



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

September 23, 2022

Vicky Cates
3960 Sharp Rd.
Adrian, MI 49256

RE: License #: AM460064217
Investigation #: 2022A1032014
On The Hill AFC Home

Dear Ms. Cates:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in black ink, appearing to read "Dwight Forde".

Dwight Forde, Licensing Consultant
Bureau of Community and Health Systems
350 Ottawa, N.W. Unit 13, 7th Floor
Grand Rapids, MI 49503
(616)-240-3850

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM460064217
Investigation #:	2022A1032014
Complaint Receipt Date:	07/21/2022
Investigation Initiation Date:	07/26/2022
Report Due Date:	08/20/2022
Licensee Name:	Vicky Cates
Licensee Address:	3960 Sharp Rd. Adrian, MI 49256
Licensee Telephone #:	(517) 902-3950
Name of Facility:	On The Hill AFC Home
Facility Address:	3446 East US 223 Adrian, MI 49221
Facility Telephone #:	(517) 264-2203
Original Issuance Date:	05/15/1996
License Status:	REGULAR
Effective Date:	03/21/2022
Expiration Date:	03/20/2024
Capacity:	12
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
Employees are selling dogs on the premises and too many visitors come to the home.	No
Additional Findings	No

III. METHODOLOGY

07/21/2022	Special Investigation Intake 2022A1032014
07/26/2022	Special Investigation Initiated - Face to Face
07/26/2022	Inspection Completed On-site
09/02/2022	Contact - Email Received
09/13/2022	Exit Conference

ALLEGATION:

Employees are selling dogs on the premises and too many visitors come to the home.

INVESTIGATION:

On 7/26/22 I interviewed employee Bobbie Cilley at the home. Ms. Cilley stated that she is a live-in employee at the home. She stated that her daughter-in-law Brittany Rogers has sold puppies. Ms. Cilley acknowledged that when she is not on shift, she does have visitors come to her area of the home, but that they do not congregate for any length of time with the residents. She stated that the presence of the dogs has in no way affected the staff's ability to respond to residents' needs. She stated that her sister sometimes visits but that her children play outside.

I interviewed Resident A. He stated that he likes it at the home. He was unable to provide any other information.

I interviewed Resident B. She did not provide any relevant information.

On 7/28/22, I interviewed the complainant who provided further information, that the assigned employee on shift was performing her duties while visitors and dogs were all there. The complainant recalled that the employee, Brittany Rogers, was in fact attending to a resident's wound at the time.

On 7/28/22, I interviewed licensee Vicki Cates by telephone. She advised that she has addressed the issue of numerous visitors in the home and asked that arrangements be made to sell the puppies somewhere else.

On 9/2/22, I received information from the complainant that there were no further issues with dogs at the home.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	During my onsite visit, there was no evidence of dogs, or dogs being sold out of the home. Employees acknowledged that from time to time dogs have been sold, but the transactions are confined to the live-in employee's section of the home and do not interfere with the duties of taking care of the residents; a collateral source confirmed this idea. The licensee has addressed the issue of visitors and dog sales and directed the employees to limit visitors and make arrangements for the dog sales to take place elsewhere.
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 9/13/22, I conducted an exit interview with licensee designee Vicki Cates. I shared the findings of my investigation, and she was in agreement.

IV. RECOMMENDATION

I recommend no change to the status of the license.

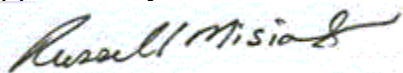


9/13/22

Dwight Forde
Licensing Consultant

Date

Approved By:



9/23/22

Russell B. Misiak
Area Manager

Date