



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

May 21, 2024

Angela Tuck
Tucks Health Services LLC
7236 Pawnee Trail
Rogers City, MI 49779

RE: License #: AL710406406
Investigation #: 2024A0360015
Golden Beach Manor

Dear Angela Tuck:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (866) 865-0006.

Sincerely,

A handwritten signature in blue ink, appearing to read "Matthew Soderquist".

Matthew Soderquist, Licensing Consultant
Bureau of Community and Health Systems
931 S Otsego Ave Ste 3
Gaylord, MI 49735
(989) 370-8320

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL710406406
Investigation #:	2024A0360015
Complaint Receipt Date:	04/11/2024
Investigation Initiation Date:	04/12/2024
Report Due Date:	06/10/2024
Licensee Name:	Tucks Health Services LLC
Licensee Address:	18955 Us 23 N Millersburg, MI 49759
Licensee Telephone #:	(989) 351-8091
Administrator/Licensee Designee:	Angela Tuck
Name of Facility:	Golden Beach Manor
Facility Address:	18955 Us 23 N Millersburg, MI 49759
Facility Telephone #:	(989) 351-8091
Original Issuance Date:	03/01/2022
License Status:	REGULAR
Effective Date:	09/01/2022
Expiration Date:	08/31/2024
Capacity:	20
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED, ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
Resident A was not cared for properly.	No

III. METHODOLOGY

04/11/2024	Special Investigation Intake 2024A0360015
04/12/2024	Special Investigation Initiated - On Site
04/12/2024	Inspection Completed On-site Resident A, DCS Laura Patterson
04/12/2024	Contact - Telephone call made Relative A
04/29/2024	Inspection Completed On-site DCS Jamie Splan
05/02/2024	Contact - Telephone call received Licensee Angie Tuck
05/07/2024	APS Referral online
05/21/2024	Exit Conference

ALLEGATION:

Resident A was not cared for properly.

INVESTIGATION:

On 4/12/24, I conducted an unannounced onsite inspection at the home. Direct care staff (DCS) Laura Patterson stated the home is down to eight residents as they are working on closing. Ms. Patterson stated Resident A has been very well taken care of and she has no concerns about her care. She stated Resident A was taken to the hospital about one month ago and was diagnosed with an infection and prescribed

an antibiotic. Ms. Patterson stated she was not aware of any issues other than that. She stated Resident A does not have a guardian and Relative A1 has been acting as the resident's designated representative. Ms. Patterson provided me with a copy of Resident A's written assessment plan.

I then interviewed Resident A. Resident A was oriented to time, place, and person. She stated she is aware that the facility is closing and is working with Relative A1 to find another place to live. She stated the care in the home was very good. She stated she does not like to take showers and prefers a sponge bath which she receives multiple times a week. Resident A had clean clothes and clean bedding. She stated the staff do her laundry. Resident A stated she receives at least three meals a day and plenty of food. She stated all the staff meet her needs and many go above and beyond to make her feel comfortable. Resident A stated she has no concerns about her personal care in the home.

On 4/12/24, I contacted Relative A1 and left a message. As of the completion of this report, Relative A1 has not returned my call.

On 4/29/24, I conducted another unannounced onsite inspection at the home. Direct care staff Jamie Splan stated there are now only four residents at the home and they are all planning on moving by May 1st. She stated Resident A moved last week. Ms. Splan stated she was unaware of where Resident A moved. Ms. Splan stated she had no concerns about Resident A's personal care while in the home.

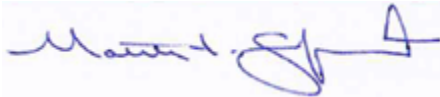
On 5/2/24, I received a phone call from the licensee designee Angela Tuck. Ms. Tuck stated Resident A moved two weeks ago. She stated her family did not tell her where she moved to. She stated she had no concerns about Resident A's personal care while in the home. Ms. Tuck stated all the residents have now moved and she will be submitting a request in writing to close the license.

APPLICABLE RULE	
R 400.15305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	The complaint alleges Resident A was not cared for properly. Interviews with DCS Ms. Patterson, Ms. Splan, licensee designee Angela Tuck and Resident A all revealed no concern with the provision of personal care in the home.
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 5/21/24 I conducted an exit conference with the licensee designee Angela Tuck. Ms. Tuck concurred with the findings of the investigation.

IV. RECOMMENDATION

I recommend no change in the status of the license.

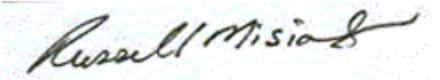


5/8/24

Matthew Soderquist
Licensing Consultant

Date

Approved By:



5/14/24

Russell B. Misiak
Area Manager

Date