



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

September 8, 2023

Ira Combs, Jr.
Christ Centered Homes, Inc.
327 West Monroe Street
Jackson, MI 49202

RE: License #: AS460014910
Investigation #: 2023A1032045
Russell Road Home

Dear Ira Combs, Jr.:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in cursive script, appearing to read "Dwight Forde".

Dwight Forde, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS460014910
Investigation #:	2023A1032045
Complaint Receipt Date:	07/18/2023
Investigation Initiation Date:	07/18/2023
Report Due Date:	09/16/2023
Licensee Name:	Christ Centered Homes, Inc.
Licensee Address:	327 West Monroe Street Jackson, MI 49202
Licensee Telephone #:	(517) 499-6404
Administrator:	Ira Combs, Jr.
Licensee Designee:	Ira Combs, Jr.
Name of Facility:	Russell Road Home
Facility Address:	3663 Russell Road, Tecumseh, MI 49286
Facility Telephone #:	(517) 423-8029
Original Issuance Date:	06/10/1993
License Status:	REGULAR
Effective Date:	06/10/2022
Expiration Date:	06/09/2024
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED

II. ALLEGATION(S)

	Violation Established?
Employees inappropriately physically managed Resident A.	No
Additional Findings	No

III. METHODOLOGY

07/18/2023	Special Investigation Intake 2023A1032045
07/18/2023	Special Investigation Initiated - Letter email contact with ORR Officer Stephen Mitchell
07/20/2023	Inspection Completed On-site
07/21/2023	Contact - Telephone call made Phone call with licensee designee Bishop Combs. Recommendation was made for resident safety that employee be reassigned or not scheduled pending outcome of investigation.
08/07/2023	Contact - Telephone call made Attempted contact with Employee #1
08/10/2023	Contact - Face to Face Interview with Raisin Township Police Department Sgt Dan Hall
08/25/2023	Contact - Telephone call made Second attempt to contact Employee #1
08/25/2023	Contact - Telephone call received Interview with Adult Protective Services Specialist Jason Harris
08/31/2023	Contact - Document Received Police Report # 23-856
09/08/2023	Exit Conference With Licensee Designee Bishop Ira Combs

ALLEGATION:

Employees inappropriately physically managed Resident A.

INVESTIGATION:

On 7/20/23, I interviewed home manager Rebecca Baker, in the home. Ms. Baker was asked about the allegation that an employee used unnecessary physical force against Resident A. Ms. Baker stated that she was advised that Employee #1 had pinned Resident A against the bathroom wall, and that Resident A's chest was pinned against the toilet paper dispenser in the bathroom. She explained that Employee #1 had his weight on Resident A while he did this. She explained further that Employee #1 was assisting Resident A with toileting at the time. I asked Ms. Baker if this was the correct procedure to toilet a resident and Ms. Baker said that this was not proper procedure. She advised that Employee#1 had been repeatedly trained on the correct procedure. Ms. Baker advised that she received this information from the second shift leader, and that an incident report had been prepared. Ms. Baker stated that the shift leader had directed Employee #1 to leave the home. Ms. Baker denied that Resident A was injured as a result of being inappropriately toileted. I was advised that employees are trained in The Gentle Approach when interacting with residents.

I interviewed employee Connie Irwin in the home. Ms. Irwin advised that she had also provided training to Employee #1 in the area of resident toileting.

I reviewed the incident report. It was consistent with Ms. Baker's report. The report also reflected that the shift leader counseled Employee #1 that his toileting procedure was not acceptable.

I reviewed Resident A's Assessment Plan. The plan indicates that Resident A needs assistance with toileting.

I was unable to interview Resident A due to a mental condition prohibiting such a procedure.

On 7/21/23, I interviewed licensee designee Bishop Combs, via telephone. Bishop Combs was advised that it may be best to separate Employee #1 from Resident A during the course of the investigation, if there was a safety concern being raised. Bishop Combs stated that he would reach out to CQI to have Employee #1 taken off the schedule or reassigned.

On 8/7/23, I called the number provided for Employee #1. I was unable to leave a message.

On 8/10/23, I interviewed Sgt Hall of the Raisin Township Police Department. Sgt Hall stated that he had initially made contact with the home in response to an assault allegation but had been unable to interview Employee #1. He advised that once the investigation is closed, it would be submitted to the Lenawee County Prosecutor. He stated that he gathered that Resident A was sometimes difficult to toilet, and surmised that Employee #1 may have engaged in the reported procedure as a way of reducing the difficulty in toileting Resident A.

On 8/25/23, I texted the number provided for Employee #1.

I interviewed Adult Protective Services Specialist Jason Harris, via telephone. Mr. Harris stated that the employee in question was no longer employed at the home and that the home did take appropriate steps to identify that inappropriate care had been given.

On 8/31/23, I received a copy of the Raisin Township Police Department report #23-856. The report reflects that Employee#1 was sent home by the home manager on the day in question and that employees at the home took steps to notify relevant authorities such as the police. The report details an interview with Employee #1, who is he employed his tactics to clean Resident A despite guidance from other employees, because he believed Resident A to be difficult to manage and wanted to demonstrate that his method was more effective.

APPLICABLE RULE	
R 400.14308	Resident behavior interventions prohibitions.
	(2) A licensee, direct care staff, the administrator, members of the household, volunteers who are under the direction of the licensee, employees, or any person who lives in the home shall not do any of the following: (c) Restrain a resident's movement by binding or tying or through the use of medication, paraphernalia, contraptions, material, or equipment for the purpose of immobilizing a resident.

ANALYSIS:	Based on interviews with employees, the police and Adult Protective Services, it appears this isolated incident that it was handled by the home separating Employee #1 from Resident A, and notifying the relevant authorities once it was discovered that Employee #1 had inappropriately toileted Resident A. Employee #1 is no longer employed at the home and his actions do not appear to be in contravention of the established practice of the Gentle Approach that forms part of the training manual.
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 9/8/23, I conducted an exit conference with licensee designee Bishop Ira Combs. I shared my findings and Bishop Combs agreed with the conclusions reached.

IV. RECOMMENDATION

I recommend no change to the status of this license.

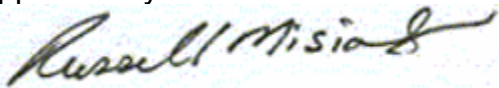


9/8/23

Dwight Forde
Licensing Consultant

Date

Approved By:



9/14/23

Russell B. Misiak
Area Manager

Date