



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

December 16, 2024

Katelyn Fuerstenberg
StoryPoint Birmingham
2400 E. Lincoln Street
Birmingham, MI 48009

RE: License #: AH630381578
Investigation #: 2024A1035091
StoryPoint Birmingham

Dear Katelyn Fuerstenberg:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

Jennifer Heim, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(313) 410-3226

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH630381578
Investigation #:	2024A1035091
Complaint Receipt Date:	09/27/2024
Investigation Initiation Date:	09/30/2024
Report Due Date:	11/27/2024
Licensee Name:	2400 East Lincoln St OpCo LLC
Licensee Address:	4500 Dorr Street Toledo, OH 43615
Licensee Telephone #:	(419) 247-2800
Administrator:	Crystal Smith
Authorized Representative:	Katelyn Fuerstenberg
Name of Facility:	StoryPoint Birmingham
Facility Address:	2400 E. Lincoln Street Birmingham, MI 48009
Facility Telephone #:	(248) 940-2050
Original Issuance Date:	03/29/2018
License Status:	REGULAR
Effective Date:	08/01/2024
Expiration Date:	07/31/2025
Capacity:	128
Program Type:	AGED ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
Kitchen has ants all over and is unhygienic.	Yes
Additional Findings	No

The complaint alleged staffing shortage which was investigated in Special Investigation Report 2024A1035062.

III. METHODOLOGY

09/27/2024	Special Investigation Intake 2024A1035091
09/30/2024	Special Investigation Initiated - Letter
10/14/2024	Contact - Face to Face
12/10/2024	Inspection Complete – BCAL Sub-Compliance
12/16/2024	Exit Conference.

ALLEGATION:

Kitchen has ants all over and is unhygienic.

INVESTIGATION:

On September 27, 2024, the department received an anonymous complaint through the BCAL online complaint system which read:

“Memory Care no staff, no supervision, ants all over dining room, and flies all over, the kitchen is torn up, unhygienic.”

On October 14, 2024, an onsite investigation was conducted while onsite I interviewed Crystal Smith Administrator who states the facility is undergoing renovations which have started in the memory care kitchen. Crystal denies seeing ants or flies within the area and stated the kitchen received monthly treatments by Rose Solutions to reduce and or eliminate the risk of insects and rodents.

While onsite I interviewed Staff person (SP)1 who states in the summer months the kitchen had fruit flies/ gnats. Since then, the Chef has decided to relocate fruits and vegetable which has helped significantly. SP1 states he has seen an ant or two but

never a cluster of ants. SP1 pointed out the disposal drain at the sink and stated we have been receiving treatments to reduce the gnats which has helped.

APPLICABLE RULE	
R 325.1976	Kitchen and dietary.
	(5) The kitchen and dietary area, as well as all food being stored, prepared, served, or transported, shall be protected against potential contamination from dust, flies, insects, vermin, overhead sewer lines, and other sources. (6) Food and drink used in the home shall be clean and wholesome and shall be manufactured, handled, stored, prepared, transported, and served so as to be safe for human consumption.
ANALYSIS:	Through direct observation Memory Care unit is under construction with project projected details posted. Kitchen area was clean and organized. No gnats, ants, or bugs were noted. Through direct observation within the freezer, there were multiple ice cream cartons opened and not dated, including two ice cream cartons left open without lids. Refrigerator in Memory Care dining area had multiple food items not dated. Based on information noted above, a violation has been substantiated.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend the status of this license remain unchanged.



10/29/2024

Jennifer Heim, Health Care Surveyor Date
Long-Term-Care State Licensing Section

Approved By:



12/10/2024

Andrea L. Moore, Manager
Long-Term-Care State Licensing Section

Date