



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

January 3, 2023

James Saintz  
Agnus Dei AFC Home Inc.  
1307 42nd St.  
Allegan, MI 49010

RE: License #: AS120407514  
Investigation #: 2023A1032012  
Agnus Dei AFC Home #4

Dear Mr. Saintz:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in cursive script, appearing to read "Dwight Forde".

Dwight Forde, Licensing Consultant  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503  
(616)-240-3850

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS120407514
<b>Investigation #:</b>	2023A1032012
<b>Complaint Receipt Date:</b>	11/16/2022
<b>Investigation Initiation Date:</b>	11/17/2022
<b>Report Due Date:</b>	12/16/2022
<b>Licensee Name:</b>	Agnus Dei AFC Home Inc.
<b>Licensee Address:</b>	1307 42nd St. Allegan, MI 49010
<b>Licensee Telephone #:</b>	(269) 686-8212
<b>Licensee Designee:</b>	James Saintz
<b>Name of Facility:</b>	Agnus Dei AFC Home #4
<b>Facility Address:</b>	738 East Grant Street Bronson, MI 49028
<b>Facility Telephone #:</b>	(517) 858-1027
<b>Original Issuance Date:</b>	07/23/2021
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	01/23/2022
<b>Expiration Date:</b>	01/22/2024
<b>Capacity:</b>	6
<b>Program Type:</b>	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL TRAUMATICALLY BRAIN INJURED

ALLEGATION(S)

	<b>Violation Established?</b>
The home did not provide Resident A's medications and clothing during a leave of absence	No
The home does not provide adequate personal care to Resident B	No
Additional Findings	No

**II. METHODOLOGY**

11/16/2022	Special Investigation Intake 2023A1032012
11/17/2022	Special Investigation Initiated - Telephone
11/23/2022	Inspection Completed On-site Interview with Resident A and Home Manager
12/06/2022	Contact - Telephone call made Interview with licensee James Saintz
12/15/2022	Contact - Telephone call made Interview with Resident B
12/29/2022	Exit Conference

**ALLEGATION:**

**The home did not provide Resident A with medication and clothing while on a leave of absence**

**INVESTIGATION:**

On 11/17/22, I interviewed the complainant to verify the accuracy of the allegations.

On 11/23/22, I interviewed employee Patricia Torres at the home. Ms. Torres stated that Resident A had called the home while at the hospital to request items such as bedding. Ms. Torres stated that she called the unit at the hospital where Resident A was housed. She stated that she was on the phone with an orderly to make arrangements for Resident A's things to be dropped off and explained that the home had a Covid positive resident. Ms. Torres advised me that the orderly placed her on a brief hold to consult with his nurse manager, and when he returned, he advised Ms. Torres that there was no need to bring Resident A's bedding. Ms. Torres denied that she was ever asked to bring Resident A's medication. Ms. Torres reported that once she heard from the hospital later that they would initiate proceedings against the home over the medication issue, she took the medication to the hospital herself. Ms. Torres informed that Resident A was still at the hospital.

On 12/6/22, I interviewed licensee James Saintz by telephone. Mr. Saintz stated that there may have been a miscommunication at the hospital between the nurse's station and hospital administration, where the home was told to forgo bringing Resident A's clothing because of a Covid-positive case at the home. After that, Mr. Saintz stated that he was advised that the hospital deemed it inappropriate that the clothing was not furnished. He stated that the clothing was ultimately supplied to Resident A while she was at the hospital, as well as her scheduled medication.

On 12/15/22, I interviewed Resident A via telephone. Resident A stated that while at the hospital, there was a delay in receiving her requested clothing items. She reported that there was a positive Covid case at the home, and that employees there claimed that they could not bring the clothing to the hospital because of the risk of exposure. Resident B denied the allegation that the home did not provide her medication.

<b>APPLICABLE RULE</b>	
<b>R 400.14312</b>	<b>Resident medications.</b>
	<b>(5) When a resident requires medication while out of the home, a licensee shall assure that the resident or, in the alternative, the person who assumes responsibility for the resident has all of the appropriate information, medication, and instructions.</b>
<b>ANALYSIS:</b>	Based on interviews with Ms. Torres, Mr. Saintz and Resident A, Resident A did receive her clothing items as well as her medication.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

**ALLEGATION:**

**The home does not provide adequate personal care to Resident B.**

**INVESTIGATION:**

Ms. Torres stated that Resident B came to the home in May 2022. She stated that Resident B suffered from conversion disorder which makes it difficult sometimes to understand what she is saying. She reported that Resident B has been prompted several times to take care of her hygiene but that the home is unable to force her to do so. Ms. Torres stated that of late Resident B does utilize a second shift employee who has bonded with her, and that employee has been more successful in getting her to wash up more frequently.

I reviewed Resident B’s assessment plan and there is no indication that a second staff member is required to assist Resident B with care. Ms. Torres stated that should a physician determine that a higher level of care is needed, that a second person would be placed on all shifts to assist Resident B. Ms. Torres stated that Resident B uses a wheelchair to assist herself.

I interviewed Resident B in the home. Resident B stated that there is a second shift staff member who principally provides assistance with activities of daily living (ADLs). Resident B acknowledged that she could attempt to increase the number of days she washes up. I observed a wheelchair in Resident B’s room. Resident B affirmed she receives good care in the home.

On 12/6/22, Mr. Saintz stated that employees at the home make efforts to assist Resident B with personal hygiene.

APPLICABLE RULE	
R 400.14314	Resident hygiene.
	<b>(1) A licensee shall afford a resident the opportunity, and instructions when necessary, for daily bathing and oral and personal hygiene. A licensee shall ensure that a resident bathes at least weekly and more often if necessary.</b>
<b>ANALYSIS:</b>	Based on interviews with Ms. Torres, Mr. Saintz, and Resident B, the home does provide prompts to Resident B. Resident B also concurred with Ms. Torres that there is a staff member who has been able to improve Resident B’s compliance with taking showers and performing hair care.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

On 12/29/22, I attempted to conduct an exit interview with licensee, James Saintz, to share my findings. Mr. Saintz was unavailable at the time.

### III. RECOMMENDATION

I recommend no change to the status of this license.



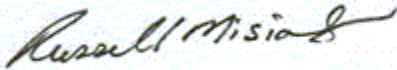
12/29/22

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Dwight Forde  
Licensing Consultant

Date

Approved By:



1/3/23

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Russell B. Misiak  
Area Manager

Date