



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

Nichole VanNiman  
Beacon Specialized Living Services, Inc.  
Suite 110  
890 N. 10th St.  
Kalamazoo, MI 49009

September 9, 2024

RE: License #: AM800299049  
Investigation #: 2024A1030050  
Beacon Home at Woodland

Dear Ms. VanNiman:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

Nile Khabeiry, Licensing Consultant  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT  
WANING THIS REPORT CONTAINS PROFANITY**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AM800299049
<b>Investigation #:</b>	2024A1030050
<b>Complaint Receipt Date:</b>	08/22/2024
<b>Investigation Initiation Date:</b>	08/23/2024
<b>Report Due Date:</b>	10/21/2024
<b>Licensee Name:</b>	Beacon Specialized Living Services, Inc.
<b>Licensee Address:</b>	Suite 110 890 N. 10th St. Kalamazoo, MI 49009
<b>Licensee Telephone #:</b>	(269) 427-8400
<b>Administrator:</b>	Nichole VanNiman
<b>Licensee Designee:</b>	Nichole VanNiman
<b>Name of Facility:</b>	Beacon Home at Woodland
<b>Facility Address:</b>	56832 48th Avenue Lawrence, MI 49064
<b>Facility Telephone #:</b>	(269) 427-8400
<b>Original Issuance Date:</b>	09/12/2016
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	03/12/2023
<b>Expiration Date:</b>	03/11/2025
<b>Capacity:</b>	12
<b>Program Type:</b>	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL

## II. ALLEGATION(S)

	Violation Established?
Staff member was sleeping while working.	Yes
Staff member verbally abused and threatened Resident A.	Yes
Additional Findings	No

## III. METHODOLOGY

08/22/2024	Special Investigation Intake 2024A1030050
08/23/2024	APS Referral APS referral made
08/23/2024	Special Investigation Initiated - Face to Face Interview with Resident A
08/23/2024	Contact - Face to Face Interview with Danyell Baltazar
08/23/2024	Contact - Face to Face Interview with Adrienne Jones
08/28/2024	Contact - Telephone call made Interview with Angeline Lewis
08/28/2024	Contact - Telephone call made Interview with Jessica Abiney
08/29/2024	Exit Conference Exit conference by phone

**ALLEGATION:**

**Staff member was sleeping while working.**

**INVESTIGATION:**

On 8/23/24, I interviewed Resident A at the facility. Resident A reported Jessica Abiney sleeps while she is working and showed me two pictures of Ms. Abiney sleeping in the dining room and in a chair at the facility.

On 8/23/24, I interviewed home manager Danyell Baltazar at the facility. Ms. Baltazar reported she is aware of Ms. Abiney sleeping while on shift and has also viewed the pictures of her sleeping. Ms. Abiney reported she and her supervisor plan to address the situation with Ms. Abiney at the conclusion of the investigation.

On 8/27/24, I interviewed direct care staff member (DCSM) Jessica Abiney by phone. Ms. Abiney acknowledged falling asleep during an 18-hour shift and is aware that she was not to sleep while at work.

<b>APPLICABLE RULE</b>	
<b>R 400.14206</b>	<b>Staffing requirements.</b>
	<b>(2) A licensee shall have sufficient direct care staff on duty at all times for the supervision, personal care, and protection of residents and to provide the services specified in the resident's resident care agreement and assessment plan.</b>
<b>ANALYSIS:</b>	It was alleged staff member, Jessica Abiney was sleeping while working. Based on interviews and photographic evidence this violation will be established. During the investigation there were two photographs taken of Ms. Abiney sleeping at the facility. In addition, Ms. Abiney admitted sleeping while working the overnight shift and that she is not allowed to sleep while working.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**ALLEGATION:**

**Staff member verbally abused and threatened Resident A.**

## INVESTIGATION:

Resident A reported she was in her bedroom on 8/20/24 when she heard DCSM Jessica Abiney yelling. Resident A reported she went onto the living room and asked why Ms. Abiney was yelling and then went outside to smoke. Resident A reported Ms. Abiney also went outside to smoke and their argument continued. Resident A reported Ms. Abiney asked her what she wanted to do and called her a bitch. Resident A reported DCSM Angelina Lewis got in between them. Resident A reported Ms. Abiney balled up her fists and wanted to fight her. Resident A reported Ms. Abiney and her calmed down and then Ms. Abiney accused her of wanting to fight her which is not true as Ms. Abiney was the aggressor. Resident A reported she and Ms. Abiney have been having problems because Ms. Abiney has been bumming cigarettes and was supposed to pay her back but did not pay her back.

Ms. Baltazar reported she is aware of the situation between Resident A and Ms. Abiney and that the staff should not be bumming cigarettes from the residents.

On 8/23/24, I interviewed DCSM Adrienne Jones at the facility. Ms. Jones reported she was not working on 8/20/24 but is aware of the animosity between Ms. Abiney and Resident A due to Ms. Abiney bumming cigarettes from Resident A and not paying her back.

Ms. Abiney reported she was working the evening shift on 8/20/24. Ms. Abiney reported she went outside to smoke and Resident A followed her outside and appeared to be upset with her. Ms. Abiney reported Resident A took offense to how Ms. Abiney had been talking although she was not talking about Resident A. Ms. Abiney reported Resident A escalated herself and looked like she wanted to fight however DCSM Angeline Lewis got in between them. Ms. Abiney reported Resident A then began accusing her of not doing her job. Ms. Abiney reported she decided to call the on-call supervisor Veronica Vance and informed her of what occurred and was sent home to prevent any further problems at the facility. Ms. Abiney reported she did raise her voice at Resident A but did not call her any names or use profanity. Ms. Abiney reported Resident A was angry with her because earlier that day Resident A asked for Ms. Abiney to share her lasagna but she refused. Ms. Abiney reported she does not believe she owes Resident A any cigarettes.

On 8/28/24, I interviewed DCSM Angeline Lewis by phone. Ms. Lewis acknowledged that she was working on 8/20/24 and reported that the incident started with Ms. Abiney being angry with some of the other DCSM at the home and yelling "you bitches keep getting me written up." Ms. Lewis reported that Resident A reacted to Ms. Abiney yelling at them and confronted Ms. Abiney. Ms. Lewis reported Ms. Abiney went outside to smoke and Resident A followed her and asked her who she was yelling at like that. Ms. Lewis reported Ms. Abiney became angry and said "I can leave the fucking job and get transferred out of here." Ms. Lewis reported she then tried to get Resident A into the home to resolve the situation. Ms. Lewis reported she got in

between them because they were both starting to escalate. Ms. Lewis reported Ms. Abiney threw her cigarette down and put up her fists like she was wanted to fight and said “come on bitch let’s go.” Ms. Lewis reported Ms. Abiney called Resident A a “bitch” many times during the exchange. Ms. Lewis reported she was able to get Resident A in the facility and Ms. Abiney called the on call supervisor and overheard her not being honest about the incident so she called Ms. Vance a little while later and told her what really happened. Ms. Lewis reported Resident A was angry with already upset with Ms. Abiney before things even escalated because Ms. Abiney brought in a bunch of food from home and Resident A said “you can buy food and bring it in but you cannot pay me back the cigarettes you owe me.”

<b>APPLICABLE RULE</b>	
<b>R 400.14308</b>	<b>Resident behavior interventions prohibitions.</b>
	<b>(1) A licensee shall not mistreat a resident and shall not permit the administrator, direct care staff, employees, volunteers who are under the direction of the licensee, visitors, or other occupants of the home to mistreat a resident. Mistreatment includes any intentional action or omission which exposes a resident to a serious risk or physical or emotional harm or the deliberate infliction of pain by any means.</b>
<b>ANALYSIS:</b>	It was alleged staff member, Jessica Abiney verbally abused and threatened Resident A. Based on interviews this violation will be established. During the course of the investigation, it was discovered that there was animosity between Resident A and Ms. Abiney due to Ms. Abiney bumming cigarettes from Resident A and not paying her back. On 8/20/24, a verbal conflict began between them resulting in Ms. Abiney calling Resident A names and making aggressive gestures towards her as if she wanted to engage in a physical altercation with Resident A.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

On 8/29/24, I shared the findings of my investigation with licensee designee, Nichole VanNiman. Ms. VanNiman acknowledged the findings and agreed to submit a corrective action plan.

#### **IV. RECOMMENDATION**

Contingent upon an acceptable corrective action plan, I recommend not changes to the current license status.



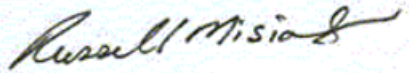
9/9/24

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Nile Khabeiry  
Licensing Consultant

Date

Approved By:



9/10/24

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Russell B. Misiak  
Area Manager

Date