



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

August 26, 2024

Achal Patel
Divine Life Assisted Living Center 1, LLC
2045 Birch Bluff Drive
OKEMOS, MI 48864

RE: License #: AM190404916
Investigation #: 2024A0577007
Divine Life Assisted Living Center 1 LLC

Dear Mr. Patel:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 284-9727.

Sincerely,

Bridget Vermeesch

Bridget Vermeesch, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM190404916
Investigation #:	2024A0577007
Complaint Receipt Date:	08/08/2024
Investigation Initiation Date:	08/08/2024
Report Due Date:	10/07/2024
Licensee Name:	Divine Life Assisted Living Center 1, LLC
Licensee Address:	607 Turner Street DeWitt, MI 48820
Licensee Telephone #:	(517) 277-0544
Licensee Designee:	Achal Patel
Administrator:	Achal Patel
Name of Facility:	Divine Life Assisted Living Center 1 LLC
Facility Address:	607 Turner Street DeWitt, MI 48820
Facility Telephone #:	(517) 277-0544
Original Issuance Date:	11/18/2020
License Status:	REGULAR
Effective Date:	04/18/2024
Expiration Date:	04/17/2026
Capacity:	11
Program Type:	PHYSICALLY HANDICAPPED AGED ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
Flooring in resident bedrooms was found to be in disrepair.	Yes
Toilets appear to be dirty.	No

III. METHODOLOGY

08/08/2024	Special Investigation Intake 2024A0577007
08/08/2024	Special Investigation Initiated – Letter- Email to Complainant requesting additional information.
08/14/2024	Inspection Completed On-site- Interview with staff and residents.
08/15/2024	Contact - Document Sent- Email to licensee designee Achel Patel.
08/16/2024	Inspection Completed-BCAL Sub. Compliance
08/16/2024	Exit Conference with licensee designee Achel Patel.
08/16/2024	APS Referral- No APS Referral was completed due to allegations being physical plant and no abuse, neglect, or exploitation.

ALLEGATION: Flooring in resident bedrooms was found to be in disrepair.

INVESTIGATION:

On August 08, 2024, a complaint was received with the following allegations pertaining to the maintenance of the premises. The complaint reported observing flooring in a bedroom area in severe disrepair. The complaint stated that what appeared to be stick-on tile was torn and coming up in many places, especially around furniture and along the walls and doorways. The complaint also reported black flaking dirt with the appearance of mold pervasively present in the facility.

On August 08, 2024, I interviewed Complainant who reported due to fear of retaliation to the residents, Complainant was not willing to provide specific bedrooms, direction of rooms, or name of residents whom Complainant interviewed. Complainant reported they did not get close to the black flaking spots, just observed it and described it as possible mold.

On August 14, 2024, I completed an unannounced onsite investigation and completed a physical plant inspection. I interviewed DCS Debra McKinney who reported the flooring in the bedrooms are tearing due to the bed frames digging into the flooring and ripping the flooring. Ms. McKinney reported the flooring throughout the facility is worn, but a contractor was at the facility last week measuring the rooms to replace the flooring. Ms. McKinney reported she was not aware of any mold in the facility. During my onsite investigation I observed the flooring in two bedrooms having significant tears and areas where the 12"X12" linoleum tiles were missing or torn. The flooring throughout the facility is significantly worn. During the onsite inspection I did not observe anything in the bedrooms or throughout the facility that resembled mold. I did observe black flakes on the floorboards which appeared to be coming from the backing on the linoleum.

On August 14, 2024, I interviewed Cheri Lynn Weaver, Administrator of Divine Life of Dewitt, who reported during the week of August 7th a contractor was at the facility to measure the rooms for new flooring and for paint. Ms. Weaver reported there is a plan to move residents to another Divine Life facility for approximately a week while the entire facility is remodeled. Cheri Lynn Weaver stated the remodel will include the removal and replacement of all furniture throughout the facility, repaint resident bedrooms, updating the bathrooms, and replacing the flooring throughout.

On August 14, 2024, I had an email correspondence with licensee designee Achal Patel who reported there is a plan to remodel the facility within the next 4-6 weeks. Mr. Patel reported trying to coordinate the contractors to minimize disruption to residents. Mr. Patel reported the plan is for the entire flooring to be changed along with new painting for the entire facility. Mr. Patel reported they are looking at possibly a new roof. Mr. Patel stated, "the facility is currently in operable condition, but we are doing a remodel to give it an upgrade for cosmetic purposes not because of any other structural issues."

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(5) Floors, walls, and ceilings shall be finished so as to be easily cleanable and shall be kept clean and in good repair.
ANALYSIS:	Based on the information gathered during the investigation and onsite inspection it has been found the facility flooring is in disrepair, the 12"X12" linoleum tiles are missing or torn in two of the resident bedrooms. There was no evidence found during the investigation to support the allegations of mold on the floorboards in the resident bedrooms.
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION: Toilets appear to be dirty.

INVESTIGATION:

On August 08, 2024, a complaint was received alleging the resident toilets appeared dirty, especially inside the bowls and the seats themselves around the fixtures and seat guards.

On August 08, 2024, I interviewed Complainant who reported never entering any resident bathrooms but rather observed the bathrooms from the hallway while passing by.

On August 14, 2024, during the unannounced onsite investigation and completion of the physical plant inspection I observed the toilet bowls were stained with iron due to the high levels of iron in the water. I did not observe any dirty resident toilets.

On August 14, 2024, I interviewed DCS Debra McKinney who reported having tried many iron removal cleaning products but due to the high levels of iron in the water, the toilet bowls continue to stain with iron marks.

On August 14, 2024, I interviewed Cheri Lynn Weaver, Administrator of Divine Life of Dewitt, who reported the facility will be replacing the toilets during their remodel. Ms. Weaver reported the facility has a water softener so there is no explanation why the toilets remain stained with iron marks. Ms. Weaver reported they will investigate water softening salt that also had additives for iron removal.

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(6) All plumbing fixtures and water and waste pipes shall be properly installed and maintained in good working condition. Each water heater shall be equipped with a thermostatic temperature control and a pressure relief valve, both of which shall be in good working condition.
ANALYSIS:	Based on the information gathered during the investigation, it has been found the toilets are stained with iron marks due to the high level of iron in the water, but the plumbing fixtures were found to be clean and in good working condition.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, it is recommended that the current status of the license remains unchanged.

Bridget Vermeesch

08/16/2024

Bridget Vermeesch
Licensing Consultant

Date

Approved By:

Dawn Timm

08/26/2024

Dawn N. Timm
Area Manager

Date