



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

June 3, 2024

Roxanne Goldammer
The Country House, LLC
890 N. 10th St. Ste 110
Kalamazoo, MI 49009

RE: License #: AM040291143
Investigation #: 2024A0360014
Beacon Home at Ossineke

Dear Roxanne Goldammer:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (866) 865-0006.

Sincerely,

A handwritten signature in blue ink, appearing to read "Matthew Soderquist".

Matthew Soderquist, Licensing Consultant
Bureau of Community and Health Systems
Ste 3
931 S Otsego Ave
Gaylord, MI 49735
(989) 370-8320

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM040291143
Investigation #:	2024A0360014
Complaint Receipt Date:	03/28/2024
Investigation Initiation Date:	03/29/2024
Report Due Date:	05/27/2024
Licensee Name:	The Country House, LLC
Licensee Address:	110 890 N. 10th St. Kalamazoo, MI 49009
Licensee Telephone #:	(989) 471-8482
Administrator/Licensee Designee:	Roxanne Goldammer
Name of Facility:	Beacon Home at Ossineke
Facility Address:	10685 Spruce Rd Ossineke, MI 49766
Facility Telephone #:	(989) 471-1192
Original Issuance Date:	12/17/2009
License Status:	REGULAR
Effective Date:	06/12/2022
Expiration Date:	06/11/2024
Capacity:	12
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL, AGED

II. ALLEGATION(S)

	Violation Established?
Direct care staff Sam Grulke rubbed Resident A's left arm and made Resident A uncomfortable.	No

III. METHODOLOGY

03/28/2024	Special Investigation Intake 2024A0360014
03/29/2024	Special Investigation Initiated - On Site Roxanne Goldammer and Sarah Patterson
03/29/2024	Inspection Completed On-site
04/05/2024	Contact - Telephone call made Sarah Watson ORR, Sarah Patterson Home Manager, DCS Melissa Labonte, DCS Roxan Arman-Brooks, DCS Austin Sutherland, Resident A
04/05/2024	Contact - Telephone call made Maintenance staff Tim Hindenlang
04/11/2024	Contact - Telephone call made Sarah Watson ORR, DCS Sam Grulke
04/22/2024	Contact - Document Received Sarah Watson, CMH ORR
04/26/2024	Contact - Telephone call made Sarah Watson ORR
05/22/2024	APS Referral online
05/22/2024	Contact - Telephone call made Roxanne Goldammer Licensee Designee
05/24/2024	Exit Conference

ALLEGATION:

Direct care staff Sam Grulke rubbed Resident A's left arm and made Resident A uncomfortable.

INVESTIGATION:

On 3/28/24, I was assigned a complaint from the LARA online complaint system.

On 3/29/24, I conducted an unannounced onsite inspection at the home. The licensee designee Roxanne Goldammer stated she was made aware that a rights complaint had been filed alleging direct care staff (DCS) Sam Grulke had touched Resident A's shoulder and stated some comments that made Resident A uncomfortable. She stated Mr. Grulke had only worked at the home for one week and was still training. She stated he was suspended pending the investigation. The home manager Sarah Patterson stated interviews were scheduled with Resident A and other staff with recipient rights officer Sarah Watson for 4/5/24.

On 4/5/24, I conducted a joint interview of Resident A with recipient rights officer Sarah Watson via a Teams video conference. Resident A stated on 3/26/24 he was in the back living room of the home with DCS Sam Grulke sitting on separate couches. He stated Mr. Grulke spread his legs and asked Resident A what he thought. Resident A stated that Mr. Grulke then got up from the couch and rubbed his left arm and kept following Resident A around the house. Resident A stated Mr. Grulke kept brushing up against him on purpose. Resident A stated he tried to go talk to the other direct care staff Melissa Labonte and Roxy Arman-Brooks but Mr. Grulke was right next to him the entire time. Resident A stated he eventually went to his room and nothing else occurred.

We then interviewed DCS Melissa Labonte. Ms. Labonte stated on 3/26/24 Resident A came to her and another staff, Roxy Arman-Brooks and stated that he was uncomfortable around Mr. Grulke. Ms. Labonte stated she talked to Mr. Grulke about his boundaries and that he denied this behavior. Ms. Labonte stated that later in the day Resident A also discussed the concern with the maintenance staff Tim Hindenlang. Ms. Labonte stated she did not see the interaction between Resident A and Mr. Grulke. Ms. Labonte stated Resident A stated to her that Mr. Grulke had touched Resident A on the shoulder and seemed to be following Resident A around the home making Resident A uncomfortable. Ms. Labonte stated earlier in the day on 3/26/24 Mr. Grulke had tried touching her foot with his in the kitchen which she reported to management.

We then interviewed DCS Roxann Arman Brooks. Ms. Arman-Brooks stated on 3/26/24 Resident A reported to her that Mr. Grulke had rubbed his shoulder and that it made Resident A uncomfortable. She stated she did not see anything inappropriate but after Resident A reported this to her, she assisted him in making a

rights complaint and reported it to management. Ms. Arman-Brooks stated she did not talk about the concerns with Mr. Grulke.

We then interviewed DCS Austin Sutherland. Mr. Sutherland stated he did not witness anything between Resident A and Mr. Grulke on 3/26/24. He stated he was training Mr. Grulke because he was a new staff member. He stated he did not know exactly what happened between Mr. Grulke and Resident A other than Resident A had reported that Mr. Grulke had made him uncomfortable in his personal space.

On 4/5/24, rights officer Sarah Watson and I conducted a joint interview by telephone of the maintenance staff Tim Hindenlang. Mr. Hindenlang stated on 3/26/24 he witnessed Resident A and Mr. Grulke sitting on different couches in the back living room. Mr. Hindenlang stated he witnessed Mr. Grulke spread his legs apart and tell Resident A, now what. Mr. Hindenlang stated he did not hear or see anything else.

We then interviewed the home manager Sarah Patterson by telephone. Ms. Patterson stated Mr. Grulke had only worked at the home for one week and he has remained suspended pending the investigation.

On 4/11/24, rights officer Sarah Watson and I conducted a joint interview via Teams video conference with DCS Sam Grulke. Mr. Grulke denied making any inappropriate comments to Resident A, spreading his legs, or touching Resident A on the shoulder. He stated no staff ever talked with him about having inappropriate boundaries. Mr. Grulke denied following Resident A around the home or intentionally brushing up against him.

On 4/26/24, I contacted rights officer Sarah Watson. Ms. Watson stated she did not intend on substantiating the rights complaint.

On 5/22/24, I contacted the licensee designee Roxanne Goldammer. Ms. Goldammer stated Mr. Grulke remains on suspension pending the rights investigation.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.

