



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

September 19, 2024

Katelyn Fuerstenberg  
Senior Living Portage, LLC  
Ste. 150  
950 Corporate Office Dr.  
Milford, MI 48381

RE: License #: AH390377735  
StoryPoint of Portage  
3951 W. Milham Ave.  
Portage, MI 49024

Dear Katelyn Fuerstenberg:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective action plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result. Please review the enclosed documentation for accuracy and contact me with any questions. In the event I am not available, and you need to speak to someone immediately, please feel free to contact the local office at (517) 284-9730.

Sincerely

Julie Viviano, Licensing Staff  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
RENEWAL INSPECTION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AH390377735
<b>Licensee Name:</b>	Senior Living Portage, LLC
<b>Licensee Address:</b>	2200 Genoa Business Pk Dr Brighton, MI 48114
<b>Licensee Telephone #:</b>	(810) 220-2200
<b>Authorized Representative:</b>	Katelyn Fuerstenberg
<b>Administrator/Licensee Designee:</b>	Megan Myers
<b>Name of Facility:</b>	StoryPoint of Portage
<b>Facility Address:</b>	3951 W. Milham Ave. Portage, MI 49024
<b>Facility Telephone #:</b>	(269) 329-0200
<b>Original Issuance Date:</b>	04/24/2017
<b>Capacity:</b>	40
<b>Program Type:</b>	AGED ALZHEIMERS

## II. METHODS OF INSPECTION

Date of On-site Inspection(s): 09/18/2024

Date of Bureau of Fire Services Inspection if applicable: BFS – C; 1/5/2024

Inspection Type:  Interview and Observation  Worksheet  
 Combination

Date of Exit Conference: 9/18/2024

No. of staff interviewed and/or observed 9  
No. of residents interviewed and/or observed 18  
No. of others interviewed 0 Role N/A

- Medication pass / simulated pass observed? Yes  No  If no, explain.
- Medication(s) and medication records(s) reviewed? Yes  No  If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes  No  If no, explain. The home does not keep resident funds in trust.
- Meal preparation / service observed? Yes  No  If no, explain.
- Fire drills reviewed? Yes  No  If no, explain.  
Reviewed disaster plans along with interviewed staff on policies and procedures.
- Water temperatures checked? Yes  No  If no, explain.
- Incident report follow-up? Yes  IR date/s: N/A
- Corrective action plan compliance verified? Yes  CAP date/s and rule/s: N/A
- Number of excluded employees followed up? 0 N/A

### III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

<b>R 325.1975</b>	<b>Laundry and linen requirements.</b>
	<b>(1) A new construction, addition, major building change, or conversion after November 14, 1969 shall provide all of the following:</b> <b>(b) A separate clean linen storage room.</b>
<b>ANALYSIS:</b>	Inspection of the clean linen closet revealed items such as crutches, therapy sling equipment, plastic laundry hamper with personal items, picture frames, etc. were found stored among the clean linens. This poses a risk for cross contamination. Clean linens are to remain separate in the clean linen storage and cannot to be stored with any other item(s).
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

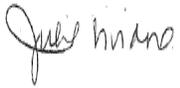
<b>R 325.1976</b>	<b>Kitchen and dietary.</b>
	<b>(13) A multi-use utensil used in food storage, preparation, transport, or serving shall be thoroughly cleaned and sanitized after each use and shall be handled and stored in a manner which will protect it from contamination.</b>
<b>ANALYSIS:</b>	Inspection of the kitchen revealed multiple days of the dishwasher sanitization record for the preceding three months was blank. It could not be determined if multi-use utensil sanitization was completed to protect the items from contamination due to the blank entries on the record.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

<b>R 325.1976</b>	<b>Kitchen and dietary.</b>
	<b>(6) Food and drink used in the home shall be clean and wholesome and shall be manufactured, handled, stored, prepared, transported, and served so as to be safe for human consumption.</b>
<b>ANALYSIS:</b>	<p>On-site inspection revealed food items such containers of juice, milk, condiments, bagged cheese, large containers of prepared pasta, onions, and green beans, bagged frozen chicken, bagged frozen pastry shells, bagged tortillas, bagged garlic, sliced cheese etc. were found opened and undated in the kitchen refrigerator and freezer. A container of chopped fruit, juice, bagged whipped cream, and a partially eaten cake were found opened and undated in the memory care unit refrigerator. A container of hummus, coffee creamers, kombucha, and various condiments were found opened and undated in the employee lounge refrigerator. None of the items were not labeled with the appropriate open date, and it could not be determined if the food items were safe for human consumption. An open date must be placed on food items in the facility once opened and used for resident and/or staff use.</p> <p>On-site inspection also revealed scoops were found in large containers of sugar, corn starch, and flour. This poses a risk for cross contamination. Scoops are to be stored separate of food items.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

<b>R 325.1979</b>	<b>General maintenance and storage.</b>
	<b>(3) Hazardous and toxic materials shall be stored in a safe manner.</b>
<b>ANALYSIS:</b>	<p>Inspection of the facility revealed cleaning chemicals and paint supplies were found in unlocked cabinets in the memory care unit and the assisted living unit, easily accessible to anyone. This presents a potential risk of ingestion and harm to residents in the home with impaired cognition and function.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION**

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.



9/19/2024

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Date

Licensing Consultant