



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

February 5, 2025

Roxanne Goldammer
The Country House, LLC
890 N. 10th St. Ste. 110
Kalamazoo, MI 49009

RE: License #: AM040291143
Investigation #: 2025A0360007
Beacon Home at Ossineke

Dear Roxanne Goldammer:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

Matthew Soderquist, Licensing Consultant
Bureau of Community and Health Systems
350 Ottawa Ave NW Unit #13
Grand Rapids, MI 49503
(989) 370-8320

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM040291143
Investigation #:	2025A0360007
Complaint Receipt Date:	12/09/2024
Investigation Initiation Date:	12/09/2024
Report Due Date:	02/07/2025
Licensee Name:	The Country House, LLC
Licensee Address:	890 N. 10th St. Ste 110 Kalamazoo, MI 49009
Licensee Telephone #:	(989) 471-8482
Administrator/Licensee Designee:	Roxanne Goldammer
Name of Facility:	Beacon Home at Ossineke
Facility Address:	10685 Spruce Rd Ossineke, MI 49766
Facility Telephone #:	(989) 471-1192
Original Issuance Date:	12/17/2009
License Status:	REGULAR
Effective Date:	06/12/2024
Expiration Date:	06/11/2026
Capacity:	12
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED, MENTALLY ILL, AGED

II. ALLEGATION(S)

	Violation Established?
Resident A ingested cleaning fluid requiring hospitalization.	Yes

III. METHODOLOGY

12/09/2024	Special Investigation Intake 2025A0360007
12/09/2024	APS Referral Assigned to Kayla Kelly
12/09/2024	Special Investigation Initiated - Telephone APS Kayla Kelly
12/10/2024	Inspection Completed On-site Resident A, Sarah Patterson, Roxanne Goldammer
02/03/2025	Contact - Telephone call made DCS Charlet Blanton
02/05/2025	Exit Conference

ALLEGATION:

Resident A ingested cleaning fluid requiring hospitalization.

INVESTIGATION:

On 12/9/2025, I contacted Kayla Kelly from Adult Protective Services. Ms. Kelly stated she interviewed Resident A today. Ms. Kelly stated Resident A stated to her that he had drank some surface cleaner that contained alcohol in it to get drunk. Ms. Kelly stated Resident A requires one-on-one staffing and his staff for 12/7/24 was Charlet Blanton. Ms. Kelly stated staff noticed Resident A stumbling and asked him if he had taken anything. She stated they then contacted emergency medical services (EMS) and he was transported to the hospital.

On 12/10/25, I conducted an unannounced onsite inspection at the facility. The facility supervisor Sarah Patterson stated Resident A has a history of trying to ingest

anything with alcohol in it which is why he requires one-on-one staffing. Ms. Patterson stated on the morning on 12/7/24 Resident A was taken to the hospital after he was suspected to have ingested a bottle of Purell Surface Cleaner. Ms. Patterson showed me a bottle of the Purell Surface Cleaner that they use in the facility. The cleaner was 30% ethanol. Ms. Patterson stated the direct care staff providing the one-on-one staffing was Charlet Blanton. I then interviewed the licensee designee Roxanne Goldammer. Ms. Goldammer stated Resident A was taken to the hospital, was admitted overnight and discharged the next morning.

On 12/10/25, while at the facility I interviewed Resident A. Resident A stated he got impulsive and drank a bottle of surface cleaner. He stated it was in the early morning on 12/7/25. He stated the bottle was on the counter in the kitchen. He stated his staff was in the hallway but did not think that she seen him grab the bottle. Resident A stated after drinking the bottle he threw it in the trash of the bathroom. He stated he remembered going into another resident's room to watch video games and then remembers waking up in the hospital.

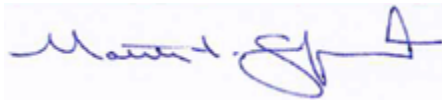
On 2/3/25, I contacted direct care staff Charlet Blanton by telephone. Ms. Blanton stated that as of 12/11/24 she no longer works at the facility. She stated on the morning on 12/7/24 she was Resident A's one-on-one direct care staff. She stated around 4 a.m. Resident A started to wander around the house like he was looking for something. She stated he asked for some privacy and went into his room. Ms. Blanton said that a couple of minutes later he went into another Residents room and fell. She stated she called for her other co-worker Lindsey Vaughn, and they helped him up. Ms. Blanton stated he smelled like alcohol. She stated Resident A then asked to go outside and smoke a cigarette, so she went out there with him. Ms. Blanton stated that he then sat in a chair and kept passing out. She stated her co-worker had contacted EMS and he was transported to the hospital for evaluation. Ms. Blanton denied witnessing him drink any cleaner. She stated her co-worker Ms. Vaughn found an empty bottle of Purell Surface Cleaner in the resident bathroom.

APPLICABLE RULE	
R 400.14401	Environmental health.
	(6) Poisons, caustics, and other dangerous materials shall be stored and safeguarded in nonresident areas and in non-food preparation storage areas.
ANALYSIS:	Based on interviews with Ms. Kelly, Ms. Patterson, Ms. Goldammer, Ms. Blanton, and Resident A poisons, caustics, and other dangerous materials were not stored and safeguarded in nonresident areas.
CONCLUSION:	VIOLATION ESTABLISHED

On 2/05/25 I conducted an exit conference with the licensee designee Roxanne Goldammer by telephone. Ms. Goldammer concurred with the findings and stated she would submit a corrective action plan for approval.

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action, I recommend no change in the status of the license.

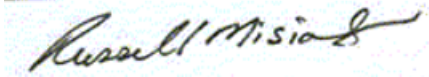


2/5/25

Matthew Soderquist
Licensing Consultant

Date

Approved By:



2/5/25

Russell B. Misiak
Area Manager

Date