

GRETCHEN WHITMER
GOVERNOR

## STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

MARLON I. BROWN, DPA DIRECTOR

January 15, 2025

Daniel Fessler ProMedica Charlotte Stephenson Manor 581 Kimole Lane Adrian, MI 49221

RE: License #: AH460397452

ProMedica Charlotte Stephenson Manor

581 Kimole Lane Adrian, MI 49221

#### Dear Licensee:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the authorized representative and a date.

Upon receipt of an acceptable corrective action plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please feel free to contact the local office at 877-458-2757.

Sincerely,

Jessica Rogers, Licensing Staff

Jossica Rogers

Bureau of Community and Health Systems

611 W. Ottawa Street

P.O. Box 30664

Lansing, MI 48909

(517) 241-1970

enclosure

# MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS RENEWAL INSPECTION REPORT

#### I. IDENTIFYING INFORMATION

**License #:** AH460397452

**Licensee Name:** ProMedica of Adrian MI, LLC

Licensee Address: Suite 16 Floor

333 N Summit Street Toledo, OH 43604

**Licensee Telephone #:** (517) 265-0692

**Authorized Representative:** Daniel Fessler

Administrator: Wendy Sauers

Name of Facility: ProMedica Charlotte Stephenson Manor

Facility Address: 581 Kimole Lane

Adrian, MI 49221

**Facility Telephone #:** (517) 265-0690

Original Issuance Date: 06/23/2020

Capacity: 59

Program Type: AGED

### **II. METHODS OF INSPECTION**

Date of On-site Inspection(s):		01/13/2025		
Date of Bureau of Fire Se	rvices Inspection if applic	cable:	9/17/2024	
Inspection Type:	☐Interview and Obser ☐Combination	vation	⊠Worksheet	
Date of Exit Conference:	1/15/2025			
No. of staff interviewed ar No. of residents interviewed No. of others interviewed	ed and/or observed		12 25	
Medication pass / sin	nulated pass observed?	Yes 🛚	No ☐ If no, explain.	
<ul> <li>Medication(s) and medication records(s) reviewed? Yes ⋈ No ☐ If no, explain.</li> <li>Resident funds and associated documents reviewed for at least one resident? Yes ☐ No ⋈ If no, explain. No resident funds held.</li> <li>Meal preparation / service observed? Yes ⋈ No ☐ If no, explain.</li> </ul>				
<ul> <li>Fire drills reviewed? Yes ☐ No ☒ If no, explain.</li> <li>No, Bureau of Fire Services reveiws fire drills. Disaster plan reviewed.</li> <li>Water temperatures checked? Yes ☒ No ☐ If no, explain.</li> </ul>				
<ul> <li>Corrective action plan dated 12/19/2022 to 325.1922(5), R 325.1</li> </ul>	up? Yes  IR date/s: n compliance verified? Y Licensing Study Report (I 932(2), R 325.1953(1), F emplovees followed up?	es ⊠  C LSR) da R 325.19	CAP date/s and rule/s: CAF ted 12/6/2022: R	

#### III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

R 325.1922 Admission and retention of residents.

(5) A home shall update each resident's service plan at least annually or if there is a significant change in the resident's care needs. Changes shall be communicated to the resident and his or her authorized representative, if any.

A review of the service plans for Residents A, B, and C revealed they were not completed or updated in accordance with this rule. Specifically, Resident A did not have a service plan, and the facility was relying on her hospice agency's "hospice aide assignment" in place of one, Resident B's service plan was last updated on 10/18/2023, and Resident C's service plan was last updated on 11/21/2023.

#### REPEAT VIOLATION ESTABLISHED

[For reference, see Licensing Study Report (LSR) dated 12/6/2022, CAP dated 12/19/2022]

R 325.1931 Employees; general provisions.

- (6) The home shall establish and implement a staff training program based on the home's program statement, the residents service plans, and the needs of employees, such as any of the following:
  - (a) Reporting requirements and documentation.
  - (b) First aid and/or medication, if any.
  - (c) Personal care.
  - (d) Resident rights and responsibilities.
  - (e) Safety and fire prevention.
- (f) Containment of infectious disease and standard precautions.
  - (g) Medication administration, if applicable.

A review of Employee #1's file revealed that it was missing training documentation required by this rule. Additionally, while her medication training was completed, it was undated, making it unclear when the training took place.

#### VIOLATION ESTABLISHED.

R 325.1932 Resident medications.

(2) Prescribed medication managed by the home shall be given, taken, or applied pursuant to labeling instructions, orders and by the prescribing licensed health care professional.

A review of Resident B's November and December 2024 medication administration records (MARs) revealed that on 11/17/2024 and 12/15/2024, one or more medications were left blank, making it unclear whether they were administered. Additionally, Resident B was prescribed two as needed (prn) medications for nausea and vomiting. Resident C was prescribed three prn medications for constipation. Both Resident B and C's MARs lacked sufficient instructions for staff to determine whether these medications should be given together, separately, in tandem, or as alternatives to one another.

#### REPEAT VIOLATION ESTABLISHED

[For reference, see Licensing Study Report (LSR) dated 12/6/2022, CAP dated 12/19/2022]

#### IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.

Jossica Rogers	1/15/2025
Licensing Consultant	 Date