



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

January 31, 2023

Kathleen Sparrow-Dinzik
White Oaks, A Randall Residence
300 White Oak Road
Lawton, MI 49065

RE: License #: AL800315839
Investigation #: 2023A1032020
White Oaks Assisted Living - II

Dear Ms. Sparrow-Dinzik:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in black ink, appearing to read "Dwight Forde".

Dwight Forde, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL800315839
Investigation #:	2023A1032020
Complaint Receipt Date:	12/05/2022
Investigation Initiation Date:	12/20/2022
Report Due Date:	02/03/2023
Licensee Name:	White Oaks, A Randall Residence
Licensee Address:	300 White Oak Road, Lawton, MI 49065
Licensee Telephone #:	(269) 624-4811
Licensee Designee:	Kathleen Sparrow-Dinzik
Name of Facility:	White Oaks Assisted Living - II
Facility Address:	300 White Oak Road, Lawton, MI 49065
Facility Telephone #:	(269) 624-4811
Original Issuance Date:	04/01/2013
License Status:	REGULAR
Effective Date:	10/03/2021
Expiration Date:	10/02/2023
Capacity:	20
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL ALZHEIMERS AGED

II. ALLEGATION(S)

	Violation Established?
The home did not properly administer Resident A's medication.	No
Additional Findings	No

III. METHODOLOGY

12/05/2022	Special Investigation Intake 2023A1032020
12/20/2022	Special Investigation Initiated - On Site
01/09/2023	Contact - Telephone call made Telephone interview with Relative A
01/31/2023	Exit Conference With Licensee Designee Kathleen Sparrow-Dinzik

ALLEGATION:

The home did not properly administer Resident A's medication.

INVESTIGATION:

On 12/20/22, I interviewed licensee designee, Kathleen Sparrow-Dinzik in the home. Ms. Sparrow-Dinzik reported that Resident A was no longer at the home. She stated that Resident A carried around an oxygen tank and that the staff would remind him to use the tank appropriately. She mentioned that the home also provided a device called a concentrator, which was installed in Resident A's room. Ms. Sparrow-Dinzik stated that Resident A was often non-compliant with medication and used his oxygen tank as a weapon, throwing it at staff and destroying property. She provided a tour of Resident A's room. The screen had been removed, according to Ms. Sparrow-Dinzik, because Resident A destroyed it with his tank. There were also holes in the wall, which she attributed to his action with the tank.

Ms. Sparrow-Dinzik provided a copy of Resident A’s medication administration record (MAR), which documented some refused doses. The document reflects that Resident A was given a dose of Ativan on his last day at the home, on 12/2/22. Ms. Sparrow-Dinzik explained that Resident A was supposed to be given two Ativan pills, but only one was administered, at Resident A’s direction. Kathleen explained that Resident A was transferred to an emergency room because he was agitated and volatile. She described his attempts to elope or would invade other residents’ privacy by walking into their rooms, and his attacks on staff by trying to hit them with his oxygen tank.

I interviewed Cheryl Hussey, RN at the home. Ms. Hussey stated that an oxygen tank was provided and that staff, including her, would frequently remind Resident A to place his nasal cannula back into his nose so that he could receive the oxygen.

On 1/9/23, I interviewed Relative A via telephone. Relative A stated that Resident A would not be able to speak with me because he is often incoherent and in decline. Relative A reported that Resident A suffers from dementia. He stated that Resident A initially went to the home for respite care, after Resident A had caused some water damage at their residence. Resident A was scheduled to be at the home until such time as repairs to their residence were completed. Relative A stated that Resident A was compliant with medication while in his care. Relative A acknowledged that Resident A may have been a difficult patient and stated that Resident A tried to leave the home several times; Relative A reported that there was an incident where Resident A tried to escape out of a window, and that he tried to destroy a keypad to a door to exit. He stated that during a visit, he was greeted by Resident A at the door. Relative #1 stated that Resident A once stated “You gotta get me outta here. They’re trying to put me in jail.” Relative A explained that more than likely, Resident A was told this in response to his aggressive behavior. Relative A stated upon reflection that Resident A may not have been appropriate for the home, given the residents that he observed living there, who were not as ambulatory as Resident A was at that time.

APPLICABLE RULE	
R 400.15312	Resident medications.
	(2) Medication shall be given, taken, or applied pursuant to label instructions.
ANALYSIS:	I inspected Resident A’s medication administration record. It reflects instances of compliance and refusal. It documents that Resident A was given a partial dose of his medication on the day of discharge because he refused the prescribed amount, which could explain why the medication did not show up on a drug screen. Resident A mishandled his oxygen tank and was responsible for administering his own air.

CONCLUSION:	VIOLATION NOT ESTABLISHED

On 1/31/23, I attempted to conduct an exit interview with licensee designee Kathleen Sparrow-Dinzik, via telephone. Ms. Sparrow-Dinzik was not available at the time.

IV. RECOMMENDATION

I recommend no change to the status of this license.

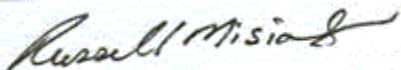


1/31/23

Dwight Forde
Licensing Consultant

Date

Approved By:



2/1/23

Russell B. Misiak
Area Manager

Date