



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

January 2, 2025

Nichole VanNiman
Beacon Specialized Living Services, Inc.
Suite 110
890 N. 10th St.
Kalamazoo, MI 49009

RE: License #: AS130408635
Investigation #: 2025A1030015
Beacon Home at East Ave

Dear Ms. VanNiman:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

Nile Khabeiry, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503
enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS130408635
Investigation #:	2025A1030015
Complaint Receipt Date:	12/16/2024
Investigation Initiation Date:	12/17/2024
Report Due Date:	02/14/2025
Licensee Name:	Beacon Specialized Living Services, Inc.
Licensee Address:	Suite 110 890 N. 10th St. Kalamazoo, MI 49009
Licensee Telephone #:	(269) 427-8400
Administrator:	Aubrey Napier
Licensee Designee:	Nichole VanNiman
Name of Facility:	Beacon Home at East Ave
Facility Address:	20271 East Ave N Battle Creek, MI 49017
Facility Telephone #:	(269) 427-8400
Original Issuance Date:	10/04/2021
License Status:	REGULAR
Effective Date:	04/04/2024
Expiration Date:	04/03/2026
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Staff members were sleeping at work.	Yes
A staff member uses marijuana at work.	No
Additional Findings	No

III. METHODOLOGY

12/16/2024	Special Investigation Intake 2025A1030015
12/16/2024	APS Referral Received and reviewed denied APS referral
12/17/2024	Special Investigation Initiated - On Site Interview with Resident A
12/17/2024	Contact - Face to Face Interview with Resident B
12/17/2024	Contact - Face to Face Interview with Resident C
12/17/2024	Contact - Face to Face Interview with Katelyn Ashley
12/17/2024	Contact - Face to Face Interview with Heather Martinez
12/17/2024	Contact - Face to Face Interview with Faith Shook
12/17/2024	Contact - Telephone call made Interview with Kaylyn Greer
12/17/2024	Contact - Telephone call made Interview with Victoria Granado
12/18/2024	Contact - Telephone call made Interview with Heather Mantiinez

12/27/2024	Contact - Document Received Email received with additional information
12/27/2024	Contact - Telephone call made Interview with Heather Martinez
12/27/2024	Contact - Telephone call made Interview with Krystle Walterhouse
12/27/2024	Exit Conference Exit conference by phone

ALLEGATION:

Staff members were sleeping at work.

A staff member uses marijuana at work.

INVESTIGATION:

On 12/17/24, I interviewed Resident A at the facility. Resident A reported she has lived at the facility for two years. Resident A reported direct care staff member (DCSM) Victoria Granado works the overnight shift and sleeps on the couch every time she works. Resident A reported she has witnessed her sleeping many times. Resident A reported Ms. Granado also smokes marijuana in the bathroom and blows the smoke out of the bathroom window. Resident A reported she can smell the marijuana smoke as her bedroom is next to the bathroom.

On 12/17/24, I interviewed Resident B at the facility. Resident B reported she has observed Ms. Granado sleeping while at work. Resident B reported Ms. Granado also smokes marijuana with a vape pen and indicated that she witnessed her smoking it when Ms. Granado transported her to the hospital a couple months ago.

On 12/17/24, I interviewed Resident C at the facility. Resident C reported she has witnessed Ms. Granado sleeping on the couch while working. Resident C reported she is unsure of the date but thinks it was at least a couple of weeks ago. Resident C reported she does not have any knowledge of her using marijuana while at work but has noted that she and other DCSM will sometimes smell of marijuana when they come into work. Resident C reported she has come out of her room at night to get a snack and noticed that Ms. Granado is not in the facility and thought she was outside or at the facility next door.

On 12/17/24, I interviewed DCSM Katelyn Ashley at the facility. Ms. Ashley reported she works first shift and will take over from Ms. Granado when she works the overnight

shift. Ms. Ashley reported she has never witnessed Ms. Granado sleeping but has overheard her talking about sleeping at work and has taken numerous complaints from the residents that she sleeps during her shift. Ms. Ashley reported she has never heard of Ms. Granado using marijuana while in the facility but heard that she went outside to sit in her car for a long time after passing medication and came back into the home and smelled like marijuana.

On 12/17/24, I interviewed facility supervisor Heath Martinez at the facility. Ms. Martinez reported she was informed that Ms. Granado was sleeping yesterday when DCSM Kalyn Greer came in to relieve her. Ms. Martinez reported she does not have any knowledge that she has ever used marijuana while working. Ms. Martinez reported Ms. Granado has been written up several times for not completing notes and doing her assigned cleaning of the facility during the night shift. Ms. Martinez reported there have been accusations that Ms. Granado sleeps while working but it's difficult to catch her as she works alone, and she has to open the door for the next person coming in.

On 12/17/24, I interviewed DCSM Faith Shook at the facility. Ms. Shook reported she has worked at the facility for two months and works first shift. Ms. Shook reported it is common knowledge that Ms. Granado sleeps at work as she has heard it from residents and other staff members. Ms. Shook reported there have been times when she comes into work and Ms. Granado has not swept the floors or washed the dishes which is a requirement for the overnight shift.

On 12/17/24, I interviewed DCSM Kaylyn Greer by phone. Ms. Greer reported she works first shift and will sometimes take over after Ms. Granado when she works the overnight shift. Ms. Greer reported she came into work on Monday 12/16/24 and was unable to enter the home because it's a locked facility and needs to have the staff member working to open the door. Ms. Greer reported she knocked on the door several times and Ms. Granado did not open the door. Ms. Greer reported she went next door to the other facility and got a key to let herself into the home and by the time she got back to the door Ms. Granado was there and let her into the facility. Ms. Greer reported she could tell that Ms. Granado had been sleeping as she was "out of it." Ms. Greer reported there have been other times when she comes in after Ms. Granado has worked and the cleaning duties have not been completed which is her responsibility. Ms. Greer reported she does not have any knowledge of Ms. Granado using marijuana while at work other than hearing about it from Resident A two couple days ago.

On 12/17/24, I interviewed DCSM Victoria Granado by phone. Ms. Granado reported she works the overnight shift at the facility. Ms. Granado denied ever using marijuana at work or in her personal life and volunteered to take a drug screen if necessary. Ms. Granado reported she vapes nicotine and there may be some confusion between the different types of "vape pens." Ms. Granado admitted that she fell asleep last Monday 12/16/24 but was only sleeping for a "couple of hours." Ms. Granado reported she freaked out when Ms. Greer caught her sleeping but accepted responsibility and admitted it to her supervisor. Ms. Granado reported that was only day she slept while working.

On 12/18/24, I interviewed Ms. Martinez by phone. Ms. Martinez denied Ms. Granado ever admitted to her that she fell asleep on 12/16/24. Ms. Martinez was informed that Ms. Granado admitted to me that she did in fact fall asleep on 12/16/24 when interviewed for this investigation.

On 12/27/24, I received additional information by email that DCSM Krystle Walterhouse was found sleeping on 12/19/24.

On 12/27/24, I interviewed Ms. Martinez regarding Ms. Walterhouse. Ms. Martinez confirmed that Ms. Walterhouse was found sleeping by an agency RN on 12/19/24. Ms. Martinez reported the RN completed an Incident Report (IR) and Ms. Walterhouse received a written discipline report and will be moved to day shift. Ms. Martinez forwarded copies of the IR and disciplinary write up.

On 12/27/24, I interviewed DCSM Krystle Walterhouse by phone. Ms. Walterhouse admitted to falling asleep while working the overnight shift on 12/19/24. Ms. Walterhouse reported she works different shifts at the facility and this was the only time she fell asleep while working. Ms. Walterhouse reported she did receive a written progressive action discipline report.

APPLICABLE RULE	
R 400.14206	Staffing requirements.
	(2) A licensee shall have sufficient direct care staff on duty at all times for the supervision, personal care, and protection of residents and to provide the services specified in the resident's resident care agreement and assessment plan.
ANALYSIS:	<p>It was alleged that staff members were sleeping at work and a staff member was using marijuana at work. Based on interviews and documentation the violation regarding staff sleeping at work will be established, however it was not established that a staff member used marijuana at work. Several staff members and residents all reported that Victoria Granado and Krystle Walterhouse have been caught sleeping at work as they work the overnight shift. When interviewed Ms. Granado and Ms. Walterhouse admitted to falling asleep while working.</p> <p>Ms. Granado was identified as the staff member who was allegedly using marijuana while at work however based on conflicting interviews there was no clear and convincing evidence that it occurred.</p>

CONCLUSION:	VIOLATION ESTABLISHED
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On 12/27/24, I shared the findings of my investigation with administrator Aubrey Napier by phone. Ms. Napier acknowledged the findings and agreed to submit a corrective action plan.

IV. RECOMMENDATION

Contingent upon the submission of an acceptable corrective action plan, I recommend no changes to the current license status.

Nile Khabeiry, LMSW

1/2/25

Nile Khabeiry
Licensing Consultant

Date

Approved By:

Russell Misiak

1/3/25

Russell B. Misiak
Area Manager

Date