



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

January 15, 2025

Kathy Patterson  
New Hope Group Home, LLC  
3671 Senora Ave. SE  
Grand Rapids, MI 49508

RE: Application #: AS410418890  
Mapleview  
1824 Mapleview St SE  
Grand Rapids, MI 49508

Dear Ms. Patterson:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 6 is issued.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in blue ink, appearing to read "Toya Zylstra".

Toya Zylstra, Licensing Consultant  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503  
(616) 333-9702

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
LICENSING STUDY REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS410418890
<b>Applicant Name:</b>	New Hope Group Home, LLC
<b>Applicant Address:</b>	3671 Senora Ave. SE Grand Rapids, MI 49508
<b>Applicant Telephone #:</b>	(419) 439-1218
<b>Administrator/Licensee Designee:</b>	Kathy Patterson, Designee
<b>Name of Facility:</b>	Mapleview
<b>Facility Address:</b>	1824 Mapleview St SE Grand Rapids, MI 49508
<b>Facility Telephone #:</b>	(419) 439-1218
<b>Application Date:</b>	10/08/2024
<b>Capacity:</b>	6
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

## II. METHODOLOGY

10/08/2024	Enrollment
10/08/2024	Application Incomplete Letter Sent requested 1326/RI030
10/08/2024	PSOR on Address Completed
10/10/2024	Contact - Document Sent forms sent
10/23/2024	Contact - Document Received
10/24/2024	File Transferred To Field Office
10/24/2024	Application Incomplete Letter Sent
10/25/2024	Application Complete/On-site Needed
01/08/2025	Inspection Completed On-site
01/08/2025	Inspection Completed-BCAL Full Compliance
01/08/2025	Inspection Completed-Env. Health : A
01/08/2025	Inspection Completed-Fire Safety : A
01/08/2025	SC-Application Received - Original
01/08/2025	SC-Inspection Full Compliance
01/08/2025	SC-Inspection Completed On-Site
01/14/2025	SC-Recommend MI and DD

## III. DESCRIPTION OF FINDINGS & CONCLUSIONS

### A. Physical Description of Facility

Mapleview which is located at 1824 Mapleview St SE, Grand Rapids, Kent County, Michigan, and is owned by New Hope Group Home, LLC. The home is a ranch style structure with a lower level not approved for resident use. The facility has vinyl and brick siding and is in a suburban area on a large lot. There is an attached two-car garage with ample parking space. The main floor of the facility contains six resident approved bedrooms, two full baths, two communal living rooms, staff office, dining, and kitchen area. There are handrails where required. This facility utilizes a municipal septic and private water supply.

The furnace and water heater are located in the lower level of the building and are separated from the interior of the building with appropriate fire safe building materials and self-latching door. The washer and dryer utilities are located on the main level of the facility.

The facility is equipped with hardwired smoke detection system, with battery back-up, which was installed by a licensed electrician and is fully operational, which was tested upon the final inspection on 01/08/2025 and worked properly. There at least two operable A-B-C fire extinguishers attached to the wall and are easily accessible. Evacuation routes are placed on the walls in conspicuous places, and emergency telephone numbers are posted next to the home's telephone, which residents will have reasonable access to.

Resident bedrooms were measured have the following dimensions:

Bedroom #	Room Dimensions	Total Square Footage	Total Resident Beds
1	9 x 11	99	1
2	10 x 11	110	1
3	10 x 11	110	1
4	11 x 12	132	2
5	11 x 12	132	2
6	10 x 11	110	1

**Total Capacity: 6**

The main floor living and dining room areas measure a total of 508 square feet of living space. This exceeds the minimum of 35 square feet per resident requirement.

The kitchen has all the necessary cooking utensils, thermometers in the freezer and refrigerator, and a garbage can with a lid.

A telephone is available for residents to use. Telephone numbers for emergency services is posted near the telephone.

All of the furniture, appliances, equipment, etc. are clean and in good condition. The overall maintenance and cleanliness of the home is good.

## **B. Program Description**

Admission and discharge policies, program statement, refund policy, personnel policies, and standard procedures for the facility were reviewed and accepted as written. The applicant intends to provide 24-hour supervision, protection and personal care to **six** male adults aged 18 years to 99 years, who may be diagnosed as aged, developmentally disabled and/or mental ill in the least restrictive environment possible. The program will include social interaction skills, personal hygiene, personal adjustment skills, and public safety skills. A personal behavior support plan will be designed and

implemented for each resident's social and behavioral developmental needs. It is the intent of this facility to utilize local community resources including public schools and libraries, local museums, shopping centers, and local parks.

If required, behavioral intervention and crisis intervention programs will be developed as identified in the assessment plan. These programs shall be implemented only by trained staff members, and only with the prior approval of the resident, guardian, and the responsible agency. Facility staff will be asleep during third shift sleeping hours.

The facility will provide transportation to residents when needed. Emergency transportation needs will be fulfilled through ambulance services; all other transportation will be arranged by family members, or other service providers who offer it to the resident who live there.

### **C. Applicant and Administrator Qualifications**

The applicant is New Hope Group Home Domestic Limited Liability Corporation, was established in Michigan, on 08/29/2014. The applicant submitted a financial statement and established an annual budget projecting expenses and income to demonstrate the financial capability to operate this adult foster care facility.

Kathy Patterson is the Licensee Designee and Administrator for this home. Medical and Record Clearance requests for Kathy Patterson were completed with no restrictions noted on either. Her TB-tine results were negative.

Kathy Patterson has provided documentation to satisfy the qualifications and training requirements identified in the administrative group home rules.

The staffing pattern for the original license of this six-bed facility is 1-staff-to-6-residents at all times.

The applicant acknowledges an understanding of the training and qualification requirements for direct care staff prior to each person working in the facility in that capacity or being considered as part of the staff -to-resident ratio.

The applicant acknowledged an understanding of the responsibility to assess the good moral character of employees and contractors who have regular, ongoing, "direct access" to residents or the resident information or both. The licensing consultant provided technical assistance on the process for obtaining criminal record checks utilizing the Michigan Long Term Care Partnership website ([www.miltcpartnership.org](http://www.miltcpartnership.org)), Identogo, and the related documents required to be maintained in each employee's record to demonstrate compliance.

The applicant acknowledges an understanding of the administrative rules regarding medication procedures and that only those direct care staff that have received medication training and have been determined competent by Kathy Patterson, can

administer medication to residents. In addition, the applicant has indicated that resident medication will be stored in a locked medication cart and that daily medication logs will be maintained on each resident receiving medication.

The applicant acknowledges their responsibility to obtain all required documentation and signatures that are to be completed prior to each direct care staff or volunteer working with residents. In addition, the applicant acknowledges their responsibility to maintain a current employee record on themselves and direct care staff or volunteers and the retention schedule for all of the documents contained within their and each employee's file.

The applicant acknowledges an understanding of the administrative rules regarding informing each resident of their resident rights and providing them with a copy of those rights. The applicant indicated that it is their intent to achieve and maintain compliance with these requirements.

The applicant acknowledges an understanding of the administrative rules regarding the written and verbal reporting of incidents and accidents and the responsibility to conduct an immediate investigation of the cause. The applicant has indicated their intention to achieve and maintain compliance with the reporting and investigation of each incident and accident involving a resident, employee, and/or visitor.

The applicant acknowledges an understanding of the administrative rules regarding the handling of resident funds and valuables and intends to comply.

The applicant acknowledges their responsibility to obtain all of the required forms and signatures that are to be completed prior to, or at the time of each resident's admission to the home as well as the required forms and signatures to be completed for each resident on an annual basis. In addition, the applicant acknowledges their responsibility to maintain a current resident record on file in the home for each resident and the retention schedule for all of the documents contained within each resident's file.

The applicant acknowledges their responsibility to provide a written discharge notice to the appropriate parties when a 30-day or less than 30-day discharge is requested.

#### **D. Rule/Statutory Violations**

The applicant was in compliance with the licensing act and applicable administrative rules at the time of licensure.

#### **IV. RECOMMENDATION**

I recommend issuance of a temporary license to this AFC adult small group home (capacity 6).



01/14/2025

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Toya Zylstra  
Licensing Consultant

Date

Approved By:



01/15/2025

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Jerry Hendrick  
Area Manager

Date