



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

August 20, 2024

Tanisha Johnson  
Victory AFC INC  
14 Victory Court  
Saginaw, MI 48602

RE: License #: AS730362423  
Investigation #: 2024A0576041  
Victory AFC INC

Dear Tanisha Johnson:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in cursive script, appearing to read "C. Garza".

Christina Garza, Licensing Consultant  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909  
(810) 240-2478

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS730362423
<b>Investigation #:</b>	2024A0576041
<b>Complaint Receipt Date:</b>	06/24/2024
<b>Investigation Initiation Date:</b>	06/24/2024
<b>Report Due Date:</b>	08/23/2024
<b>Licensee Name:</b>	Victory AFC INC
<b>Licensee Address:</b>	14 Victory Court, Saginaw, MI 48602
<b>Licensee Telephone #:</b>	(989) 971-9333
<b>Administrator:</b>	Tanisha Johnson
<b>Licensee Designee:</b>	Tanisha Johnson
<b>Name of Facility:</b>	Victory AFC INC
<b>Facility Address:</b>	2525 Mackinaw Street, Saginaw, MI 48602
<b>Facility Telephone #:</b>	(989) 971-9333
<b>Original Issuance Date:</b>	05/05/2015
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	11/05/2023
<b>Expiration Date:</b>	11/04/2025
<b>Capacity:</b>	6
<b>Program Type:</b>	PHYSICALLY HANDICAPPED, MENTALLY ILL, DEVELOPMENTALLY DISABLED, ALZHEIMERS, AGED, TRAUMATICALLY BRAIN INJURED

## II. ALLEGATION(S)

	Violation Established?
Concerns about Resident A's cash on hand at the facility. Resident did not receive his allowance and the home cannot account for his allowance for several months.	Yes
Additional Findings	Yes

## III. METHODOLOGY

06/24/2024	Special Investigation Intake 2024A0576041
06/24/2024	Special Investigation Initiated - Telephone Interviewed Guardian A
06/28/2024	Inspection Completed On-site Interviewed Staff, Debra Washington, Resident B, Resident C, Resident D, Resident E, and Resident F
07/02/2024	Contact - Telephone call made Interviewed Guardian A
07/30/2024	Contact - Face to Face Interviewed Resident A
08/12/2024	Contact - Telephone call made Interviewed Licensee Designee, Tanisha Johnson
08/13/2024	Contact - Face to Face Interviewed Home Manager, Bernice Phillips
08/15/2024	Contact - Document Received Obtained Resident A documents
08/19/2024	APS Referral
08/19/2024	Exit Conference

## **ALLEGATION:**

Concerns about Resident A's cash on hand at the facility. Resident A did not receive his allowance and the home cannot account for his allowance for several months.

## **INVESTIGATION:**

On June 28, 2024, I conducted an unannounced on-site inspection at Victory AFC and interviewed Staff, Debra Washington. Staff Washington has been employed at the facility for 6 months. Currently there are 5 residents who reside at the home. Regarding the allegations, Staff Washington reported Resident A was in and out of the home and no longer lives at the facility. Resident A "would come and go" and Staff Washington only saw Resident A "a couple times". Resident A could come and go as he pleased and there was one-time Resident A came to the home to eat, sleep, and then he left again.

According to Staff Washington, a few weeks ago Resident A's guardian, Guardian A came to the home and Staff Washington provided him an envelope that contained \$60.00, which was Resident A's personal allowance money. Home Manager, Bernice Phillips gave the envelope to Staff Washington to give it to Guardian A. Staff Washington does not handle resident funds, nor does she document on resident funds sheets and Manager Phillips handles the resident's money. Staff Washington does not know of any cash that is kept at the facility.

On June 28, 2024, I interviewed Resident B who reported he has resided at his home since February 2024, and his home is okay. Resident B reported his brother gave him \$25.00 yesterday and he gets this money every 2 weeks. Resident B's money is in his wallet, and no one takes his money from him. Resident B holds onto his own money, and he buys pop and pizza. No one at the home holds onto his money for him. Resident B denied any current concerns.

On June 28, 2024, I interviewed Resident C who reported he cannot remember how long he has lived at his home. Resident C reported his home is nice. Resident C denied anyone at his home gives him money. Resident C calls his daughter, and she gives him money. Resident C's daughter will bring him money from his bank account, and she gives the money to him to buy what he likes. None of the staff at his home holds onto cash for him and Resident C keeps his money in his pocket. Resident C denied anyone takes his money and denied any concerns.

On June 28, 2024, I interviewed Resident D. Resident D's statements could not be fully understood, and he appeared confused at times. Resident D reported he has lived at his home for 3 years and it is "cool". Staff take good care of Resident D. Resident D denied any concerns regarding money. Resident D denied that anyone takes his money.

On June 28, 2024, I interviewed Resident E who reported he has lived at his home for 8-9 months. Resident E stated he would like to live on his own. Resident E denied he receives any money, allowance, or spending money. Resident E has a guardian who holds onto his money. Resident E denied he has any money. Resident E's concern was that he wanted to live on his own.

On June 28, 2024, I interviewed Resident F who reported he has lived at his home for a couple years. Resident F has a guardian, and his guardian gives him money. When Resident F receives money from his guardian, Resident F buys what he needs. Resident F keeps his money in his wallet, and no one takes his money from him. Resident F can spend his money on what he wants. Resident F denied any concerns about his money being taken and denied any concerns overall.

On July 2, 2024, I interviewed Resident A's guardian, Guardian A who reported Resident A moved into Victory AFC in May 2023 and no longer lives at the facility as of 2 months ago. Resident A is verbal and very smart. Resident A has a history of substance use and is currently living at another facility. Resident A is not using substances and is receiving treatment for a physical health issue. When Resident A lived at Victory AFC, he was sent \$40.00 per month from Guardian A. Resident A was also sent \$125.00 in December 2023 for Christmas. Guardian A stated Resident A was sent \$40.00 every month in the form of a check. The check was sent out on the 3<sup>rd</sup> and the home would receive it around the 6<sup>th</sup>. The check was made out to Victory AFC for Resident A. Resident A did not have an identification card to cash a check and the home would cash the check for Resident A. During the time Resident A lived at the Victory AFC he was "missing" a lot of the time. According to Guardian A, Resident A returned to the home on December 27, 2024. Resident A "just popped in and may have asked for a meal." Resident A may have asked for all his money at that time however he does not know if that happened. Guardian A explained that staff were to contact him when Resident A returned to the home. In January 2024 through April 2024, staff did not contact Guardian A. Staff contacted Guardian A on December 27, 2024, to make the guardian aware that Resident A was at the home to grab a meal and then he took off again.

On July 30, 2024, I interviewed Resident A at his home. Resident A was asked about the time he lived at Victory AFC, and he stated it "was alright". Resident A took off a lot and he was on the streets. Resident A stated when he was at Victory AFC, he never received any money or allowance. Resident A denied that there was anyone at Victory AFC who oversaw his money. None of the staff at Victory AFC gave him money and he would get \$2.00-\$3.00 from other residents at the home so he could buy cigarettes. Resident A reported he went to live on the streets, and he would get money on the streets to buy drugs. Resident A denied that he received \$40.00 per month, and he does not think he received \$125.00 in December 2023.

On August 12, 2024, I interviewed the Licensee Designee, Tanisha Johnson regarding the allegations. Licensee Designee Johnson reported Resident A was "an in and out person and he could come and go as he pleases." Resident A has funds sheets at the

facility and Home Manager Bernice Phillips handled Resident A's allowance. Resident A would get an allowance of \$25.00 or \$35.00 per month and Home Manager Phillips would give Resident A his allowance. Resident A would receive a monthly check that was sent in the mail. The check would be made out to Victory AFC with Resident A's name on it. Medical Coordinator Kamisha Owens would cash the check and give the money to Manager Phillips to give the money to Resident A. Licensee Designee Johnson stated Home Manager Phillips reported to her that she was giving Resident A his allowance. Medical Coordinator, Kamisha Owens reviewed Resident A funds sheets and Licensee Designee Johnson did not review resident funds sheets. If there were concerns or discrepancies with the residents' funds or resident funds sheets, Coordinator Owens would notify Licensee Designee Johnson and Coordinator Owens never notified her of any issues. Licensee Designee Johnson advised that the facility does not manage any other resident funds and the residents manage their own personal money.

On August 13, 2024, I interviewed Home Manager Bernice Phillips regarding the allegations. Manager Phillips reported she is accountable for Resident A's money. Resident A would receive \$40.00 per month from his guardian. Resident A would receive a check from the guardian every month and Staff, Kanisha Owens was responsible for cashing the check. After cashing the check, Staff Owens would give the money to Manager Phillips, and she would give Resident A his money. Resident A would come to the home for a day and Manager Phillips would give him his money and then he would leave. Manager Phillips reported that per Guardian A, Resident A could come and go as he wanted. Resident A would be out in the community panhandling. Resident A would go to Victory AFC about 5 times per month to "check in", get his money, shower, and change clothes. Manager Phillips denied she documented when she provided Resident A with his allowance. There are progress notes that explains what occurred on each shift for the residents and it may be documented on those sheets when Resident A received his allowance. According to Manager Phillips, staff purchased Resident A cigarettes and clothes with his allowance and "there are receipts somewhere" however none were provided.

On August 13, 2024, I reviewed Resident A's AFC Assessment Plan. The plan documented that Resident A is 53-years old. Resident A does not manage his money and he is "not allowed to handle funds due to drug addiction". Resident A can move independently in the community and understands verbal communication. Resident A can communicate his needs and is alert to his surroundings.

On August 13, 2024, I reviewed Resident A's Resident Care Agreement (RCA). The RCA documented that expenditures over \$0 require prior written approval.

On April 13, 2024, I reviewed Resident A's funds sheets. Resident A's *Resident Funds Part II* documented that Resident A was provided his allowance by Staff Kanisha Owens. Resident A received personal allowance of \$40.00 on December 1, 2023, January 3, 2024, February 2, 2024, March 2, 2024, and April 2, 2024. On December 1, 2023, it was documented that Resident A received \$125.00 for Christmas.

On August 15, 2024, I reviewed progress notes for Resident A. Progress notes for December 2023 were reviewed and notes for the week of December 4, 2023, through December 11, 2023, were not available. For all remaining days in December 2023, it was documented that Resident A was out of the home. Progress notes for January 2024 were reviewed and notes for the week of January 15, 2024, through January 21, 2024, were not available. For all remaining days in January 2024, it was noted that Resident A was out of the home. Progress notes for February 2024 were reviewed and it was documented that Resident A was not at the home for the entire month. Progress notes for March 2024 were reviewed and it was documented that Resident A was not in the home from March 1, 2024, through March 17, 2024. No progress notes were available for March 18, 2024, through March 31, 2024. Progress notes for April 2024, were reviewed and it was documented that Resident A was at his home on April 13, 2024, and April 14, 2024. Resident A showered, ate meals, and refused medications. Resident A was not at the facility any other days in April 2024. Progress notes for May 2024, were reviewed and Resident A was not at the facility on any days in May 2024. On these progress notes, it is not documented that Resident A was provided any money/allowance from staff at any time.

On August 19, 2024, I conducted an Exit Conference with Licensee Designee Tanisha Johnson. I advised Licensee Designee I would be requesting a corrective action plan for the cited rule violation. Licensee Designee Johnson advised Resident A was often out of the home however she believed Resident A received his personal allowance on the days Resident A returned to the home.

<b>APPLICABLE RULE</b>	
<b>R 400.14315</b>	<b>Handling of resident funds and valuables.</b>
	<b>(2) The care of any resident funds and valuables that have been accepted by a licensee for safekeeping shall be treated by the licensee as a trust obligation.</b>
<b>ANALYSIS:</b>	<p>It was alleged that there were concerns about Resident A's cash at the facility and Resident A did not receive his allowance for his allowance for several months. Upon conclusion of investigative interviews, there is a preponderance of evidence to conclude a rule violation.</p> <p>Resident A's records were reviewed and revealed Resident A was often out of the home. Resident A was provided a monthly allowance from his guardian at the beginning of each month and Resident A's funds sheets indicate he was provided his allowance on days he was not in the home. It was reported that the Home Manager, Bernice Phillips would receive his allowance from Staff, Kanisha Owens however Manager Phillips did not document when she provided the money to Resident A. Manager Phillips reported Resident A was in and out of the home and when he showed up at the facility she would provide</p>



	<p>him his allowance. Manager Phillips reported staff would sometimes purchase Resident A clothes or cigarettes with his allowance however no receipts were available for review.</p> <p>There is a preponderance of evidence to conclude the licensee did not fulfill the safekeeping requirements of resident funds. Resident A's funds cannot be adequately accounted for months December 2023 through April 2024 and the licensee did not meet this trust obligation.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

### **ADDITIONAL FINDINGS:**

### **INVESTIGATION:**

On August 13, 2024, I reviewed Resident A's file. Resident A did not have a *Health Care Appraisal* at admission to the facility nor was an appraisal completed during the time Resident A lived at Victory AFC.

On August 19, 2024, I conducted an exit conference with Licensee Designee Tanisha Johnson. I advised Licensee Designee I would be requesting a corrective action plan for the cited rule violation. Licensee Designee Johnson advised Resident A was often out of the home resulting in required licensing documents not being obtained.

<b>APPLICABLE RULE</b>	
<b>R 400.14301</b>	<b>Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.</b>
	<b>(10) At the time of the resident's admission to the home, a licensee shall require that the resident or the resident's designated representative provide a written health care appraisal that is completed within the 90-day period before the resident's admission to the home. A written health care appraisal shall be completed at least annually. If a written health care appraisal is not available at the time of an emergency admission, a licensee shall require that the appraisal be obtained not later than 30 days after admission. A department health care appraisal form shall be used unless prior authorization for a substitute form has been granted, in writing, by the department.</b>

<b>ANALYSIS:</b>	On August 13, 2024, I reviewed Resident A's file and there was no Health Care Appraisal for Resident A.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

#### **INVESTIGATION:**

On August 13, 2024, I reviewed Resident A's file. Resident A's weight record was reviewed, and Resident A's weight was taken on June 29, 2023. Resident A did not have any weight recorded for July 2023 through April 2024.

On August 19, 2024, I conducted an exit conference with Licensee Designee Tanisha Johnson. I advised Licensee Designee I would be requesting a corrective action plan for the cited rule violation. Licensee Designee Johnson advised Resident A was often out of the home resulting in Resident A not being weighed on a monthly basis as required by licensing.

<b>APPLICABLE RULE</b>	
<b>R 400.14310</b>	<b>Resident health care.</b>
	<b>(3) A licensee shall record the weight of a resident upon admission and monthly thereafter. Weight records shall be kept on file for 2 years.</b>
<b>ANALYSIS:</b>	On August 13, 2024, I reviewed Resident A's file. Resident A did not have any weight recorded for July 2023 through April 2024.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

#### **INVESTIGATION:**

On April 13, 2024, I reviewed Resident A's funds sheets. Resident A's *Resident Funds Part II* did not include resident or designated representative signature when it was documented Resident A received his allowance for the months of December 2023 through April 2024.


On August 19, 2024, I conducted an exit conference with Licensee Designee Tanisha Johnson. I advised Licensee Designee I would be requesting a corrective action plan for the cited rule violation. Licensee Designee Johnson advised Resident A was often out of the home resulting in him not providing signature on required licensing documents.

<b>APPLICABLE RULE</b>	
<b>R 400.14315</b>	<b>Handling of resident funds and valuables.</b>
	<b>(8) All resident fund transactions shall require the signature of the resident or the resident's designated representative and the licensee or prior written approval from the resident or the resident's designated representative.</b>
<b>ANALYSIS:</b>	On April 13, 2024, I reviewed Resident A's funds sheets. Resident A's <i>Resident Funds Part II</i> did not include resident or designated representative signature when it was documented Resident A received his allowance for the months of December 2023 through April 2024.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

On August 19, 2024, I conducted an exit conference with Licensee Designee, Tanisha Johnson. I advised Licensee Designee I would be requesting a corrective action plan for the cited rule violations. I provided Licensee Designee Johnson technical assistance with respect to residents who refuse to comply with AFC licensing requirements.

#### IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, no change in the license status is recommended.



8/20/2024

Christina Garza  
Licensing Consultant

Date

Approved By:



8/20/2024

Mary E. Holton  
Area Manager

Date