



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

April 6, 2023

Ira Combs, Jr.
Christ Centered Homes, Inc.
327 West Monroe Street
Jackson, MI 49202

RE: License #: AS300016270
Investigation #: 2023A1032028
West Home

Dear Mr. Combs, Jr.:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in black ink, appearing to read "Dwight Forde".

Dwight Forde, Licensing Consultant
Bureau of Community and Health Systems
350 Ottawa, N.W. Unit 13, 7th Floor
Grand Rapids, MI 49503
(616)-240-3850

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS300016270
Investigation #:	2023A1032028
Complaint Receipt Date:	01/25/2023
Investigation Initiation Date:	01/25/2023
Report Due Date:	03/26/2023
Licensee Name:	Christ Centered Homes, Inc.
Licensee Address:	327 West Monroe Street Jackson, MI 49202
Licensee Telephone #:	(517) 499-6404
Licensee Designee/Administrator:	Ira Combs, Jr.
Name of Facility:	West Home
Facility Address:	430 N West Street Hillsdale, MI 49242
Facility Telephone #:	(517) 439-5690
Original Issuance Date:	12/06/1994
License Status:	REGULAR
Effective Date:	09/01/2022
Expiration Date:	08/31/2024
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Employees physically abused Resident A.	No
Employees use Residents' groceries for personal use.	No
Additional Findings	No

III. METHODOLOGY

01/25/2023	Special Investigation Intake 2023A1032028
01/25/2023	Special Investigation Initiated - Telephone
02/06/2023	Contact - Telephone call received Interview with APS Specialist Elizabeth Clark
03/21/2023	Contact - Telephone call made Interview with APS Specialist Elizabeth Clark
03/24/2023	Exit Conference With Licensee Designee Bishop Ira Combs

ALLEGATION:

Employees physically abused Resident A.

INVESTIGATION:

On 1/25/23, I interviewed Office of Recipient Rights (ORR) Officer Ashlee Griffes, via telephone. Ms. Griffes stated that she was aware of an allegation that a resident had been assaulted at West Home.

On 1/27/23, I interviewed Home Manager Brittany Lucio in the home. Ms. Lucio denied taking Resident A to the floor and dragging his face into the floor. Ms. Lucio stated that Resident A is autistic and that sometimes when he gets frustrated, he has engaged in self-injurious behavior; Ms. Lucio stated that de-escalation is used to change the behavior. Ms. Lucio stated that in the past, Resident A has hit his head against a hard surface. She stated that for the past month, Resident A has not engaged in any self-injurious behavior.

I interviewed employee Laura Stalhood. Ms. Stalhood denied seeing Home Manager Brittany Lucio use force to manage Resident A's behavior.

I observed Resident A. Resident A was unable to provide any information due to his disability.

I interviewed Resident B in the home. Resident B denied seeing Brittany Lucio drag Resident A's face on the floor. Resident B stated that he once observed another employee cradle Resident A on the floor when Resident A was engaged in self-injurious behavior.

I reviewed a note from a doctor's visit dated 1/26/23. The note identified an area on Resident A's forehead that is now fully healed.

I interviewed employee Blaze Lucio via telephone. Mr. Lucio denied dragging Resident A's face on the floor. Mr. Lucio stated that several months ago he did have to cradle Resident A on the floor to prevent self-injurious behavior.

APPLICABLE RULE	
R 400.14308	Resident behavior interventions prohibitions.
	A licensee shall not mistreat a resident and shall not permit the administrator, direct care staff, employees, volunteers who are under the direction of the licensee, visitors, or other occupants of the home to mistreat a resident. Mistreatment includes any intentional action or omission which exposes a resident to a serious risk or physical or emotional harm or the deliberate infliction of pain by any means.
ANALYSIS:	Based on interviews with employees and a resident, as well as direct observation of Resident A and review of documentation, there is insufficient evidence to substantiate a violation.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

Employees use Residents' groceries for personal use.

INVESTIGATION:

On 1/27/23, Ms. Lucio denied using resident funds to purchase personal items. She stated that she shops at Sam's Club and Walmart for groceries and other household items. She reported using Resident A's EBT card for approximately \$587 at a Sam's Club in Jackson and provided a receipt. She stated that food is not included in care, as part of the monies paid by residents. She stated that she is an authorized user for Resident A's card, and that Resident A's guardian is in agreement with this arrangement.

I reviewed Resident A's Funds Part I and II and the documents did not reflect any discrepancies.

On 2/6/23, I interviewed Adult Protective Services Specialist Elizabeth Clark. Ms. Clark confirmed that Brittany Lucio is an authorized user, per Michigan Department of Health and Human Services (DHHS), for the Electronic Benefit Cards issued to the residents of the home, and also confirmed that the guardians had authorized this arrangement. She advised however that there were missing receipts that did not reconcile with DHHS accounts. She advised that she was waiting for the receipts to be produced by the home.

On 3/21/23, I interviewed APS Specialist Elizabeth Clark via telephone. Ms. Clark made reference to an earlier discussion we had, where there were missing receipts for purchases made on residents' EBT cards. Ms. Clark reported that the missing receipts had been submitted, and that the accounts had been reconciled.

APPLICABLE RULE	
R 400.14315	Handling of resident funds and valuables.
	(5) All resident funds, which includes bank accounts, shall be kept separate and apart from all funds and monies of the licensee. Interest and dividends earned on resident funds shall be credited to the resident. Payments for care for the current month may be used by the licensee for operating expenses.
ANALYSIS:	Based on information received from APS, that accounts had been reconciled by the home with DHHS records tracking EBT use, there is insufficient evidence that employees misused the EBT cards for personal use.

CONCLUSION:	VIOLATION NOT ESTABLISHED
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On 3/24/23, I conducted an exit conference with licensee designee Bishop Ira Combs. I shared my findings, and Mr. Combs agreed with the conclusions reached.

IV. RECOMMENDATION

I recommend no change to the status of this license.

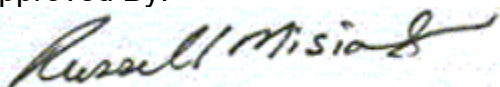


4/6/23

Dwight Forde
Licensing Consultant

Date

Approved By:



4/12/23

Russell B. Misiak
Area Manager

Date