



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

October 22, 2024

Linda Willford
4205 Willford Rd
Gladwin, MI 48624

RE: License #: AF260002071
Investigation #: 2024A1038055
Willford AFC I

Dear Mrs. Willford:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100

Sincerely,

A handwritten signature in cursive script that reads "Johnnie Daniels".

Johnnie Daniels, Licensing Consultant
Bureau of Community and Health Systems
1999 Walden Dr.
Gaylord, MI 49735

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AF260002071
Investigation #:	2024A1038055
Complaint Receipt Date:	09/19/2024
Investigation Initiation Date:	09/24/2024
Report Due Date:	11/18/2024
Licensee Name:	Linda Willford
Licensee Address:	4205 Willford Rd Gladwin, MI 48624
Licensee Telephone #:	(989) 426-4429
Name of Facility:	Willford AFC I
Facility Address:	4205 Willford Rd Gladwin, MI 48624
Facility Telephone #:	(989) 426-4429
Original Issuance Date:	09/14/1982
License Status:	REGULAR
Effective Date:	09/26/2023
Expiration Date:	09/25/2025
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
Staff do not have proper background checks.	No
Owner is not able to properly care for the residents.	No

III. METHODOLOGY

09/19/2024	Special Investigation Intake 2024A1038055
09/24/2024	Special Investigation Initiated - Face to Face interviews were conducted with DCS Mary Joe
09/25/2024	Contact - Telephone call made to licensee Linda and John Wilford
09/27/2024	APS Referral not required as there is no suspected abuse or neglect.
09/27/2024	Contact - Telephone call made to family member Jenna
10/07/2024	Contact - Telephone call made to John Willford.
10/07/2024	Exit Conference With owner John Wilford.

ALLEGATION:

Staff do not have proper background checks

INVESTIGATION:

On 9/19/24, I received a complaint from the bureau of Community and Health Systems online complaint form regarding the home. The complaint alleged staff at the home do not have proper background checks and the owner is not able to care for the residents.

On 9/24/24, I conducted an unannounced onsite investigation at the home. I interviewed direct care staff (DCS) Mary Joe who stated all employees at the facility have had their background check completed. Ms. Joe stated she is the newest employee and has worked there for nearly two years. Ms. Joe provided me with all three employee files which contained background checks. Ms. Joe stated the owners have not hired any new employees at the home nor are they in the process to do so.

On 9/25/24, I interviewed licensee John and Linda Willford who stated all employees have background checks at the home. Mr. Willford stated he has not hired anyone new at the home. Mr. Willford stated the home is not in the process to hire any new employees at this time.

APPLICABLE RULE	
R 400.1404	Licensee, responsible person, and member of the household; qualifications.
	(3) A licensee or responsible person shall possess all of the following qualifications: (a) Be of good moral character to provide for the care and welfare of the residents.
ANALYSIS:	Based on my interview with staff and the review of documents, there was no corroborating evidence of staff not having background checks completed or meeting good moral character standards.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

The owner is not able to properly care for the residents.

INVESTIGATION:

Ms. Joe stated Mr. Willford is in good health and can care for the residents at the home. Ms. Joe stated it is unknown about Ms. Willford's health at this time. Ms. Joe stated she has no concerns with the Willford's ability to care for the residents.

Mr. Willford stated he is in good health to care for the residents. Mr. Willford stated the home has three employees to help with the care of the residents. Mr. Willford

stated he is able to read and drive when needed. Mr. Willford stated there is nothing that prevents him from caring for the residents at this time.

APPLICABLE RULE	
R 400.1404	Licensee, responsible person, and member of the household; qualifications.
	(3) A licensee or responsible person shall possess all of the following qualifications: (b) Be suitable to meet the physical, emotional, social, and intellectual needs of each resident.
ANALYSIS:	The licensee continues to ensure that home is ran and staffed by competent and capable individuals.
CONCLUSION:	VIOLATION NOT ESTABLISHED

I shared the findings of this report with licensee Linda Wilford on 10/22/24, which was stated they understood the findings.

IV. RECOMMENDATION

I recommend the status of the license to remain unchanged at this time.

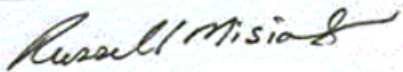


10/22/24

Johnnie Daniels
Licensing Consultant

Date

Approved By:



10/22/24

Russell B. Misiak
Area Manager

Date