



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

February 29, 2024

Vicky Cates
3960 Sharp Rd.
Adrian, MI 49256

RE: License #: AM460064217
Investigation #: 2024A1032018
On The Hill AFC Home

Dear Vicky Cates:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in black ink, appearing to read "Dwight Forde".

Dwight Forde, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM460064217
Investigation #:	2024A1032018
Complaint Receipt Date:	01/17/2024
Investigation Initiation Date:	01/25/2024
Report Due Date:	03/17/2024
Licensee Name:	Vicky Cates
Licensee Address:	3960 Sharp Rd. Adrian, MI 49256
Licensee Telephone #:	(517) 902-3950
Administrator:	Vicky Cates
Name of Facility:	On The Hill AFC Home
Facility Address:	3446 East US 223 Adrian, MI 49221
Facility Telephone #:	(517) 264-2203
Original Issuance Date:	05/15/1996
License Status:	REGULAR
Effective Date:	03/21/2022
Expiration Date:	03/20/2024
Capacity:	12
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
Employees threatened to throw away a resident's belongings if the rooms were not cleaned.	No
Additional Findings	No

III. METHODOLOGY

01/17/2024	Special Investigation Intake 2024A1032018
01/25/2024	Special Investigation Initiated - On Site
02/06/2024	Contact - Face to Face Interview with employee Amanda Cilley
02/28/2024	Exit Conference

ALLEGATION:

Employees threatened to throw away a resident's belongings if the rooms were not cleaned.

INVESTIGATION:

On 1/25/24, I interviewed employee Barbara Proffitt in the home. Ms. Proffitt denied threatening to throw away a resident's belongings if the rooms were not cleaned. Ms. Proffitt stated that the employees are responsible for housekeeping.

I interviewed Resident A in the home. Resident A denied being threatened by employees about cleaning the room.

I interviewed Resident B in the home. Resident B denied hearing any employees threaten to throw away residents' belongings.

I observed the home in general to be clean and well maintained during the onsite inspection.

On 2/6/24, I interviewed employee Amanda Cilley in the home. Ms. Cilley denied threatening any residents in the home over cleaning standards. Ms. Cilley stated that Resident A had too many things in the room and advised him that she needed to help him organize the room since his belongings reduced the amount of space his room mate had for his belongings. She stated that she advised Resident A that she would have to discard any items of garbage in the room.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	Residents and employees denied that an employee threatened to throw away their belongings. Employees and residents advised that employees were ultimately responsible for housekeeping.
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 2/28/24, I conducted an exit conference with licensee Vicky Cates. I shared my findings and Ms. Cates agreed with the conclusions reached.

IV. RECOMMENDATION

I recommend no change to the status of this license.

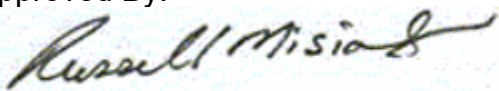


2/29/24

Dwight Forde
Licensing Consultant

Date

Approved By:



3/6/24

Russell B. Misiak
Area Manager

Date