



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

December 12, 2024

Timothy Karsen and Denise M. Karsen
386 Forest Hills Ave SE
Grand Rapids, MI 49546

RE: License #: AF410282594
Investigation #: 2025A0583011
Karsen Home

Dear Timothy Karsen and Denise M. Karsen:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in cursive script, appearing to read "Toya Zylstra".

Toya Zylstra, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503
(616) 333-9702

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AF410282594
Investigation #:	2025A0583011
Complaint Receipt Date:	12/09/2024
Investigation Initiation Date:	12/11/2024
Report Due Date:	01/08/2025
Licensee Name:	Timothy Karsen and Denise M. Karsen
Licensee Address:	386 Forest Hills Ave SE, Grand Rapids, MI 49546
Licensee Telephone #:	(616) 956-8085
Administrator:	N/A
Licensee Designee:	N/A
Name of Facility:	Karsen Home
Facility Address:	386 Forest Hills Ave SE, Grand Rapids, MI 49546
Facility Telephone #:	(616) 745-2396
Original Issuance Date:	09/01/2006
License Status:	REGULAR
Effective Date:	03/01/2023
Expiration Date:	02/28/2025
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
On 10/16/2024, the Kent County Health Department issued a D-rating of the facility's septic system.	Yes

III. METHODOLOGY

12/09/2024	Special Investigation Intake 2025A0583011
12/11/2024	Special Investigation Initiated - Telephone Licensee Denise Karsen
12/11/2024	Exit Conference Licensee Denise Karsen

ALLEGATION: On 10/16/2024, the Kent County Health Department issued a D-rating of the facility's septic system.

INVESTIGATION: On 10/16/2024, Kent County sanitarian Paul Kogelschatz issued the facility a D rating. Mr. Kogelschatz's report stated the following: *"Sewage was found to be surfacing on the raised mound drainage area. Owner agreed to look into possible connection to municipal sewer service. Applicant must provide confirmation of ability to connect to municipal sewer service or apply for a septic repair permit by November 22, 2024 or a correction order will be issued. Once a satisfactory solution has been executed a revised report can be issued"*.

On 12/11/2024 I completed an Exit Conference via telephone with licensee Denise Karsen. Ms. Kasen stated that she has received approval from the city to hook up to the public sewer system and she also received approval from her neighbor to drill pipe through her neighbor's yard to hook up to the public sewer system. Ms. Karsen stated that she has had the septic system cleaned, emptied, and there is no more leaking. Ms. Karsen stated that she is in the process of setting up a joint meeting with a civil engineer and the plumber to get the project started. Ms. Karsen stated that she will submit an acceptable Corrective Action Plan.

APPLICABLE RULE	
R 400.1424	Environmental health.
	(2) All sewage shall be disposed of in a public sewer system or, in the absence thereof, in a manner approved by the health authority.

ANALYSIS:	<p>On 10/16/2024, Kent County sanitarian Paul Kogelschatz issued the facility a D rating due to “sewage” that “was found to be surfacing on the raised mound drainage area”.</p> <p>A preponderance of evidence supports violation of the applicable rule due the D rating on the facility’s septic system.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable Corrective Action Plan, I recommend the license remain unchanged.



12/11/2024

Toya Zylstra
Licensing Consultant

Date

Approved By:



12/12/2024

Jerry Hendrick
Area Manager

Date