



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

July 3, 2024

Kent Vanderloon  
McBride Quality Care Services, Inc.  
3070 Jen's Way  
Mt. Pleasant, MI 48858

RE: License #: AS370088135  
**McBride #2**  
**2051 Greencrest**  
**Mount Pleasant, MI 48858**

Dear Mr. Vanderloon:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee designee and a date.

Once I receive the AFC renewal application / fee, an approved environmental inspection, and the corrective action plan is approved, the license and special certification will be renewed for two years. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (517) 284-9730.

Sincerely,

A handwritten signature in black ink that reads "Jennifer Browning". The script is cursive and fluid, with the first letter of each word being capitalized and prominent.

Jennifer Browning, Licensing Consultant  
Bureau of Community and Health Systems  
browningj1@michigan.gov - 989-444-9614

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
RENEWAL INSPECTION REPORT**

**I. IDENTIFYING INFORMATION**

|                                    |   |
|------------------------------------|---|
| <b>License #:</b>                  | AS370088135                                 |
| <b>Licensee Name:</b>              | McBride Quality Care Services, Inc.         |
| <b>Licensee Address:</b>           | 3070 Jen's Way<br>Mt. Pleasant, MI 48858    |
| <b>Licensee Telephone #:</b>       | (989) 772-1261                              |
| <b>Licensee/Licensee Designee:</b> | Kent Vanderloon                             |
| <b>Administrator:</b>              | Sarah Nestle                                |
| <b>Name of Facility:</b>           | McBride #2                                  |
| <b>Facility Address:</b>           | 2051 Greencrest<br>Mount Pleasant, MI 48858 |
| <b>Facility Telephone #:</b>       | (989) 773-6299                              |
| <b>Original Issuance Date:</b>     | 04/12/2000                                  |
| <b>Capacity:</b>                   | 6   |
| <b>Program Type:</b>               | DEVELOPMENTALLY DISABLED<br>MENTALLY ILL    |
| <b>Certified Programs:</b>         | DEVELOPMENTALLY DISABLED<br>MENTALLY ILL    |

## II. METHODS OF INSPECTION

Date of On-site Inspection(s): 07/02/2024

Date of Bureau of Fire Services Inspection if applicable: Not applicable

Date of Health Authority Inspection if applicable: Requested on 6/6/2024, results pending.

No. of staff interviewed and/or observed 2

No. of residents interviewed and/or observed 3

No. of others interviewed 1 Role: Jackie Brown ADOS

- Medication pass / simulated pass observed? Yes ☒ No ☐ If no, explain.
- Medication(s) and medication record(s) reviewed? Yes ☒ No ☐ If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes ☒ No ☐ If no, explain.
- Meal preparation / service observed? Yes ☒ No ☐ If no, explain.
- Fire drills reviewed? Yes ☒ No ☐ If no, explain.
- Fire safety equipment and practices observed? Yes ☒ No ☐ If no, explain.
- E-scores reviewed? (Special Certification Only) Yes ☒ No ☐ N/A ☐ If no, explain.
- Water temperatures checked? Yes ☒ No ☐ If no, explain.
- Incident report follow-up? Yes ☒ No ☐ If no, explain.
- Corrective action plan compliance verified? Yes ☐ CAP date/s and rule/s: N/A ☒
- Number of excluded employees followed-up? N/A ☒
- Variances? Yes ☐ (please explain) No ☐ N/A ☒

### III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

**R 400.14301** Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.

**(10)** At the time of the resident's admission to the home, a licensee shall require that the resident or the resident's designated representative provide a written health care appraisal that is completed within the 90-day period before the resident's admission to the home. A written health care appraisal shall be completed at least annually. If a written health care appraisal is not available at the time of an emergency admission, a licensee shall require that the appraisal be obtained not later than 30 days after admission. A department health care appraisal form shall be used unless prior authorization for a substitute form has been granted, in writing, by the department.

Resident A's resident record did not have an updated *Health Care Appraisal* which was due in April 2024.

**R 400.14401** Environmental health.  
(2) Hot and cold running water that is under pressure shall be provided. A licensee shall maintain the hot water temperature for a resident's use at a range of 105 degrees Fahrenheit to 120 degrees Fahrenheit at the faucet.

The bathroom temperature in the two bathrooms tested did not reach over 80 degrees which is not adequate for handwashing.

#### IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, an approved environmental health inspection, and receipt of the AFC application / fee, renewal of the license and special certification is recommended.

Jennifer Browning \_\_\_\_\_ 07/03/2024 \_\_\_\_\_  
Jennifer Browning Date  
Licensing Consultant