, Office of Recipient Rights. Case Discussion.
12/17/2024	Inspection Completed On-site - Unannounced - Face to face contact with Laura Stalhood, DCW, Adrianna Boon, DCW, Jessica Nebelung, DCW, Resident A, Resident B, Resident C, Resident D, and Resident E.
01/27/2025	Contact - Face to Face contact with Bill Rozema, APS Worker. Case Discussion.
02/05/2025	Contact - Telephone call made – to Employee #1. Message left. I requested a returned phone call
02/05/2025	Contact - Telephone call made to Jessica Freeman. Message left. I requested a return phone call.
02/06/2025	Contact - Telephone call made to Employee #1. Interview.
02/06/2025	Contact - Telephone call made to Jessica Freeman, Interview.
02/06/2025	Exit Conference conducted with Ira Combs, Licensee Designee.

**ALLEGATION: Jessica Freeman, Direct Care Staff, yelled and slapped Resident A.**

**INVESTIGATION:**

As a part of this investigation, I reviewed the written complaint, and the following additional information was noted:

Resident A (54) is currently staying in an adult foster care facility, she suffers from multiple sclerosis, and primarily utilizes a wheelchair. Jessica Freeman (Perpetrator) and Employee #1 (Staff) were the staff on duty.

On December 11, 2024, during third shift, around 6:00 a.m. Jessica Freeman, DCW, was bathing Resident A and began yelling at her. Jessica Freeman slapped Resident A while she was in the shower, causing her to fall out of the wheelchair onto the floor. There were no known injuries, as a result of this incident. Concerns that this was inappropriate behavior for a staff member. It is unclear if supervision is aware of the concerns and their response to the incident.

On December 16, 2024, I spoke with Bill Rozema, APS Worker. Bill Rozema stated that he made face to face contact with Resident A on Friday, December 13, 2024, and ORR had interviewed her the day before. There were no bruises observed on Resident A. Resident A reported that she was slapped in the face by Jessica Freeman. Resident A reported to Bill Rozema that she was not in any pain. Jessica Freeman has been removed from the schedule and Resident A was adamant that she did not return. According to Bill Rozema, there was a recording of the incident, which was unsettling; and law enforcement had been notified.

On December 16, 2024, I spoke with LaShawda Walker, Office of Recipient Rights. According to LaShawda Walker, Employee #1, who was a new worker, said she heard things but couldn't see what was happening. The individual who reported the information also thought that Resident A may have been knocked out of the chair. Further that Jessica Freeman threatened Resident A after she hit her. LaShawda Walker interviewed Jessica Freeman, and she denied the allegations, stating she "never touched" Resident A. Jessica Freeman reported that Resident A was on the floor on her own, and she was asking her to help and get her into the chair.

LaShawda Walker stated that she listened to the audio recording of the incident. Jessica Freeman said to Resident A "Are you a Fucking Moron?" Jessica Freeman also said, "You're not getting shit the rest of the day." After management addressed Jessica Freeman regarding the incident, she cursed out the manager. Jessica Freeman has been removed from the schedule. LaShawda Walker stated that she would be substantiating the case for Abuse Class II, Nonaccidental Act, and she agreed to send me a copy of the report.

On December 17, 2024, I conducted an unannounced on-site investigation and made face to face contact with Laura Stalhood, DCW, Adrianna Boon, DCW,

Jessica Nebelung, DCW, Resident A, Resident B, Resident C, Resident D, and Resident E.

I spoke with Laura Stalhood, DCW, who has the role of home manager. She informed me that Employee #1 came to her and said she needed to talk. Laura Stalhood listened to the audio recording of the incident and Employee #1 was instructed to contact Recipient Rights and to complete an incident report.

I interviewed Resident A, and it was noted that her cheeks appeared to be rosy, but I did not observe any marks or bruising on her face. I also noticed a circular bruise, which was blue in color, and about the size of a golf ball on Resident A's left arm, between her wrist and elbow. It was unknown how Resident A got the bruise on her arm. Resident A informed me that Jessica Freeman was assisting her in the shower, and while she was sitting in the chair, Jessica Freeman started hitting her. Resident A stated she did not know why Jessica Freeman hit her. Resident A also reported that Jessica Freeman was yelling, and they were "arguing back and forth." Resident A stated, "That's why she hit me." Resident A informed me that this had never happened before and stated, "I was freaking out when she hit me!" Resident A reported that she did not have any marks but also recalled that she had a red spot on her face after the incident. Resident A stated that after Jessica Freeman slapped her, "She pushed me down (out of the chair)." Resident A stated that "I was able to get up." Resident A reported that she got back into the chair. I inquired about Jessica Freeman threatening to only give her toast for breakfast; however, Resident A did not provide any information to confirm or refute that information.

On January 27, 2025, I made face to face contact with Bill Rozema, APS Worker. He stated that he still needed to interview Jessica Freeman. He also stated that a referral was made to law enforcement; however, the facility staff report that they had not been contacted. ORR completed their investigation and the allegations were substantiated.

I reviewed the *Office of Recipient Rights Summary Report*, and the following information was documented from the audio recording submitted, regarding the incident on December 11, 2024:

Jessica Freeman: "Get the fuck up off the ground. Get that ass up in the chair and use your legs. Quit faking it."

Resident A: "Please help me, I can't use my legs."

Jessica Freeman: "Get that ass up in the chair and use your legs. Quit faking it. Oh well, you're gonna be on the floor. [Employee #1], come here."

Resident A: "I'm falling. Goddammit help me."

There are sounds of a large object being knocked over. Then sounds of a smack. Resident A is heard screaming and crying.

Jessica Freeman: "Now get the fuck off the floor, or I'm leaving your ass there all day, so help me God. You're getting two IR's. I'm not helping you up. Get on your fucking knees and get up. Stop rubbing and babying your leg or I will exercise that bitch for you. Get in the chair."

Resident A: "Push the chair to me."

Jessica Freeman: "Get the fuck in the...that's the chair. Are you a fucking moron? You've got me so mad, [Resident A], I can't think straight. You're not getting shit for the rest of the day. You want me fired, you make your own Goddamn bed and stay in it."

Resident A: "Fine."

Jessica Freeman: "You're not getting shit, shit, shit. Get your funky ass in the shower. Funky, funky, funky. How do you like getting treated like shit? You treat me like shit every day. You used to be my favorite. Now, you're gonna get it back."

Resident A mumbles (inaudible).

Jessica Freeman: "You only listen to [Laura Stalhood]. I don't know if I'm gonna let you come out and get breakfast. I might wait until everyone eats and only get you toast. I'm making breakfast. Fuck it."

As a part of the investigation, ORR also interviewed Employee #1, Resident A, Jessica Freeman, Laura Stalhood, and Joseph Drumm, LifeWays Medical Director. Jessica Freeman reported that she was not yelling or swearing at Resident A but stated that she may have raised her voice. Jessica Freeman reported that she "never touched" Resident A, and that she "has no reason to touch anyone." Jessica Freeman reported that Resident A was on the floor on her own.

The allegations were substantiated for Abuse Class II, Nonaccidental Act, and Christ Centered Homes submitted a corrective action plan. Jessica Freeman has been terminated.

I listened to the audio recording of the incident, and Jessica Freeman can be heard yelling, cursing, and degrading Resident A. There was also a point where there was a loud noise and then Resident A could be heard screaming and crying.

On February 6, 2025, I interviewed Employee #1. She informed me that on the day in question, around 6:00 a.m., she heard Jessica Freeman "screaming to the top of her lungs." Resident A had a BM (bowel movement) and she had clogged the toilet.

Jessica Freeman was cleaning the toilet. Resident A was going to get in shower, and she stood up from her wheelchair, reaching for a washcloth and towel. Resident A then said, "Help me, help me, I'm going to fall." Jessica Freeman said she wasn't going to help Resident A, was cursing and calling Resident A names. Jessica Freeman left the bathroom but then returned and began to yell some more. Jessica Freeman then slapped Resident A in the middle of her back with an open hand, pulling Resident A's shirt, so Resident A would sit down in the wheelchair. Employee #1 did not confirm that Jessica Freeman knocked Resident A out of the chair. Jessica Freeman then threatened that Resident A would not be coming out of her room, she continued to curse and yelled at Resident A. Employee #1 stated that she informed management of the incident, and she was informed that she might have to speak to law enforcement; however, she has not heard from them.

On February 6, 2025, I interviewed Jessica Freeman and noted that her voice sounded like the individual on the audio recording. Jessica Freeman informed me that she no longer worked for Christ Centered Homes. When she was employed, her role was a direct care worker. Jessica Freeman described her duties to include cooking, cleaning, assisting with showers and making sure the residents were taken care of. Jessica Freeman reported that she was no longer employed because "They tried to say I put hands on her. I would never put hands on her." I asked Jessica Freeman to describe what happened on the date of the incident and she stated "I really don't know. They accused me of hitting her," then she was told to leave. Jessica Freeman restated that she never hit Resident A. I inquired if she yelled or cursed at Resident A and Jessica Freeman stated that she may have raised her voice, but she never cursed at Resident A.

On February 6, 2025, I conducted the exit conference with Ira Combs, Licensee Designee. We discussed the investigation, the conclusion, and my recommendations. Christ Centered Homes does not condone this behavior; Ira Combs confirmed that Jessica Freeman had been terminated, and that she was not eligible for rehire. He agreed to submit a written corrective action plan to address the established violation.

<b>APPLICABLE RULE</b>	
<b>R 400.14308</b>	<b>Resident behavior interventions prohibitions.</b>
	<p><b>(2) A licensee, direct care staff, the administrator, members of the household, volunteers who are under the direction of the licensee, employees, or any person who lives in the home shall not do any of the following:</b></p> <p style="padding-left: 40px;"><b>(b) Use any form of physical force other than physical restraint as defined in these rules.</b></p> <p style="padding-left: 40px;"><b>(f) Subject a resident to any of the following:</b></p> <p style="padding-left: 80px;"><b>(i) Mental or emotional cruelty.</b></p> <p style="padding-left: 80px;"><b>(ii) Verbal abuse.</b></p>



	<p><b>(iii) Derogatory remarks about the resident or members of his or her family.</b></p> <p><b>(iv) Threats.</b></p>
<b>ANALYSIS:</b>	<p>While it appears that there were some inconsistencies in the order of events, the audio recording documented the incident of Jessica Freeman yelling, cursing, and demeaning Resident A; and after a loud noise, Resident A was heard screaming and crying.</p> <p>Based upon my investigation, which consisted of an onsite investigation, review of pertinent information and documentation, and interviews with facility staff members, Resident A, Adult Protective Services, and Office of Recipient Rights, it has been established, and it's concluded, that there is a preponderance of the evidence to support the allegations that Jessica Freeman engaged in prohibited behaviors; thus not treating Resident A with dignity and respect, in accordance with the provisions of the act.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

#### IV. RECOMMENDATION

Contingent upon receipt of a very detailed written corrective action plan, it's recommended that the status of the license remains unchanged.

*Mahtina Rubritius*

02/07/2025

Mahtina Rubritius  
Licensing Consultant

Date

Approved By:

*Dawn Timm*

02/11/2025

Dawn N. Timm  
Area Manager

Date