



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

January 8, 2025

Achal Patel  
Divine Life Assisted Living Center 5 LLC  
2045 Birch Bluff Drive  
Okemos, MI 48864

RE: License #: AL230404954  
Investigation #: 2025A0622011  
Divine Life Assisted Living Center 5 LLC

Dear Mr. Patel:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9727.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Amanda Blasius', with a large, stylized initial 'A'.

Amanda Blasius, Licensing Consultant  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AL230404954
<b>Investigation #:</b>	2025A0622011
<b>Complaint Receipt Date:</b>	12/06/2024
<b>Investigation Initiation Date:</b>	12/06/2024
<b>Report Due Date:</b>	02/04/2025
<b>Licensee Name:</b>	Divine Life Assisted Living Center 5 LLC
<b>Licensee Address:</b>	2045 Birch Bluff Drive Okemos, MI 48864
<b>Licensee Telephone #:</b>	(517) 708-8745
<b>Administrator:</b>	Achal Patel, Designee
<b>Licensee Designee:</b>	Achal Patel, Designee
<b>Name of Facility:</b>	Divine Life Assisted Living Center 5 LLC
<b>Facility Address:</b>	1020 Eastbury Drive Lansing, MI 48917
<b>Facility Telephone #:</b>	(517) 708-8745
<b>Original Issuance Date:</b>	11/20/2020
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	05/20/2023
<b>Expiration Date:</b>	05/19/2025
<b>Capacity:</b>	20
<b>Program Type:</b>	PHYSICALLY HANDICAPPED AGED ALZHEIMERS

## II. ALLEGATION(S)

	Violation Established?
Resident B put his hand up Resident A's nightgown.	No
Additional Findings	Yes

## III. METHODOLOGY

12/06/2024	Special Investigation Intake 2025A0622011
12/06/2024	Special Investigation Initiated - Telephone
12/19/2024	Inspection Completed-BCAL Sub. Compliance
01/07/2025	Phone interview with direct care worker, Rebekah Isreal.
01/08/2025	Exit conference with Achal Patal, licensee designee

**ALLEGATION: Resident B put his hand up Resident A's nightgown.**

### INVESTIGATION:

On 12/06/2024, I received this complaint through the LARA Bureau of Community and Health Systems online complaint system. According to the complaint, the referral was denied by adult protective services and was referred to LARA. The complaint reported that Resident A is a 46 year old women diagnosed with developmental disabilities. The complaint stated that Resident B who is an 82 year old man with Alzheimer's approached Resident A on December 1<sup>st</sup> and put his hand up her nightgown and touched her thigh without her permission. According to the complaint Resident B said to Resident A "I will have you pregnant by the end of the month." The complaint also stated that on two previous incidents Resident B said the following statements to Resident A: "If I was younger, I would get you pregnant" and "I'm going to get you pregnant." The complaint stated that Resident B told Resident A that if she told anyone he would tell them she approached him first. According to the complaint Resident A is afraid to leave her room and staff contacted law enforcement. The complaint also stated that Resident A would like to file a personal protection order against Resident B, but staff will not assist her with this process.

On 12/06/2024, I interviewed the licensing consultant assigned to Divine Life Assisted Living Center 5 via phone. Information was gathered regarding the home and past special investigations.

On 12/19/2024, I completed an unannounced onsite investigation to Divine Life Assisted Living Center 5. During the investigation, I reviewed paperwork, interviewed Resident A and direct care workers.

I interviewed direct care worker (DCW), Samantha Gardner in person. She reported that she is the home manager. DCW Gardner stated that she was made aware of the incidents between Resident A and B. She explained that she talked with both of the residents and discussed the safety concerns. DCW Gardner also stated that she contacted Resident B's doctor to see if his medications needed to be adjusted also. Since the police were called due to the last incident when Resident B put his hand on Resident A, she has made sure both residents are separated. DCW Gardner also reported that staff are to keep eyes on both residents if they are together in the common room. DCW Gardner reported that she has not been made aware of any other concerns regarding Resident B and other female residents. She stated that she has also informed Resident B's guardian of the incident.

I interviewed Resident A in person. Resident A reported that she is her own guardian and has her dog at the facility. Resident A stated that the first two times, Resident B told her the following: "If he would have met me 30 years ago, he would have me pregnant." Resident A reported that the last time, he touched her upper thigh and said, "I'm going to have you pregnant by the end of the month." Resident A stated that she does not feel comfortable around Resident B. Resident A stated that since the police came and staff talked to Resident B, he has not tried to talk to her or touch her. Resident A stated Resident B has tried to get her to come over to him. Resident A reported that Resident B has not tried to come to her room, but he can be very temperamental and will not listen to staff. Resident A stated that she would prefer that Resident B be moved to a different home. Resident A explained that all residents eat meals at the same time, but they do not sit at the same table. Resident A explained that staff helped her call the police and they came and interviewed everyone involved. Resident A explained that she would like a protection order against Resident B, but staff won't help her complete the process.

I interviewed direct care worker, Amanda Wright in person. She reported that she works 1<sup>st</sup> shift. DCW Wright stated that she was made aware that Resident B brushed up against Resident A's leg. She explained that they are supposed to be always separated. She reported that Resident B spends most of his time in his room or smoking. At mealtime, DCW Wright stated that they sit at opposite tables and staff keep them separated. If Resident A and B are in the common room together, staff are to always keep eyes on them.

I interviewed direct care worker, Chelsie Butler in person. DCW Butler works 1<sup>st</sup> shift. She stated that she was informed that Resident B put his hand on Resident A's leg and stated that he was going to get her pregnant this month. DCW Butler explained that staff are supposed to keep them apart and she has not observed Resident B to be bothering Resident A. DCW Butler stated that Resident B spends most of his time outside smoking. DCW Butler reported that Resident A and Resident B sit at different tables for meals and staff are always in the room watching them.

I interviewed direct care worker, Iyanna Simpson in person. DCW Simpson reported that she works 3<sup>rd</sup> shift and one night when they came into work, Resident A informed her and another DCW Rebekah Isreal that Resident B had been harassing her sexually and other staff would not do anything. DCW Simpson stated that she did not witness any incidents between Resident A and Resident B. She stated that Resident A told her that Resident B had touched her leg and was going to get her pregnant. DCW Simpson reported that Resident A wanted to call the police, and she assisted Resident A with calling the police. DCW Simpson explained that the police came and interviewed everyone involved and asked Resident B to keep a foot away from Resident A. DCW Simpson explained that their rooms are not near each other and staff monitor both of them if they are in the same room together.

I interviewed direct care worker, Emily Caveney in person. DCW Caveney stated that she was not working when the incident happened, but Resident A told her that Resident B reached up her nightgown and touched her leg. DCW Caveney explained that Resident A was in tears, as she has been sexually assaulted in her past and has the mental capacity of a nine year old. DCW Caveney reported that Resident A has been told to stay away from Resident B and come straight to staff if he is near her. DCW Caveney stated that Resident B has also been informed to stay away from Resident A. She stated that Resident B often says inappropriate comments to staff also, but staff understand that Resident B has Alzheimer's disease and this behavior can be attributed to that diagnosis. DCW Caveney explained that staff do their best to keep Resident A and B separate and to keep their eyes on them.

Resident B was not interviewed due to his Alzheimer's diagnosis but was observed during the visit. Resident B is in a wheelchair and was mainly focused on calling his guardian to get additional money to buy more cigarettes.

During the unannounced onsite investigation, I viewed Resident A's file and confirmed that she is her own guardian. I also viewed the location of Resident A's bedroom, which is in a separate hallway from Resident B's bedroom. Two incident reports were reviewed. The first was dated 12/2/24 and completed by direct care worker, Samantha Gardner. The incident report stated that Resident A told DCW Gardner that Resident B has been making sexually comments to her and touched her thigh. The incident report documented in the Action Taken Section: "DCW Gardner contacted [Resident B's] guardian and Pace program about concern." In the Corrective Measure Taken section the incident report stated, "staff will keep residents separate to ensure nothing inappropriate is occurring." The second incident report reviewed was dated 12/3/2024 and completed by direct care worker, Rebekah Isreal. The second incident report documented that Resident A informed DCW Isreal that Resident B sexually assaulted her, and she wanted to make a police report, therefore she made the police report. In the Action Taken section of the second incident report it documented that, "[Resident A] contacted the police and asked for an order of protection" and the Corrective Measure Taken documented, "Staff asked [Resident B] to stay away from [Resident A.]"

On 01/07/2025, I interviewed direct care worker, Rebekah Isreal via phone. DCW Isreal stated that she works 3<sup>rd</sup> shift. DCW Isreal stated that Resident A came to her one night and told her that Resident B was verbally harassing her by stating he was going to get her pregnant. DCW Isreal stated that she told management and was told that the police and adult protective services were not going to do anything since Resident B had Alzheimer's disease. DCW Isreal explained that Resident A came to her again and said that Resident B touched her thigh, and she wanted to call the police. DCW Isreal stated she helped Resident A call the police to make a report. DCW Isreal stated that the police came and interviewed all parties. DCW Isreal stated that she did not observe any incidents between Resident A and Resident B. DCW Isreal stated the police told Resident B to go to his room. DCW Isreal stated that Resident A was told to yell if Resident B came around her or go to a staff member. DCW Isreal explained that Resident B has needed multiple reminders to stay away from Resident A and he can often become easily aggressive.

<b>APPLICABLE RULE</b>	
<b>R 400.15305</b>	<b>Resident protection.</b>
	<b>(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.</b>
<b>ANALYSIS:</b>	Based on interviews with Resident A, direct care workers and documentation, it was determined that once staff were made aware of the inappropriate comments and actions taken by Resident B towards Resident A, action was taken to provide protection and safety for Resident A. Conversations occurred with Resident B's guardian and PACE program, along with having a conversation with Resident B that he is to always stay away from Resident A. Resident A was supported to call the police and police interviews were conducted. All direct care workers interviewed also confirmed that Resident A and Resident B are to be separated and if they are in the common area together, staff are to monitor them at all times.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

#### **ADDITIONAL FINDINGS:**

#### **INVESTIGATION:**

On 12/19/2024, I completed an unannounced onsite investigation to Divine Life Assisted Living Center 5. During the unannounced onsite investigation, I noticed the memory care sign as pulling into the parking lot and then had to wait to be let in by staff when arriving at Center 5, as the door was locked to visitors. After reviewing Resident A's *information and identification record*, it was determined that Resident A

is 46 years old, is her own guardian and was placed at Divine Life Assisted Living Center 5 on 11/7/2024, from adult protective services.

Resident A's *Assessment Plan for AFC Residents* was reviewed and stated the following:

*“Moves independently in the community: Requires moderate assistance from staff  
Communicates needs: yes  
Understands verbal communication: yes  
Alert to surroundings: yes  
Reads and writes: yes  
Tells time: requires cueing for ADL's and toileting  
Manages money: TCOA to assist with finances at this time  
Follows instructions: yes  
Controls aggressive behavior: yes  
Controls sexual behavior: yes  
Gets along with others: yes  
Help with eating: no  
Help with toileting: one person assist and cueing  
Help with bathing: one person assist  
Help with grooming: one person assist  
Help with dressing: one person assist  
Help with personal hygiene: one person assist  
Help with walking/mobility: no”*

I reviewed Divine Life Assisted Living Center 5 program statement, which states they are licensed for 20 residents, age 18-99 with the following program types: physically handicap, aged and Alzheimer's.

On 12/19/2024, I interviewed direct care worker, Samantha Gardner in person. When asked how Resident A was compatible with the population at the AFC home, she reported that Resident A was an emergency placement through adult protective services, she wanted to be placed with her dog and that Resident A was happy at the AFC.

On 12/19/2024, I interviewed direct care worker, Amanda Wright and she reported that the AFC is mainly filled with high needs dementia and behavioral residents. She reported that Resident A is “somewhat” compatible with the other residents. On 12/19/2024, I interviewed direct care worker, Chelsie Butler in person. She reported that the AFC is mainly a memory care and dementia home. DCW Butler stated that Resident A needs more interaction and has the ability to make friends. She stated that Resident A does leave on Tuesdays for therapy.

On 12/19/2024, I interviewed direct care worker, Iyanna Simpson in person. She reported that Resident A is more independent than most residents and all she needs help with is following her diabetic diet.

On 12/19/2024, I interviewed direct care worker, Emily Caveney in person. She reported that Resident A likes living at the AFC because she feels very loved by the staff and has made friends with one other resident. She stated that Resident A is able to have a key to her room and keep it locked.

<b>APPLICABLE RULE</b>	
<b>R 400.15301</b>	<b>Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.</b>
	<b>(2) A licensee shall not accept or retain a resident for care unless and until the licensee has completed a written assessment of the resident and determined that the resident is suitable pursuant to all of the following provisions:</b> <b>(c) The resident appears to be compatible with other residents and members of the household.</b>
<b>ANALYSIS:</b>	Based on reviewing Resident A's <i>assessment plan for AFC residents</i> , it was determined that Resident A is not compatible with other residents as she is not aged, does not have Alzheimer's and is not physically handicap. Direct care workers interviewed also confirmed that Resident A is more independent than other residents and could use additional social interaction.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

#### IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend that the status of the license remains the same.



01/08/2025

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Amanda Blasius  
Licensing Consultant

Date

Approved By:



01/08/2025

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Dawn N. Timm  
Area Manager

Date