



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

January 23, 2024

Judith Maki
423 McCallum Road
Montgomery, MI 49255

RE: License #: AL300077696
Investigation #: 2024A1032009
The Haven

Dear Judith Maki:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in black ink, appearing to read "Dwight Forde".

Dwight Forde, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL300077696
Investigation #:	2024A1032009
Complaint Receipt Date:	11/20/2023
Investigation Initiation Date:	11/27/2023
Report Due Date:	01/19/2024
Licensee Name:	Judith Maki
Licensee Address:	423 Mccallum Road Montgomery, MI 49255
Licensee Telephone #:	(269) 381-2175
Administrator:	N/A
Licensee Designee:	
Name of Facility:	The Haven
Facility Address:	423 Mccallum Road, Montgomery, MI 49255
Facility Telephone #:	(517) 296-4455
Original Issuance Date:	09/17/1998
License Status:	REGULAR
Effective Date:	10/21/2022
Expiration Date:	10/20/2024
Capacity:	20
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Resident A's funds were mismanaged.	No
The home has bedbugs.	No
Additional Findings	No

III. METHODOLOGY

11/20/2023	Special Investigation Intake 2024A1032009
11/27/2023	Special Investigation Initiated - Letter Contact made with the complainant.
11/30/2023	Inspection Completed On-site
01/09/2024	Contact - Telephone call received Interview with APS Specialist
01/23/2024	Exit Conference

ALLEGATION:

Resident A's funds were mismanaged.

INVESTIGATION:

On 11/20/23, I communicated with the complainant via email to establish the accuracy of the complaint information.

On 11/27/23, I interviewed licensee Judith Maki in the home. Ms. Maki denied financially exploiting Resident A. Ms. Maki reported that she documents payments made to the AFC home as well as monies distributed to Resident A through the MAPS program, which is \$60 a month. Ms. Maki stated that in 2021, Resident A did receive stimulus money that was used to provide Resident A with clothing and other needs. She advised that she was unable to retain those records due the records being two years old. She did provide current copies of Resident A's Resident Funds

Part I and II. I reviewed that documents and there did not appear to be any discrepancies. Ms. Maki noted that Resident A has destroyed his own clothing and had clogged the bathroom toilet several times. She mentioned that he was caught smoking in his room in the past, and that she has implemented a policy of keeping his cigarettes in her office and distributing them upon request, to ensure that he goes outside to smoke.

I was unable to interview Resident A because he is non-verbal. I did introduce myself and he waved in acknowledgment.

On 1/9/24, I interviewed Adult Protective Services Specialist Elizabeth Clark by telephone. Ms. Clark shared her findings, that there was insufficient evidence to support the claim that Resident A was financially exploited.

APPLICABLE RULE	
R 400.15315	Handling of resident funds and valuables.
	(13) A licensee shall provide a complete accounting, on an annual basis and upon request, of all resident funds and valuables which are held in trust and in bank accounts or which are paid to the home, to the resident, or to his or her designated representative. The accounting of a resident's funds and valuables which are held in trust or which are paid to the home shall also be provided, upon the resident's or designated representative's request, not more than 5 banking days after the request and at the time of the resident's discharge from the home.
ANALYSIS:	Ms. Maki provided an accounting of Resident A's funds, and there did not appear to be any discrepancies. A joint APS investigation determined that there was insufficient evidence for the claim made that Resident A was being financially exploited.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

The home has bedbugs.

INVESTIGATION:

On 11/27/23, during my onsite inspection, I toured the home. I examined the bedding in some of the rooms and there was no evidence of bed bugs.

I interviewed Resident B in the home. Resident B stated that he had moved in recently to the home. He denied observing any insect pest issues in the home and stated that so far, he is satisfied with the conditions of the home and the care he receives.

APPLICABLE RULE	
R 400.15401	Environmental health.
	(5) An insect, rodent, or pest control program shall be maintained as necessary and shall be carried out in a manner that continually protects the health of residents.
ANALYSIS:	There was no evidence of a pest infestation, and a resident denied being affected by insects.
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 1/23/24, I conducted an exit conference with licensee Judith Maki. I shared my findings, and Ms. Maki agreed with the conclusions reached. She denied having any joint bank account with Resident A.

IV. RECOMMENDATION

I recommend no change to the status of this license.

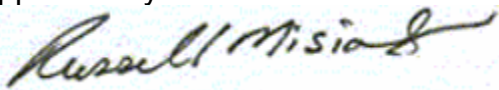


1/23/24

Dwight Forde
Licensing Consultant

Date

Approved By:



1/26/24

Russell B. Misiak
Area Manager

Date

