



STATE OF MICHIGAN
 DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
 LANSING

GRETCHEN WHITMER
 GOVERNOR

ORLENE HAWKS
 DIRECTOR

June 17, 2022

Theresa Chang
 Citizens For Quality Care Co.
 2348 Estates Courts
 Ann Arbor, MI 48103

RE: License # AL460070146
 Citizens for Quality Care Morenci
 233 Baker Street
 Morenci, MI 49256

Dear Ms. Chang:

This letter is a follow-up to the on-site inspection conducted at your facility on 6/16/2022. The purpose of this inspection was to determine compliance with applicable licensing statutes and administrative rules for an Adult Foster Care large group home.

The violations that were found are:

R 400.15305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
During the 6/16/22 inspection, two staff members began to argue loudly in front of residents. This occurred during shift change. Employee #1 attempted to provide Employee #2 with change of shift information and Employee #2 began shouting at Employee #1, who shouted back. This altercation was heard throughout the home and outside. The verbal exchange was disturbing and hostile to listen too.	
R 400.15401	Environmental health.
	(5) An insect, rodent, or pest control program shall be maintained as necessary and shall be carried out in a manner that continually protects the health of residents

The 6/16/22 inspection was to follow up on a commitment by the licensee to have professional pest control company remedy the home's bed bug infestation. During the inspection on 6/16/22 there was continued evidence of bed bug infestation. Resident A stated he continues to be bit by the bugs during the night and was disappointed that his personal belongings are left on the homes outside porch. Inspection of his items revealed evidence of bug activity. Resident A was not aware of any professional intervention to the insect infestation. Interview with Employee #1 revealed that staff are applying a liquid chemical throughout the home themselves when they have time to do so.

R 400.15403	Maintenance of Premises
	(12) Sidewalks, fire escape routes, and entrances shall be kept reasonably free of hazards, such as ice, snow, and debris.

As part of a plan to contain the spread of an insect infestation, Resident A's mobility has been limited to the back porch. Resident A pointed out that he is unable to guide his wheelchair down the back ramp because there are wooden trip hazards at the end of the ramp. Close inspection at the base of the ramp revealed that there are raised wooden slats that would interfere with the wheelchair going down the ramp. In addition, the concrete pad the ramp abuts had raised 3/4" slats in several square formation that posed a serious trip hazard or wheelchair impediment.

On 6/17/22, you provided pictures of the backyard ramp and concrete pad that established you had removed the tripping hazards for safe passage. However, due to R 401 and 403 violations identified, a written corrective action plan is required. The corrective action plan for each rule is due 15 days from the date of this letter and must include the following:

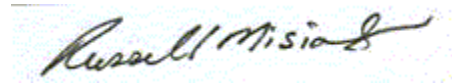
- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee and a date.

Please contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,



Dwight Forde, Licensing Consultant
Bureau of Community and Health Systems
350 Ottawa, N.W. Unit 13, 7th Floor
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(616)-240-3850



Russ Misiak, Area Manager
Adult Foster Care and Camps

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