



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

December 20, 2024

Judith Schiavone  
Schiavone Enterprises Ltd  
1690 N Center  
Saginaw, MI 48638

RE: License #: AS730237352  
Investigation #: 2025A0576008  
Schiavone AFC V

Dear Judy Schiavone:

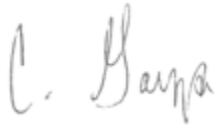
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in cursive script, appearing to read "C. Garza".

Christina Garza, Licensing Consultant  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909  
(810) 240-2478

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS730237352
<b>Investigation #:</b>	2025A0576008
<b>Complaint Receipt Date:</b>	11/06/2024
<b>Investigation Initiation Date:</b>	12/02/2024
<b>Report Due Date:</b>	01/05/2025
<b>Licensee Name:</b>	Schiavone Enterprises Ltd
<b>Licensee Address:</b>	1690 N Center, Saginaw, MI 48638
<b>Licensee Telephone #:</b>	(989) 992-9400
<b>Administrator:</b>	Judith Schiavone
<b>Licensee Designee:</b>	Judith Schiavone
<b>Name of Facility:</b>	Schiavone AFC V
<b>Facility Address:</b>	1690 N Center, Saginaw, MI 48638
<b>Facility Telephone #:</b>	(989) 992-9400
<b>Original Issuance Date:</b>	12/05/2001
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	05/29/2024
<b>Expiration Date:</b>	05/28/2026
<b>Capacity:</b>	6
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL

## II. ALLEGATION(S)

	Violation Established?
There are 7 residents who reside at the home and there should only be 6 in the home.	Yes
Staff, Julie Truckner yells at the residents and threatens to hit them. Residents are terrified of Staff Truckner.	No

## III. METHODOLOGY

11/06/2024	Special Investigation Intake 2025A0576008
11/06/2024	APS Referral
12/02/2024	Special Investigation Initiated - On Site Interviewed Resident A, Resident B, Resident C, and Resident D
12/02/2024	Contact - Face to Face Interviewed Staff Isona McFee
12/02/2024	Contact - Face to Face Interviewed Licensee Designee, Judy Schiavone
12/19/2024	Contact - Telephone call made Interviewed Jessica Liebeskind, Saginaw Psychological Case Manager
12/19/2024	Contact - Telephone call made Interviewed Guardian E
12/19/2024	Contact - Telephone call made Interviewed Staff, Julie Truckner
12/19/2024	Exit Conference

## **ALLEGATION:**

There are 7 residents who reside at the home and there should only be 6 in the home.

## **INVESTIGATION:**

On December 2, 2024, I conducted an unannounced on-site inspection at the home. I interviewed Staff, Isona McFee regarding the residents who currently reside at the home. Resident A, Resident B, Resident C, and Resident D were present at the home and were interviewed regarding the previous allegations. Resident E was present at the home and was watching television in the living room. Resident F was not home and at the hospital, according to Staff McFee. Resident G was out of the home with another staff at an appointment, per Staff McFee. There are currently 7 residents who reside at the home.

On December 2, 2024, I interviewed Licensee Designee, Judy Schiavone regarding the allegations. Licensee Designee Schiavone confirmed that the allegation is true. Licensee Designee Schiavone explained that Resident D used to live at a previous home owned and operated by Licensee Designee Schiavone. That facility closed last year, and Resident D went to live elsewhere. Resident D was not doing well after the move and had become homeless and lost a lot of weight. Licensee Designee Schiavone was made aware of Resident D's condition and decided to move Resident D into Schiavone AFC V to ensure Resident D's safety. Licensee Designee Schiavone's plan was to move Resident D from the home once another opening became available at another facility she is attempting to license.

On December 19, 2024, I conducted an exit conference with Licensee Designee, Judy Schiavone. Licensee Judy Schiavone reported she understands she was in violation of the rule and felt she needed to help Resident D.

<b>APPLICABLE RULE</b>	
<b>R 400.14105</b>	<b>Licensed capacity.</b>
	<b>(1) The number of residents cared for in a home and the number of resident beds shall not be more than the capacity that is authorized by the license.</b>
<b>ANALYSIS:</b>	<p>It was alleged that the facility is over capacity. Upon conclusion of an unannounced on-site inspection and completion of investigative interviews there is a preponderance of evidence to conclude a rule violation.</p> <p>Licensee Designee Judy Schiavone was interviewed and confirmed there are 7 residents living at the home and the facility is licensed for 6. I conducted an unannounced on-site</p>

	<p>inspection, and it was confirmed that 7 residents are living at the small group home which is licensed for 6 residents.</p> <p>There is a preponderance of evidence to conclude the number of residents cared for in the home exceeds more than the capacity that is authorized by the license.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

### **ALLEGATION:**

Staff, Julie Truckner yells at the residents and threatens to hit them. Residents are terrified of Staff Truckner.

### **INVESTIGATION:**

On December 2, 2024, I conducted an unannounced on-site inspection at Schiavone AFC V and interviewed Staff, Isona McFee. Staff McFee began employment at the AFC home a month and a half ago. Staff McFee has no knowledge of the allegations and has not worked with Staff Julie Truckner.

On December 2, 2024, I interviewed Resident A regarding the allegations. Resident A reported things are going well at her home and confirmed she likes her home. Resident A reported staff treat her alright and they help her with her needs. Resident A confirmed she knows Staff Julie Truckner and Staff Truckner is nice to her. Staff Truckner has never yelled at her and is not disrespectful. According to Resident A, Staff Truckner has never yelled at any residents who live at the home. Resident A sees Staff Truckner in the morning and Staff Truckner does not do anything mean to the residents. Resident A has never heard Staff Truckner threaten to hit any residents. Resident A gets dressed by herself and uses the restroom by herself however if she needed any help, Staff Truckner would help her. Resident A denied any concerns regarding Staff Truckner.

On December 2, 2024, I interviewed Resident B who confirmed she likes her home, and the staff treat her okay. Resident B is familiar with Staff Julie Truckner and Staff Truckner treats Resident B okay. Resident B reported Staff Truckner is a nice staff person and she does not yell at Resident B. Staff Truckner has never threatened to hit Resident B and Resident B has never heard Staff Truckner threaten any residents. Resident B has never heard Staff Truckner yell at any residents who live at the home. Staff Truckner is helpful and helps Resident B make her bed. Resident B feels safe at her home and denied any concerns with Staff Truckner.

On December 2, 2024, I interviewed Resident C who reported she has lived at the home for a few years. Resident C is familiar with Staff Julie Truckner however she does not interact with her much, given Staff Truckner works 3<sup>rd</sup> shift, and Resident C is usually asleep at that time. Resident C has never heard Staff Truckner yell at any residents or threaten any residents. Resident C reported she does not think Staff Truckner would threaten any residents because she does not think Staff Truckner “is dumb.” According to Resident C, she has never heard Staff Truckner belittle or call any residents names. No residents have ever told Resident C that Staff Truckner is mean or that Staff Truckner has threatened them. Resident C denied any concerns regarding Staff Truckner and stated that Staff Truckner and all the staff at the home are helpful to her.

On December 2, 2024, I interviewed Resident D regarding the allegations. Resident D reported she loves her home, and the staff are nice to her and treat her well. Resident D is familiar with Staff Julie Truckner and reported Staff Truckner treats her well. Staff Truckner has never yelled at Resident D and has never threatened her. According to Resident D, Staff Truckner is a nice person, and they get along good. Resident D has never heard Staff Truckner yell at or threaten any residents who reside at the home. According to Resident D, Staff Truckner is helpful and a good worker. Resident D feels safe at her home and denied any concerns with Staff Truckner.

On December 2, 2024, I interviewed Licensee Designee, Judy Schiavone regarding the allegations. Licensee Designee Schiavone does not believe the allegations are true and does not believe any of the residents are afraid of Staff Julie Truckner. Licensee Designee explained the false allegations are likely the result of a disgruntled employee.

On December 19, 2024, I interviewed Jessica Liebeskind, Saginaw Psychological Case Manager for Resident D. Manager Liebeskind reported that she is at the facility often and she has no concerns regarding the home or staff. Resident D has never reported to Manager Liebeskind any concerns regarding staff mistreating residents. Resident D reports that she loves her home, and that staff treat her well.

On December 19, 2024, I interviewed Resident E’s guardian, Guardian E regarding the allegations. Guardian E denied any concerns with Schiavone AFC V, or the staff employed at the facility. The home is “a very good home” and the staff try to keep Resident E safe. Guardian E is in weekly contact with Resident E who complains about many things however Resident E has never reported any concerning behavior about staff and specifically Julie Truckner.

On December 19, 2024, I interviewed Staff Julie Truckner to regarding the allegations. Staff Truckner denied the allegations and advised she loves the residents she works with. Staff Truckner stated she would never threaten or harm any residents. Staff Truckner advised that she has raised her voice when talking with residents out of concern because they may be doing something that could be harmful like walking without their walker however she is not yelling at them to threaten or belittle them.

<b>APPLICABLE RULE</b>	
<b>R 400.14305</b>	<b>Resident protection.</b>
	<b>(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.</b>
<b>ANALYSIS:</b>	<p>It was alleged that Staff Julie Truckner yells at and threatens to hit residents. Upon conclusion of investigative interviews, there is not a preponderance of evidence to conclude a rule violation.</p> <p>Several residents were interviewed, and all denied the allegations. All residents report no concerns regarding staff and specifically Staff Julie Truckner. Residents confirm Staff Truckner is a nice staff person and does not yell or threaten them. Staff Truckner was interviewed and denied the allegations. A resident case manager and guardian denied any knowledge of the allegations and denied any concerns with staff mistreating residents.</p> <p>There is not a preponderance of evidence to conclude residents are not treated with dignity and their safety and protection is not attended to at all times.</p>
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>



#### IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, no change to the license status is recommended.



12/20/2024

Christina Garza  
Licensing Consultant

Date

Approved By:



12/20/2024

Mary E. Holton  
Area Manager

Date