



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

June 7, 2024

Deidrea Sanders
My Angel Adult Foster Care, LLC
2127 Maplewood Avenue
Saginaw, MI 48601

RE: License #: AM730373246
Investigation #: 2024A0576029
My Angel Adult Foster Care

Dear Deidrea Sanders:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in cursive script that reads "C. Garza".

Christina Garza, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(810) 240-2478

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM730373246
Investigation #:	2024A0576029
Complaint Receipt Date:	04/12/2024
Investigation Initiation Date:	04/15/2024
Report Due Date:	06/11/2024
Licensee Name:	My Angel Adult Foster Care, LLC
Licensee Address:	2127 Maplewood Avenue, Saginaw, MI 48601
Licensee Telephone #:	(989) 401-8598
Administrator:	Deidrea Sanders
Licensee Designee:	Deidrea Sanders
Name of Facility:	My Angel Adult Foster Care
Facility Address:	3561 S. Washington Road, Saginaw, MI 48601
Facility Telephone #:	(989) 401-8598
Original Issuance Date:	10/28/2015
License Status:	REGULAR
Effective Date:	04/28/2022
Expiration Date:	04/27/2024
Capacity:	12
Program Type:	PHYSICALLY HANDICAPPED, MENTALLY ILL, DEVELOPMENTALLY DISABLED, ALZHEIMERS AGED, TRAUMATICALLY BRAIN INJURED

II. ALLEGATION(S)

	Violation Established?
Inside the home, there is a very steep ramp unusable for a wheelchair.	No
<ul style="list-style-type: none"> • The home smells and the shower areas are dirty. • The living room couch is broken. 	Yes
Additional Findings	Yes

III. METHODOLOGY

04/12/2024	Special Investigation Intake 2024A0576029
04/15/2024	Special Investigation Initiated - On Site Interviewed Licensee Designee, Deidrea Sanders
05/24/2024	Inspection Completed On-site Interviewed Staff, Latrenda Johnson, Licensee Designee, Deidrea Sanders, Resident C, Resident D, and Resident E
05/31/2024	Contact - Telephone call made Interviewed Relative A
05/31/2024	Exit Conference
06/06/2024	APS Referral Referral made to APS.

ALLEGATION:

Inside the home, there is a very steep ramp unusable for a wheelchair.

INVESTIGATION:

On April 15, 2024, I conducted an unannounced on-site inspection and interviewed Licensee Designee, Deidrea Sanders. The allegation was discussed with Licensee Designee Sanders, and she denied residents have any problems utilizing the ramp inside the home. According to Licensee Designee Sanders, the home was initially licensed with the ramp in the home.

On May 24, 2024, I conducted an unannounced on-site inspection and interviewed Staff, Latrenda Johnson. Staff Johnson denied residents who live at the home have problems getting up and down ramp in the home.

On May 24, 2024, I interviewed Resident D who reported he has lived at the home for 2 years and "it's pretty good". Resident D requires the use of a wheelchair, and he was asked about the ramp in the home. Resident D confirmed he can get up and down the ramp in his wheelchair by himself. Resident D reported he goes up the ramp backwards in his wheelchair and uses his feet to push himself up the ramp. When Resident D goes down the ramp to get to his bedroom, he goes down forward in his wheelchair. Resident D has no issues using the ramp.

On May 24, 2024, I interviewed Licensee Designee, Deidrea Sanders regarding the allegation. Licensee Designee Sanders advised that all the residents including those in wheelchairs can get up and down the ramp without any issues.

On May 24, 2024, I interviewed Resident E who reported he has lived at his home for a couple years and "it's okay". Regarding the ramp in his home, Resident E has never been hurt on the ramp. Resident E can walk and uses a wheelchair at times. Resident E confirmed he can get up and down the ramp in his wheelchair. When Resident E goes up the ramp in his wheelchair, he goes up the ramp backwards in his chair. When Resident A goes down the ramp in his wheelchair, he goes down forward in the wheelchair. Resident E uses his legs to slow himself when going down on the ramp.

On May 24, 2024, I interviewed Resident C who reported he has lived at his home for 1 year and his home is "alright". Resident C was sitting in a wheelchair and reported he can get up and down the ramp in his home when he is in his wheelchair. Resident C reported he can get up and down the ramp without staff assistance. Resident C reported he will use his legs when is going down the ramp, so he does not go too fast. Resident C will go up the ramp backwards and use his legs to push himself up the ramp.

On May 31, 2024, I interviewed Resident A's relative, Relative A who reported Resident A has lived at his home for 2 years. According to Relative A, Resident A had a stroke in the past and it affected his walking. Resident A uses a walker at his home and a wheelchair for long distances. Relative A reported she has been inside My Angel Adult Foster Care and is familiar with the ramp inside the home. According to Relative A, Resident A can go up and down the ramp without any issues with his walker. Resident A has never told Relative A that he cannot get up and down the ramp.

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(1) A home shall be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.
ANALYSIS:	<p>It was alleged that the ramp in the home is not usable for residents in wheelchairs. Upon completion of on-site interviews and investigative interviews, there is not a preponderance of evidence to conclude a rule violation.</p> <p>An on-site inspection was completed and inside the home is a ramp that extends from the living room/dining area of the home to a lower level of the home where resident bedrooms are located. Several residents who use wheelchairs were interviewed and denied any issues with using the ramp in the home. Relative A was interviewed and reported Resident A had a stroke that causes him to use a walker and wheelchair for longer distances. Relative A denied Resident A has had any problems using the ramp in the home. Licensee Designee, Deidrea Sanders was interviewed and denied residents have problems using the ramp in the home.</p> <p>There is not a preponderance of evidence to conclude the ramp inside the home is not constructed, maintained, and arranged to provide adequately for the health, safety, and well-being of the occupants.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

- The home smells and the shower areas are dirty.
- The living room couch is broken.

INVESTIGATION:

On April 15, 2024, I conducted an on-site inspection and interviewed Licensee Designee, Deidrea Sanders who reported there are residents who live at the home who urinate on themselves and their beds causing the home to be odorous at times until resident clothing and bedding is washed. There are 3 residents, Resident A, Resident B, and Resident C who soil themselves and their linen daily and they also have portable potties in their rooms. Resident A urinates his bed and floor and has gotten feces on his wall. Resident B urinates his clothes and will put his clothes in a hamper causing an

odor. Staff are quick to clean the mess including washing the carpets and washing soiled laundry. Additionally, staff clean the bathrooms every day.

While at the home, I did not smell any discernable odor. I viewed all resident bedrooms and there were no odors noted. I viewed the shower areas, and they were clean and operable. Staff were doing laundry including washing resident bed linen. The home has 2 washers and dryers, and all 4 machines were in use at the time of the visit.

During my inspection of the living room, I viewed one arm of the couch to be broken and in need of repair. The television was on and there were a couple residents watching television. The window shades were closed and there were no lights on however staff showed me that the lights were operable. When I was leaving the room, one of the residents requested that the light be turned off.

On May 24, 2024, I conducted an unannounced on-site inspection and interviewed Staff, Latrenda Johnson. Staff Johnson has been working at the facility for 3 years. Regarding the allegations, Staff Johnson reported there are 3 residents in the home that urinate in their beds and every morning staff strip the beds and wash the soiled linens.

On May 24, 2024, I interviewed Licensee Designee, Deidrea Sanders who reported resident beds have waterproof mattress covers in efforts to keep them clean as there are 3 residents who have accidents during the nighttime. Residents will urinate in bed and sometimes they have "other accidents". In the morning staff change the soiled linen right away in efforts to keep the home clean.

On May 24, 2024, I interviewed Resident D regarding the cleanliness of the home. Resident D reported some of the residents at the home urinate on themselves. Staff direct residents change their soiled clothing and to shower. Staff wash soiled laundry, and they clean and mop every day. The staff try to keep the home smelling clean. Resident D reported the shower he uses is clean. Resident D denied any concerns regarding his home.

While at the home on May 24, 2024, I did not smell any discernable odors. I viewed all resident bedrooms and there were no odors noted. I viewed the resident bathrooms and shower areas, and they were clean and operable.

On May 31, 2024, I interviewed Resident A's relative, Relative A who reported she visits Resident A at his home, and she has never known the home to be unkept or odorous. When Relative A goes to the home, staff are cleaning, and the home appears to be clean. Relative A has not viewed Resident A to be dirty however he may wear his favorite sweatshirt for more than one day. Relative A denied any current concerns regarding the home, or the care Resident A is receiving and stated Resident A is doing the best he has in a long time.

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(2) Home furnishings and housekeeping standards shall present a comfortable, clean, and orderly appearance.
ANALYSIS:	<p>It was alleged that the shower areas are dirty, and the living room couch was broken. Upon completion of on-site inspections to the home and investigative interviews, there is a preponderance of evidence to conclude home furnishings were not comfortable and orderly given the broken couch. There is not a preponderance of evidence to conclude housekeeping standards did not present as clean.</p> <p>Two on-site inspections were made to the home and the home including resident bedrooms were viewed to be clean and without any discernable odors. Staff and residents report there are residents who are incontinent and soil their linen and laundry causing some odors. This occurs daily and staff are quick to wash the soiled laundry to keep housekeeping standards comfortable and clean. Resident shower/bath areas were noted to be clean, orderly, and operable during on-site inspections of the home.</p> <p>The living room couch was viewed to be broken and in need of repair. There is a preponderance of evidence to conclude the home furnishings (living room couch) were not comfortable and orderly.</p>
CONCLUSION:	VIOLATION ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION:

On April 15, 2024, I conducted an on-site inspection and inspected two resident bathrooms. The bathroom on the west side of the home was equipped with flooring that was old and worn. Some of the flooring was missing and in need of repair.

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(5) Floors, walls, and ceilings shall be finished so as to be easily cleanable and shall be kept clean and in good repair.

ANALYSIS:	On April 15, 2024, I conducted an on-site inspection and inspected two resident bathrooms. The bathroom on the west side of the home was equipped with flooring that was old and worn. Some of the flooring was missing and in need of repair.
CONCLUSION:	VIOLATION ESTABLISHED

On May 31, 2024, I conducted an exit conference with License Designee, Deidrea Sanders. I advised Licensee Sanders I would be requesting a corrective action plan for the cited rule violations.

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, no change in the license status is recommended.

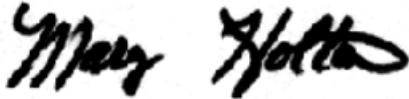


6/6/2024

Christina Garza
Licensing Consultant

Date

Approved By:



6/7/2024

Mary E. Holton
Area Manager

Date