



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

February 5, 2025

Shoheli Talukder
59296 Noah Lake Road
Three Rivers, MI 49093

RE: License #: AF750413830
Investigation #: 2025A1030019
Noah Lake Adult Foster Care Home

Dear Ms. Talukder:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On , you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

Nile Khabeiry, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AF750413830
Investigation #:	2025A1030019
Complaint Receipt Date:	01/21/2025
Investigation Initiation Date:	01/21/2025
Report Due Date:	03/22/2025
Licensee Name:	Shoheli Talukder
Licensee Address:	59296 Noah Lake Road Three Rivers, MI 49093
Licensee Telephone #:	(269) 273-3609
Name of Facility:	Noah Lake Adult Foster Care Home
Facility Address:	59296 Noah Lake Road Three Rivers, MI 49093
Facility Telephone #:	(269) 273-3609
Original Issuance Date:	02/24/2023
License Status:	REGULAR
Effective Date:	08/24/2023
Expiration Date:	08/23/2025
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
Residents do not have access to a phone for private communications.	No
The home is unclean and has cockroaches.	Yes
The toilet seat was broken in the resident bathroom.	Yes
Additional Findings	No

III. METHODOLOGY

01/21/2025	Special Investigation Intake 2025A1030019
01/21/2025	Special Investigation Initiated - Telephone Interview with Referral Source
01/22/2025	APS Referral APS referral made
01/27/2025	Contact - Face to Face Attempted to interview Resident A
01/27/2025	Contact - Face to Face Interview with Resident B
01/27/2025	Contact - Face to Face Interview with Resident C
01/27/2025	Contact - Face to Face Interview with Licensee
01/27/2025	Contact - Face to Face Interview with Resident D
01/27/2025	Contact - Face to Face Interview with Resident E and F
01/27/2025	Contact - Telephone call made Interview with Brandy Teadt

01/29/2025	Contact - Document Received Photographs received from licensee
02/04/2025	Exit Conference Exit conference by phone

ALLEGATION:

Residents do not have access to a phone for private communications.

INVESTIGATION:

On 1/22/25, I interviewed the referral source (RS) by phone regarding Resident A. The RS reported she has not been to the home, but another family member has been to the home and witnessed the unclean conditions and cockroaches. The RS also reported the licensee makes it difficult for them to speak with Resident A on the phone as they have been yelled at and told not to call the landline.

On 1/27/25, I attempted to interview Resident A however she refused to speak with me.

On 1/27/25, I interviewed Resident B at the home. Resident B reported she has lived at the home for one year. Resident B reported she likes living at the home most of the time but indicated there are several women who don't like each other and argue. Resident B reported she does not have any concerns about not being able to use the house phone to communicate with her family.

On 1/27/25, I interviewed Resident C at the home. Resident C denied being prevented from using the house phone.

On 1/27/25, I interviewed the licensee Shoheli Talukder at the home. Ms. Talukder denied that any of the residents are prevented from using the house phone. Ms. Talukder reported she uses her personal cell phone and has a landline phone for the residents.

On 1/27/25, I interviewed Resident D at the Community Mental Health (CMH) Clubhouse. Resident D reported the residents have access to the home phone and can receive calls from her family.

On 1/27/25, I interviewed Resident E and F at the CMH Clubhouse. Both residents denied being prevented from using the landline phone. Neither resident had any problems with the cleanliness of the home.

APPLICABLE RULE	
R 400.1409	Resident rights; licensee responsibilities.
	(e) The right of reasonable access to a telephone for private communications. A licensee may charge a resident for long distance telephone calls. A pay telephone shall not be considered as meeting this requirement.
ANALYSIS:	It was alleged the residents do not have access to a phone for private communications. Based on interviews this violation will not be established. According to the residents interviewed they are allowed access to the home phone and are allowed to make and receive calls from their family.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

The home is unclean and has cockroaches.

INVESTIGATION:

On 1/27/25, I conducted an inspection of the home and noted the home was clean however I observed one live cockroach behind the microwave.

I interviewed Residents B and D and both residents reported cockroaches in the home.

I interviewed Residents C, E and F and they denied having any problems with the cleanliness of the home or ever seeing cockroaches.

I interviewed Ms. Talukder and she acknowledged there are cockroaches in the home and does not have a pest control company who services the home. Ms. Talukder reported she will contact a professional pest control company and schedule service for the home and will provide me with verification as part of an on-site corrective action plan.

APPLICABLE RULE	
R 400.1424	Environmental health.

	(4) Effective measures shall be taken to protect against the entrance of vermin into the home and against the breeding or presence of vermin on the premises.
ANALYSIS:	It was alleged the home is unclean and has cockroaches. Based on interviews and an on-site inspection this violation will be established. During an on-site inspection the home's cleanliness was observed to be up to community standards, however there was evidence of cockroaches in the kitchen. The licensee acknowledged the problem and denied having a pest control program in place.
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION:

The toilet seat in the resident bathroom was broken.

INVESTIGATION:

During an on-site inspection of the home, I observed the toilet seat in the resident bathroom was broken and not fully attached to the toilet. Ms. Talukder acknowledged the toilet seat was in need of replacement. Ms. Talukder agreed to replace the toilet seat and send me verification as part of an on-site corrective action plan.

On 1/29/25, I received an email from Ms. Talukder that contained a picture of the resident bathroom with a new toilet seat attached to the toilet.

APPLICABLE RULE	
R 400.1426	Maintenance of premises.
	(1) The premises shall be maintained in a clean and safe condition.
ANALYSIS:	It was alleged the toilet seat in the resident bathroom was broken. During an on-site inspection of the home, I observed the toilet seat in the resident bathroom was broken and unattached to the toilet which was a safety concern. The licensee acknowledged the problem and agreed to replace the toilet seat.
CONCLUSION:	VIOLATION ESTABLISHED

IV.

Based on the submission of an acceptable corrective action plan, I recommend no changes to the current license status.

Nile Khabeem, LMSW

2/6/25

Nile Khabeiry
Licensing Consultant

Date _____

Approved By:

Russell M. Sisk

2/6/25

Russell B. Misiak
Area Manager

Date _____