

GRETCHEN WHITMER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

MARLON I. BROWN, DPA DIRECTOR

August 6, 2024

Princess Kennedy Redeemed American Homes Inc. P.O. Box 871665 Canton, MI 48187

RE: License #:	AS820293694
Investigation #:	2024A0121035
-	Redeem Home

Dear Mrs. Kennedy:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On August 1, 2024, you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

K. Kok

K. Robinson, MSW, Licensing Consultant Bureau of Community and Health Systems Cadillac PI. Ste 9-100 3026 W. Grand Blvd Detroit, MI 48202 (313) 919-0574

enclosure

#### MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS SPECIAL INVESTIGATION REPORT THIS REPORT CONTAINS EXPLICIT LANGUAGE

#### I. IDENTIFYING INFORMATION

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License #:	AS820293694
Investigation #:	2024A0121035
Complaint Receipt Date:	06/05/2024
Investigation Initiation Data	00/00/2024
Investigation Initiation Date:	06/06/2024
Report Due Date:	08/04/2024
Licensee Name:	Redeemed American Homes Inc.
Licensee Address:	37664 Ford Road
Licensee Address.	
	Westland, MI 48185
Licensee Telephone #:	(313) 522-9587
Administrator:	Princess Kennedy
Licensee Designee:	Princess Kennedy
Licensee Designee.	
Name of Facility:	Redeem Home
Facility Address:	11170 Pardee
	Taylor, MI 48180
Facility Telephone #:	(313) 522-9587
Original Jacuarda Data:	10/17/0007
Original Issuance Date:	12/17/2007
License Status:	REGULAR
Effective Date:	04/16/2023
Expiration Date:	04/15/2025
Correction	
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED
	MENTALLY ILL
	TRAUMATIC BRAIN INJURED

## II. ALLEGATION(S)

	Violation Established?
On 5/30/24, direct care staff, Abdulazeez Musa slapped Resident A leaving a handprint on the resident's face.	Yes

## III. METHODOLOGY

06/05/2024	Special Investigation Intake 2024A0121035
06/05/2024	APS Referral Made by Recipient Rights.
06/05/2024	Referral - Recipient Rights Recipient Rights Investigator, Ann Alexander
06/06/2024	Special Investigation Initiated - Telephone Ms. Alexander
06/06/2024	Contact - Telephone call made Licensee designee, Princess Kennedy
06/06/2024	Contact - Telephone call made Guardian A
06/10/2024	Contact - Telephone call made Home manager, Chima Anyabuike
06/11/2024	Inspection Completed-BCAL Sub. Compliance Interviewed Resident A-D
06/24/2024	Contact - Telephone call made Follow up call to Mr. Anyabuike
06/24/2024	Contact - Telephone call made Abdulazeez Musa
07/02/2024	Exit Conference Princess Kennedy
08/01/2024	Corrective Action Plan Received/Approved

# ALLEGATION: Direct care staff, Abdulazeez Musa slapped Resident A leaving a handprint on the resident's face.

**INVESTIGATION:** On 6/6/24, I initiated the complaint with a phone call to Ann Alexander, Recipient Rights Investigator. Ms. Alexander confirmed she referred the case to Adult Protective Services for investigation. According to Ms. Alexander, licensee designee, Princess Kennedy informed her that Resident A "fell down the stairs" and that's how he sustained his injury. Ms. Alexander forwarded me a photo of Resident A's eye injury which does not look consistent with Mrs. Kennedy's explanation of the injury. Based on the photo, Resident A sustained a red mark in the shape of a round circle about quarter size underneath his right eye.

On 6/6/24, I contacted Mrs. Kennedy by phone. Mrs. Kennedy was aware of the abuse allegation; however, Mrs. Kennedy stated Resident A did not report the abuse directly to her. On this day, Mrs. Kennedy described Resident A as "over-hyper-verbal", and she indicated Resident A exhibits behavior problems. In addition, Mrs. Kennedy acknowledged Resident A has never falsely accused Staff of hitting him. Per Mrs. Kennedy, direct care staff, Abdulazeez Musa is also known as "Musa" and "Henry" by the staff and residents at the facility.

On 6/6/24, I interviewed Guardian A by phone. Guardian A confirmed "{Resident A} is not a liar." Guardian A reported she is very fond of Mr. Musa, but she does believe the abuse happened. Guardian A explained Resident A first reported the abuse to Relative A when he picked the resident up for an outing later that day. Guardian A expressed concern that Mrs. Kennedy allowed Mr. Musa to return to work today since Mrs. Kennedy didn't believe Resident A.

On 6/6/24, I made a follow up call to Mrs. Kennedy advising her that Mr. Musa should not be allowed contact with Resident A until the investigation is complete. Mrs. Kennedy indicated that she believes Resident A fell down the stairs. Mrs. Kennedy also indicated that she doubts Mr. Musa hit Resident A because that is not his character.

On 6/11/24, I conducted an onsite inspection at Resident A's Adult Day Program. Resident B, C, and D were present as well. I interviewed all 4 residents privately. Resident A stated, "Oh, he bitch slapped me!" when asked about the abuse. Resident A is adamant that Mr. Musa got upset over a missing dishcloth. According to Resident A, Mr. Musa threatened to cut 2 of his favorite clothing items (Detroit Red Wings and Green Bay hoodie) with scissors if he didn't return the missing dishcloth. Resident A explained Mr. Musa went to his closet to retrieve the hoodies and when he tried to stop him, Mr. Musa back hand slapped him in the face. Resident A reported the ring Mr. Musa had on, left a mark on his face, but to date, the mark has healed. I did not observe a mark on Resident A's face. It should be noted, Resident A described Mr. Musa as a "friend", and he stated, "I like Musa." Resident B stated he did see "A bruise on him ... just past his ear ... it was red" when referring to the incident between Resident A and Mr. Musa. Resident C said, "Musa went upstairs to confront {Resident A} about the rag that was missing on the stove." Resident C described hearing tussling sounds when Mr. Musa went upstairs, then he said he heard what sounded like "someone fell on the floor." Resident C reported when he saw Resident A later that day, he observed Resident A "... with a red mark on the face ... across his chin ... cheek area ... dark red." Resident C said he also saw Mr. Musa come downstairs holding the clothes that he told Resident A he would cut up if the resident didn't return the missing dishcloth. Resident C stated, "I put 2 and 2 together and assumed Musa hit him," referring to Resident A. Resident D reported he does not believe Mr. Musa hit Resident A. Resident D described Mr. Musa as "A good person." Resident D said he is convinced that Resident A lied about the abuse to get Mr. Musa in trouble.

On 6/24/24, I interviewed home manager Chima Anyabuike. Mr. Anyabuike acknowledged he observed the mark on Resident A's cheek; however, Resident A refused to tell him how he sustained the injury to his face. Mr. Anyabuike reported Relative A arrived shortly after to take Resident A to lunch, so he pointed the mark out to Relative A. After lunch, Mr. Anyabuike stated, Relative A dropped Resident A off at the facility without coming inside, but Relative A returned to the facility hours later with Guardian A. Mr. Anyabuike explained Guardian A then informed him that Mr. Musa hit Resident A in the face causing the injury. Mr. Anyabuike stated, he was "surprised" to hear that "my staff hit him."

On 6/24/25, I interviewed Mr. Musa by phone. Mr. Musa denied striking Resident A across the face. Mr. Musa denied threatening to take or destroy Resident A's favorite clothing items. However, Mr. Musa did acknowledge that he confronted Resident A about the missing dishcloth. According to Mr. Musa, Resident A denied having the dishcloth in his possession. Mr. Musa stated that as he walked away from Resident A, he heard Resident A fall to the ground. Mr. Musa reported after the fall, he observed Resident A with "a little, not too pronounced mark" on his face. Before ending the call, Mr. Musa informed me that he is the residents' favorite staff.

On 7/2/24, I completed an exit conference with Mrs. Kennedy. Mrs. Kennedy stated, Mr. Musa "is kind to a fault" and that she's shocked by the allegation. Mrs. Kennedy maintains Mr. Musa is a "very good staff." I informed Mrs. Kennedy that based on my investigation, I determined the abuse allegation is true. Mrs. Kennedy submitted an approved plan of correction on 8/1/24. Mr. Musa was released from his responsibilities at the facility.

APPLICABLE RULE	
R 400.14308	Resident behavior interventions prohibitions.
	(1) A licensee shall not mistreat a resident and shall not permit the administrator, direct care staff, employees, volunteers who are under the direction of the licensee, visitors, or other occupants of the home to mistreat a

	resident. Mistreatment includes any intentional action or omission which exposes a resident to a serious risk or physical or emotional harm or the deliberate infliction of pain by any means.
ANALYSIS:	On 5/30/24, direct care staff Abdulazeez Musa hit Resident A in the face, leaving a red mark by the ear. Mrs. Kennedy allowed Mr. Musa to return to work on 6/6/24 despite having knowledge of the abuse allegation. Several witnesses (Resident B and C, home manager Mr. Anyabuike, and Relative A) observed Resident A with a red mark on his face on the day of the incident. I determined Mr. Musa was not a credible witness because he lied about threatening to destroy Resident A's favorite clothing items as punishment for not disclosing the whereabouts of a missing dishcloth. Therefore, Mrs. Kennedy exposed Resident A to potential risk of harm by allowing Mr. Musa continued access to the resident and Mr. Musa intentionally inflicted harm upon Resident A when he hit the resident in the face.
CONCLUSION:	VIOLATION ESTABLISHED

### IV. RECOMMENDATION

An acceptable corrective action plan has been received; therefore, I recommend the status of this license remain unchanged.

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08/05/24

Kara Robinson Licensing Consultant

Date

Approved By:

08/06/24

Ardra Hunter Area Manager Date