



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

November 22, 2024

Jamie Lopez
Grand Brook Memory Care
5281 Wilson Avenue
Wyoming, MI 49418

RE: License #: AH410398724
Investigation #: 2025A1010002
Grand Brook Memory Care

Dear Licensee:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the authorized representative and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 241-1970.

Sincerely,

Lauren Wohlfert, Licensing Staff
Bureau of Community and Health Systems
350 Ottawa NW Unit 13, 7th Floor
Grand Rapids, MI 49503
(616) 260-7781
enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH410398724
Investigation #:	2025A1010002
Complaint Receipt Date:	10/03/2024
Investigation Initiation Date:	10/07/2024
Report Due Date:	12/02/2024
Licensee Name:	Grand Brook Memory Care of Grand Rapids, LLC
Licensee Address:	5281 Wilson Avenue Wyoming, MI 49418
Licensee Telephone #:	(469) 331-8200
Administrator:	Samantha Rose
Authorized Representative:	Jamie Lopez
Name of Facility:	Grand Brook Memory Care
Facility Address:	5281 Wilson Avenue Wyoming, MI 49418
Facility Telephone #:	(317) 914-2357
Original Issuance Date:	10/01/2020
License Status:	REGULAR
Effective Date:	08/01/2024
Expiration Date:	07/31/2025
Capacity:	44
Program Type:	ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
The kitchen is unclean, and food is not properly stored.	Yes

III. METHODOLOGY

10/03/2024	Special Investigation Intake 2025A1010002
10/07/2024	Special Investigation Initiated - Letter APS referral emailed to Centralized Intake
10/07/2024	APS Referral APS referral emailed to Centralized Intak
10/11/2024	Inspection Completed On-site
11/22/2024	Exit Conference

ALLEGATION:

The kitchen is unclean, and food is not properly stored.

INVESTIGATION:

On 10/3/24, the Bureau received the allegations from the online complaint system. The complaint was anonymous; therefore, I was unable to gather additional information. The complaint read, "The facility served moldy bread. The kitchen at the facilities [sic] is unclean. Staff does not follow sanitary procedures."

On 10/7/24, I emailed an Adult Protective Service (APS) referral to Centralized Intake.

On 10/11/24, I interviewed the administrator at the facility. The administrator denied knowledge regarding the allegations. The administrator reported complaints regarding moldy bread being served have not been received from residents, staff, visitors, or resident family members. The administrator denied ever seeing moldy food in the two kitchens in the facility.

The administrator explained that approximately three days ago, she and Staff Person 1 (SP1) discussed and made plans to "shut down" both kitchens in the facility to complete a deep clean, including sanitizing, both. The administrator stated she and SP1 tentatively planned for 11/6/24 to be the date of this completion. The

administrator reported the kitchen will only be closed for the cleaning for one meal. The administrator said pizza and salad will be ordered and served to the residents during this time.

On 10/11/24, I inspected both kitchens in the facility. I observed both kitchens were clean, I did not observe any concerns regarding cleanliness. There were no cleanliness hazards present. I observed the bread, that included several hot dog and hamburger buns, that was stored in the kitchens. I did not observe any mold, and the bread stored was not expired.

I observed kitchen staff preparing the lunch meal. I observed the kitchen staff preparing the food with the proper hair covering and gloves. The area the kitchen staff person was preparing the food was clean and free of foodborne hazards.

I did observe several items in the reach in refrigerators in both kitchens were not labeled or dated. Therefore, it is unknown how long the food items were stored and whether they were safe for consumption.

On 10/11/24, I interviewed SP1 at the facility. SP1's statements were consistent with the administrator. SP1 said the facility goes through its bread orders quickly, therefore it is not stored long enough to get mold. SP1 reported cleaning and sanitation tasks are completed daily after each meal.

APPLICABLE RULE	
R 325.1976	Kitchen and dietary.
	(6) Food and drink used in the home shall be clean and wholesome and shall be manufactured, handled, stored, prepared, transported, and served so as to be safe for human consumption.
ANALYSIS:	On 10/11/24, I inspected both kitchens in the facility. I observed both kitchens were clean and free from any foodborne hazards. I did not observe any moldy or expired bread in the facility. There were several items in the reach in refrigerators in both kitchens that had several food items stored that were not labeled or dated. As a result, it is unknown how long the food items were store, or whether they were safe for consumption.
CONCLUSION:	REPEAT VIOLATION ESTABLISHED LICENSURE SURVEY REPORT DATED 4/1/2024

I shared the findings of this report with the licensee authorized representative on 11/22/24.

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend the status of the license remain unchanged.



11/21/2024

Lauren Wohlfert
Licensing Staff

Date

Approved By:



11/22/2024

Andrea L. Moore, Manager
Long-Term-Care State Licensing Section

Date