



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

January 26, 2023

Tracie Hernandez
Cornerstone II Inc
P. O. Box 277
Bloomington, MI 49026

RE: License #: AS800306200
Investigation #: 2023A1032015
Cornerstone

Dear Ms Hernandez:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in black ink, appearing to read "Dwight Forde".

Dwight Forde, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS800306200
Investigation #:	2023A1032015
Complaint Receipt Date:	12/05/2022
Investigation Initiation Date:	12/08/2022
Report Due Date:	02/03/2023
Licensee Name:	Cornerstone II Inc
Licensee Address:	44409 Baseline Rd., Bloomingdale, MI 49026
Licensee Telephone #:	(269) 668-7070
Licensee Designee/Administrator:	Amber Bunce
Name of Facility:	Cornerstone
Facility Address:	22858 West M-43 Kalamazoo, MI 49009-9208
Facility Telephone #:	(269) 668-3175
Original Issuance Date:	04/07/2010
License Status:	REGULAR
Effective Date:	10/21/2022
Expiration Date:	10/20/2024
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL TRAUMATICALLY BRAIN INJURED

II. ALLEGATION(S)

	Violation Established?
Employees at the home assaulted Resident A, leaving a bruise.	No
Additional Findings	No

III. METHODOLOGY

12/05/2022	Special Investigation Intake 2023A1032015
12/08/2022	Special Investigation Initiated - On Site Interview with Home Manager, Resident A and Resident B
12/15/2022	Contact - Telephone call made Interview with APS
01/06/2023	Contact - Telephone call made Interview with Amber Bunce
01/06/2023	Exit Conference
01/18/2023	Contact - Telephone call received Interview with Employee #2

ALLEGATION:

Employees at the home assaulted Resident A.

INVESTIGATION:

On 12/8/22, I interviewed Home Manager #1 in the home. Home Manager #1 stated that he was aware of a situation where Employees 1 and 2 were alleged to have used prohibited behavior management techniques that resulted in Resident A's

injury. He stated that Employee #1 no longer works at the home. Home Manager #1 reported that Employee # 2 is still employed.

I interviewed Resident A. Resident A stated that she was kicked by Employee #1 after being told to get off a swing. Resident A stated that a bruise was left around the abdomen. She reported that interactions with Employee #2 have been quite positive of late. When asked if Employee #2 had ever pulled on her arm, Resident A appeared confused, then related that Employee #2 had pulled her arm when she was trying to leave the property.

I interviewed Resident B. Resident B stated that he observed Employee #2 pull Resident A's arm.

On 12/15/22, I interviewed APS worker Amber Johnson. Ms. Johnson stated that through her investigation, it was determined that Resident A had been untruthful about being physically managed by Employee #1 and Employee #2. Ms. Johnson elaborated that the bruise that Resident A claimed to have sustained as a result of the alleged assault was inflicted prior to her admission to the home. Ms. Johnson stated further that allegations of abuse of a vulnerable adult will not be substantiated from her investigative standpoint.

On 1/6/23, I interviewed Licensee Amber Bunce via telephone. Ms. Bunce stated that she had been advised of the conclusions reached in the APS investigation. She stated that Employee #1 was not directly fired as a result of this investigation.

On 1/18/23, I interviewed Employee #2, via telephone. Employee #2 stated that Employee #1 had noticed that Resident A was not dressed for the weather and needed to but on more clothing. Employee #2 advised that Employee #1 explained to Resident A that she needed to go back inside to get dressed. Employee #2 stated that Employee #1 was behind Resident A, who was on a swing, and at no time did Employee #1 kick Resident A. Employee #2 advised that at no time has she ever pulled on Resident A's arm. Employee #2 reported that she placed her hand on Resident A's back once, and encouraged her to return to the home, after she observed Resident A trying to leave the property, which abuts a busy motorway. Employee #2 stated that Resident A was recently in jail for assaulting another resident and can be combative and untruthful.

APPLICABLE RULE	
R 400.14308	Resident behavior interventions prohibitions.
	(1) A licensee shall not mistreat a resident and shall not permit the administrator, direct care staff, employees, volunteers who are under the direction of the licensee, visitors, or other occupants of the home to mistreat a resident. Mistreatment includes any

	intentional action or omission which exposes a resident to a serious risk or physical or emotional harm or the deliberate infliction of pain by any means.
ANALYSIS:	Information was received from Adult Protective Services, that Resident A was untruthful about being assaulted, and the bruise used as evidence was sustained prior to Resident A being admitted to the home. Employee #1 had been fired prior to this investigation and was not contacted. Employee #2 was interviewed and denied using inappropriate physical management techniques; Employee #2 also denied that Employee #1 had assaulted Resident A.
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 1/6/23, I conducted an exit conference with licensee designee Amber Bunce. I shared my findings, and Ms. Bunce agreed with the conclusions reached.

IV. RECOMMENDATION

I recommend no change to the status of this license.

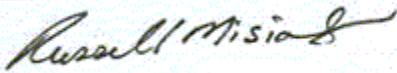


1/26/23

Dwight Forde
Licensing Consultant

Date

Approved By:



2/1/23

Russell B. Misiak
Area Manager

Date