



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

June 27, 2024

Keith Marshall  
All Care, Inc.  
PO Box 247  
Hillsdale, MI 49242

RE: License #: AS460338821  
Investigation #: 2024A1032038  
All Care @Life's Junction

Dear Keith Marshall:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in black ink, appearing to read "Dwight Forde".

Dwight Forde, Licensing Consultant  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS460338821
<b>Investigation #:</b>	2024A1032038
<b>Complaint Receipt Date:</b>	05/31/2024
<b>Investigation Initiation Date:</b>	06/05/2024
<b>Report Due Date:</b>	07/30/2024
<b>Licensee Name:</b>	All Care, Inc.
<b>Licensee Address:</b>	113 LaFayette Street, Hudson, MI 49247
<b>Licensee Telephone #:</b>	(517) 306-6187
<b>Administrator:</b>	Keith Marshall
<b>Licensee Designee:</b>	Keith Marshall
<b>Name of Facility:</b>	All Care @Life's Junction
<b>Facility Address:</b>	113 LaFayette Street, Hudson, MI 49247
<b>Facility Telephone #:</b>	(517) 306-6187
<b>Original Issuance Date:</b>	05/17/2013
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	11/17/2023
<b>Expiration Date:</b>	11/16/2025
<b>Capacity:</b>	6
<b>Program Type:</b>	PHYSICALLY HANDICAPPED MENTALLY ILL AGED

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
An employee mistreated Resident A.	No
Additional Findings	No

**III. METHODOLOGY**

05/31/2024	Special Investigation Intake 2024A1032038
06/05/2024	Special Investigation Initiated - On Site
06/05/2024	Contact - Telephone call made Interview with LCMHA Case Manager Sheila Sears
06/06/2024	Contact - Telephone call made Interview with APS specialist Samantha Garcia
06/27/2024	Exit Conference

**ALLEGATION:**

**An employee mistreated Resident A.**

**INVESTIGATION:**

On 5/31/24, I received the complaint as an Adult Protective Services screen out.

On 6/5/24, I interviewed Home Manager Tonya Bernath in the home. Ms. Bernath stated that on the morning of May 30, 2024, Resident A appeared to be experiencing perceptual disturbances such as hearing voices and seeing things that were not there. Ms. Bernath stated that Resident A was very agitated and was screaming at her for not feeding her brother, who was not at the home. Ms. Bernath described Resident A being distraught that a car had run over her brother. Ms. Bernath stated

that she tried to reassure Resident A that she was safe and that her brother was unharmed. Ms. Bernath advised that later on, Resident A was in the kitchen eating a meal, stood up suddenly and screamed that she was going to kill herself. At that point, Ms. Bernath called Emergency Medical Services (EMS), and had her sent to a nearby hospital for an evaluation. Ms. Bernath denied that she mistreats Resident A.

I observed Resident A and Ms. Bernath interacting positively, with Resident A stating that she loves Ms. Bernath like a sister. I observed Resident A asking to go outside the home because someone had left food for her outside. She did not appear to be oriented to reality on a consistent basis and made mention of people and things that I was not able to observe. I was therefore unable to interview Resident A due to her mental status.

I interviewed Resident B in the home. Resident B stated that she is comfortable in the home and that her needs are met. She stated that for the most part, she and the other residents get along. Resident B stated that the employees treat her quite well.

On 6/5/24, I interviewed Lenawee Community Mental Health case manager Sheila Sears by telephone. Ms. Sears stated that she has seen positive interactions between Ms. Bernath and Resident A, however, Resident A has made claims that Ms. Bernath has held her chin aggressively. Ms. Sears stated that due to Resident A's intensifying psychosis, that alternative placement in specialized housing may be more appropriate.

On 6/6/24, I interviewed APS specialist Samantha Garcia. Ms. Garcia explained that for the past three months she has been in the home in a different capacity for another resident, but based on her observations, she expressed no concerns about Ms. Bernath's treatment of the residents in general.

<b>APPLICABLE RULE</b>	
<b>R 400.14305</b>	<b>Resident protection.</b>
	<b>(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.</b>
<b>ANALYSIS:</b>	There is insufficient evidence, based on interviews with residents and other professionals who have regular contact in the home, to establish a violation of mistreatment.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

On 6/27/24, I conducted an exit conference with licensee designee Keith Marshall. I shared my findings and Mr. Marshall agreed with the conclusions reached.

**IV. RECOMMENDATION**

I recommend no change to the status of this license.



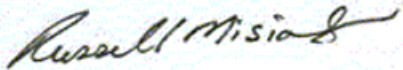
6/27/24

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Dwight Forde  
Licensing Consultant

Date

Approved By:



6/28/24

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Russell B. Misiak  
Area Manager

Date