



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

August 24, 2023

Scott Brown
Renaissance Community Homes Inc
P.O. Box 749
Adrian, MI 49221

RE: License #: AS460015725
Investigation #: 2023A1032050
Riverside Home

Dear Scott Brown:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in black ink, appearing to read "Dwight Forde".

Dwight Forde, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS460015725
Investigation #:	2023A1032050
Complaint Receipt Date:	08/02/2023
Investigation Initiation Date:	08/04/2023
Report Due Date:	09/01/2023
Licensee Name:	Renaissance Community Homes Inc
Licensee Address:	1548 W. Maumee St. Suite C Adrian, MI 49221
Licensee Telephone #:	(734) 439-0464
Administrator:	Scott Brown
Licensee Designee:	Scott Brown
Name of Facility:	Riverside Home
Facility Address:	975 Riverside Ave, Adrian, MI 49221
Facility Telephone #:	(517) 263-1551
Original Issuance Date:	02/15/1994
License Status:	REGULAR
Effective Date:	08/02/2023
Expiration Date:	08/01/2025
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
An employee interacted with residents and other employees under the influence of alcohol.	No
Additional Findings	No

III. METHODOLOGY

08/02/2023	Special Investigation Intake 2023A1032050
08/04/2023	Special Investigation Initiated - On Site
08/04/2023	Contact - Telephone call made Contact made with ORR Stephen Mitchell
08/04/2023	Contact - Telephone call received Contact made with Greg Pfiffer, RCH Manager
08/07/2023	Contact - Document Received Interview with operations manager Kristy Gottschalk
08/18/2023	Exit Conference With licensee designee Scott Brown

ALLEGATION:

An employee interacted with residents and other employees under the influence of alcohol.

INVESTIGATION:

On 8/4/23, I contacted Office of Recipient Rights officer Stephen Mitchell. I advised Mr. Mitchell that I was in receipt of a complaint that operations manager Kristy Gottschalk had been observed intoxicated while visiting Renaissance Inc homes in the Lenawee County area, and had been overheard discussing having diet coke and vodka in her vehicle. Mr. Mitchell advised that he had not received any such complaint.

On 8/4/23, I interviewed home manager Cathy Casey in the home. Ms. Casey denied observing any Renaissance Homes employees intoxicated while visiting the home. She denied knowledge of any such employee visiting other homes and exhibiting such behavior. Ms. Casey remarked that sometimes members of the management team stop by the home to drop off supplies or paperwork.

I interviewed employee Lisa Dominguez in the home. Ms. Dominguez denied observing any employee or members of the Renaissance Homes management team intoxicated in the home. She denied being privy to any conversation among employees that a member of the management team was interacting with other employees and residents while visiting the home.

I interviewed Resident A in the home. Resident A denied observing an intoxicated employee. Resident A stated that she has lived in the home for several years and has mostly had positive experiences with residents and employees.

On 8/4/23, I interviewed district manager Greg Pfiffer via telephone. Mr. Pfiffer stated that he did not receive any complaint that operations manager Kristy Gottschalk was observed intoxicated while visiting homes in the Lenawee County area. Mr. Pfiffer stated that Ms. Gottschalk tends not to visit homes in the Lenawee County area because staffing levels in those areas are strong and stable and tend not to require management support.

On 8/7/23, I interviewed operations manager Kristy Gottschalk via telephone. Ms. Gottschalk denied that she visits homes while under the influence of alcohol. She denied interacting with residents or employees while intoxicated. She denied driving with diet coke and vodka in her vehicle. Ms. Gottschalk advised that she would not put her employment in jeopardy by drinking alcohol during her shift. Ms. Gottschalk denied visiting Riverside Home within the recent past.

APPLICABLE RULE	
R 400.14205	Health of a licensee, direct care staff, administrator, other employees, those volunteers under the direction of the licensee, and members of the household.
	(1) A licensee, direct care staff, administrator, other employees, those volunteers under the direction of the licensee, and members of the household shall be in such physical and mental health so as not to negatively affect either the health of the resident or the quality of his or her care.

ANALYSIS:	Based on interviews with a resident and employees at the home, there is insufficient evidence to establish a violation.
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 8/18/23, I conducted an exit conference with licensee designee Scott Brown. I shared my findings and Mr. Brown agreed with the conclusions reached.

IV. RECOMMENDATION

I recommend no change to the status of this license.

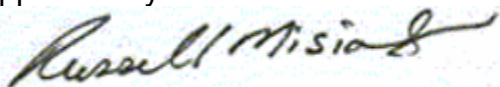


8/24/23

Dwight Forde
Licensing Consultant

Date

Approved By:



9/14/23

Russell B. Misiak
Area Manager

Date