



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

August 7, 2024

Lorna Cheatham
Citizens Alternative Residential Svs., Inc.
481 Virginia Court
Canton, MI 48187

RE: License #: AS820283908
Springhill Manor
3748 Springhill
Inkster, MI 48141

Dear Ms. Cheatham:

Attached is the Renewal Licensing Study Report for the facility referenced above. You have submitted an acceptable written corrective action plan addressing the violations cited in the report. To verify your implementation and compliance with this corrective action plan:

- An on-site inspection will be conducted.

The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, your license is renewed. It is valid only at your present address and is nontransferable.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in dark ink, appearing to read "Denasha Walker".

Denasha Walker, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 300-9922

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820283908
Licensee Name:	Citizens Alternative Residential Svs., Inc.
Licensee Address:	481 Virginia Court Canton, MI 48187
Licensee Telephone #:	(734) 777-3914
Licensee/Licensee Designee:	Lorna Cheatham
Administrator:	Lorna Cheatham
Name of Facility:	Springhill Manor
Facility Address:	3748 Springhill Inkster, MI 48141
Facility Telephone #:	(734) 777-3914
Original Issuance Date:	02/27/2007
Capacity:	5
Program Type:	MENTALLY ILL

II. METHODS OF INSPECTION

Date of On-site Inspection(s): 08/07/2024

Date of Bureau of Fire Services Inspection if applicable:

Date of Environmental/Health Inspection if applicable:

No. of staff interviewed and/or observed 0

No. of residents interviewed and/or observed 0

No. of others interviewed 1 Role: Licensee designee

- Medication pass / simulated pass observed? Yes ☐ No ☒ If no, explain.
A full worksheet inspection was completed.
- Medication(s) and medication record(s) reviewed? Yes ☒ No ☐ If no, explain.
- Resident funds and associated documents reviewed for at least one resident?
Yes ☒ No ☐ If no, explain.
- Meal preparation / service observed? Yes ☐ No ☒ If no, explain.
No meal preparation services observed. All residents were on a community outing.
- Fire drills reviewed? Yes ☒ No ☐ If no, explain.
- Fire safety equipment and practices observed? Yes ☒ No ☐ If no, explain.
- E-scores reviewed? (Special Certification Only) Yes ☒ No ☐ N/A ☐
If no, explain.
- Water temperatures checked? Yes ☒ No ☐ If no, explain.
- Incident report follow-up? Yes ☒ No ☐ If no, explain.
- Corrective action plan compliance verified? Yes ☒ CAP date/s and rule/s:
CAP Dated 08/08/2022 R 400.14205 (5), R 400.14205 (6), R 400.14301 (10),
R 400.14301 (4), R 400.14301 (9), R 400.14316 (1), R 400.14318 (5),
R 400.14403 (1), R 400.14403 (4), R 400.1403 (5). N/A ☐
- Number of excluded employees followed-up? N/A ☒
- Variances? Yes ☐ (please explain) No ☐ N/A ☒

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

R 400.14301 Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.

(10) At the time of the resident's admission to the home, a licensee shall require that the resident or the resident's designated representative provide a written health care appraisal that is completed within the 90-day period before the resident's admission to the home. A written health care appraisal shall be completed at least annually. If a written health care appraisal is not available at the time of an emergency admission, a licensee shall require that the appraisal be obtained not later than 30 days after admission. A department health care appraisal form shall be used unless prior authorization for a substitute form has been granted, in writing, by the department.

At the time of inspection, Resident B's health care appraisal was not completed within the 90-day period before admission. Resident B was admitted 08/22/2022. The health care appraisal exam date was 12/29/2022, and the signature date was 03/20/2023. Resident B was not an emergency admission.

Licensee designee, Lorna Cheatham, stated she had difficulty obtaining a copy of Resident B's healthcare appraisal from her previous placement which delayed her physical.

***REPEAT VIOLATION ESTABLISHED* LSR DATED 08/04/2022; CAP DATED 08/08/2022.**

R 400.14318 Emergency preparedness; evacuation plan; emergency transportation.

(5) A licensee shall practice emergency and evacuation procedures during daytime, evening, and sleeping hours at least once per quarter. A record of the practices shall be maintained and be available for department review.

At the time of inspection, emergency and evacuation procedures were not completed during daytime, evening, and sleeping hours at least once per quarter. The following drills were not available for department review.

- 2022 sleep drill during the 3rd quarter.
- 2022 day, evening and sleep drill during the 4th quarter.
- 2023 evening drill during the 4th quarter.

Licensee designee, Lorna Cheatham, stated the drills were completed but the records were misplaced.

***REPEAT VIOLATION ESTABLISHED* LSR DATED 08/04/2022; CAP DATED 08/08/2022.**

A corrective action plan was requested and approved on 08/07/2024. It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan. A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

IV. RECOMMENDATION

An acceptable corrective action plan has been received. Renewal of the license is recommended.



08/07/2024

Denasha Walker
Licensing Consultant

Date