



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

January 23, 2025

Christopher Schott
The Westland House
36000 Campus Drive
Westland, MI 48185

RE: License #: AH820409556
Investigation #: 2025A0784022
The Westland House

Dear Christopher Schott:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available, and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

Aaron Clum, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(517) 230-2778

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH820409556
Investigation #:	2025A0784022
Complaint Receipt Date:	12/16/2024
Investigation Initiation Date:	12/17/2024
Report Due Date:	02/14/2025
Licensee Name:	Westland OPS, LLC
Licensee Address:	600 Stonehenge Pkwy 2nd Floor Dublin, OH 43017
Licensee Telephone #:	(614) 420-2763
Administrator:	Michele White
Authorized Representative:	Christopher Schott
Name of Facility:	The Westland House
Facility Address:	36000 Campus Drive Westland, MI 48185
Facility Telephone #:	(734) 326-6537
Original Issuance Date:	02/25/2022
License Status:	REGULAR
Effective Date:	08/11/2024
Expiration Date:	07/31/2025
Capacity:	102
Program Type:	AGED

II. ALLEGATION(S)

	Violation Established?
Improper medication storage.	Yes
Additional Findings	No

III. METHODOLOGY

12/16/2024	Special Investigation Intake 2025A0784022
12/17/2024	Special Investigation Initiated - On Site
12/17/2024	Inspection Completed On-site
12/17/2025	Exit Conference Conducted with administrator and AR

ALLEGATION:

Improper medication storage

INVESTIGATION:

On 12/16/2024, the department received this complaint from adult protective services (APS).

According to the complaint, narcotics are being stored in the administrative office at the facility which is not consistent with proper storage policy.

On 12/17/2025, I conducted and onsite at the facility. Upon entering the building, I was able to access the administrative office as the door was not secured. Upon entering the office, no one was present. I observed three grey totes on the floor located next to a copy machine. Upon looking inside the totes, I observed several pill organizers and pill bottles with medications inside, as well as several plastic bags with medications located inside blister packaging for multiple residents. After several minutes, administrator Michele White, authorized representative (AR) Christopher Schott and staff 1 entered the office. I reviewed each of the medications and no narcotic medications were located in the bins.

On 12/17/2025, I interviewed staff 1 with administrator and AR present. Staff 1 stated the medications had been packed and placed in the office as they were going to be transferred to the pharmacy. Administrator stated medications are not normally in the office in such a manner and that the medications found should have been

locked in one of the individual offices located within the main office until someone was ready to transport the medications to the pharmacy for disposal.

I reviewed the facilities *MEDICATION DISPOSAL* policy, provided by administrator. Under a section titled *Guidelines*, the policy read, in part, "Dispose of unused, contaminated, or expired medicines (both prescription [exclusive of controlled substances] and over the counter) is to use a take back location. Specifically, have the facility's pharmacy pick up the medications for disposal" and "Separate all medications that need to be disposed of in a separate lock box or locked room away from active and current medications until able to dispose".

APPLICABLE RULE	
R 325.1932	Resident's medications.
	(5) Prescribed medication that is no longer required by a resident must be properly disposed of consistent with the policy established by the home and manufacturer guidelines.
ANALYSIS:	The complaint alleged narcotic medications were being stored in the main administrative office at the facility. While no narcotic medications were discovered to be stored in the office, several non-narcotic medications were found to be in the office, unsecured and unsupervised. Administrator admitted the medications should have been secured which was consistent with the facilities policies. Based on the findings, the facility is not in compliance with this rule.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, it is recommended that the status of the license remain unchanged.



1/22/2025

Aaron Clum
Licensing Staff

Date

Approved By:



01/23/2025

Andrea L. Moore, Manager
Long-Term-Care State Licensing Section

Date