



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

November 15, 2024

Vicky Cates
3960 Sharp Rd.
Adrian, MI 49256

RE: License #: AM460064217
Investigation #: 2025A1032004
On The Hill AFC Home

Dear Vicky Cates:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in black ink, appearing to read "Dwight Forde".

Dwight Forde, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM460064217
Investigation #:	2025A1032004
Complaint Receipt Date:	10/14/2024
Investigation Initiation Date:	10/22/2024
Report Due Date:	12/13/2024
Licensee Name:	Vicky Cates
Licensee Address:	3960 Sharp Rd. Adrian, MI 49256
Licensee Telephone #:	(517) 902-3950
Administrator:	Vicky Cates
Name of Facility:	On The Hill AFC Home
Facility Address:	3446 East US 223 Adrian, MI 49221
Facility Telephone #:	(517) 264-2203
Original Issuance Date:	05/15/1996
License Status:	REGULAR
Effective Date:	03/21/2024
Expiration Date:	03/20/2026
Capacity:	12
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
An employee's husband does not meet good moral character standards.	No
Resident A's medical condition is not properly managed.	No
Meals are not of proper consistency.	No
Residents do not receive their money.	No
Additional Findings	No

III. METHODOLOGY

10/14/2024	Special Investigation Intake 2025A1032004
10/22/2024	Special Investigation Initiated - On Site
11/14/2024	Contact - Document Sent ICHAT requested from licensee Vicky Cates
11/14/2024	Contact - Document Received Workforce background check for Chance Bishop
11/14/2024	Exit Conference

ALLEGATION:

An employee's husband does not meet good moral character standards.

INVESTIGATION:

On 10/22/24, I interviewed employee Amanda Cilley in the facility. Ms. Cilley is the live in employee at the facility. Ms. Cilley advised that her husband Chance does not have an outstanding warrant for his arrest but acknowledged that he was asked not to return to their daughter's school because he had an argument with school personnel because they were not following her IEP.

On 11/14/24, I received a workforce background check letter forwarded by licensee Vicky Cates. The letter states that Chance Bishop is eligible to work at a facility.

APPLICABLE RULE	
R 400.14204	Direct care staff; qualifications and training.
	(2) Direct care staff shall possess all of the following qualifications: (a) Be suitable to meet the physical, emotional, intellectual, and social needs of each resident.
ANALYSIS:	A workforce background letter was provided. The letter states that Chance Bishop, Ms. Cilley's husband, is eligible to work in a facility.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

Resident A's medical condition is not properly managed.

INVESTIGATION:

On 10/22/24, I interviewed Resident A in the facility. Resident A was observed using a walker that was designed for him to ambulate and stabilize him when he sits. He confirmed that he was in a rehabilitation facility recently but was confused about his dates of stay. He advised that he has had the walker for about a week. Resident A discussed taking medication to address medical issues.

I interviewed employee Amanda Cilley in the facility. Ms. Cilley reported that Resident A sees an occupational and a physical therapist twice a week. Ms. Cilley stated that Resident A has been back in the facility for about a month and a half. I had observed Ms. Cilley outside with Resident A when I arrived, and she was assisting him into the dining room to have lunch.

APPLICABLE RULE	
R 400.14310	Resident health care.
	<p>(1) A licensee, with a resident's cooperation, shall follow the instructions and recommendations of a resident's physician or other health care professional with regard to such items as any of the following:</p> <p>(d) Other resident health care needs that can be provided in the home. The refusal to follow the instructions and recommendations shall be recorded in the resident's record.</p>
ANALYSIS:	I observed Ms. Cilley supervising Resident A using his assistive device. Resident A expressed satisfaction with the facility's ability to follow his plan of care.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

Meals are not of proper consistency.

INVESTIGATION:

On 10/22/24, I interviewed Resident B in the home. Resident B stated expressed satisfaction with the food provided.

Employee Amanda Cilley provided copies of the menu. The document reflected a variety of choices that were of proper consistency. Ms. Cilley reported that breakfast typically consists of cereal or oatmeal, lunches are sandwiches or soup and they eat a large dinner.

I observed the residents eating chicken noodle soup.

APPLICABLE RULE	
R 400.14313	Resident nutrition.
	(1) A licensee shall provide a minimum of 3 regular, nutritious meals daily. Meals shall be of proper form,

	consistency, and temperature. Not more than 14 hours shall elapse between the evening and morning meal.
ANALYSIS:	I observed menus and meal service. A resident expressed satisfaction with the food provided.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

Residents do not receive their money.

INVESTIGATION:

On 10/22/24, Resident A denied having issues with the home providing him with access to his funds. I observed Resident A's funds documents, and there did not reflect any issues with Resident A having access to his funds.

APPLICABLE RULE	
R 400.14315	Handling of resident funds and valuables.
	(7) A resident shall have access to and use of personal funds that belong to him or her in reasonable amounts, including immediate access to not less than \$20.00 of his or her personal funds. A resident shall receive up to his or her full amount of personal funds at a time designated by the resident, but not more than 5 days after the request for the funds. Exceptions to this requirement shall be subject to the provisions of the resident's assessment plan and the plan of services.
ANALYSIS:	Resident A's funds were reviewed, and there did not appear to be any problems with the document. Resident A also denied problems with access to his funds.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend no change to the status of this license.

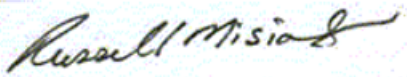


11/15/24

Dwight Forde
Licensing Consultant

Date

Approved By:



11/27/24

Russell B. Misiak
Area Manager

Date