

GRETCHEN WHITMER
GOVERNOR

# STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

MARLON I. BROWN, DPA DIRECTOR

April 12, 2024

Yewande Okubanjo PO Box 4625 East Lansing, MI 48826

> RE: License #: AS330387746 Investigation #: 2024A1033034

> > Shalom Adult Foster Care

#### Dear Ms. Okubanjo:

Attached is the Special Investigation Report for the above referenced facility. Due to the quality of care violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

A six-month provisional license is recommended. If you do not contest the issuance of a provisional license, you must indicate so in writing; this may be included in your corrective action plan or in a separate document. If you contest the issuance of a provisional license, you must notify this office in writing and an administrative hearing will be scheduled. Even if you contest the issuance of a provisional license, you must still submit an acceptable corrective action plan.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

Jana Lipps, Licensing Consultant

Bureau of Community and Health Systems

611 W. Ottawa Street

P.O. Box 30664

Lansing, MI 48909

enclosure

# MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS SPECIAL INVESTIGATION REPORT

### I. IDENTIFYING INFORMATION

| License #:                     | AS330387746              |
|--------------------------------|--------------------------|
| Investigation #:               | 2024A1033034             |
| Investigation #:               | 2024A 1033034            |
| Complaint Receipt Date:        | 04/04/2024               |
|                                |                          |
| Investigation Initiation Date: | 04/04/2024               |
| Report Due Date:               | 06/03/2024               |
| Report Due Date.               | 00/03/2024               |
| Licensee Name:                 | Yewande Okubanjo         |
|                                |                          |
| Licensee Address:              | 507 West Barnes Avenue   |
|                                | Lansing, MI 48910        |
| Licensee Telephone #:          | (404) 992-2222           |
| •                              |                          |
| Administrator:                 | Olufemi Okubanjo         |
| Licenses Decignes              | N/A                      |
| Licensee Designee:             | IN/A                     |
| Name of Facility:              | Shalom Adult Foster Care |
|                                |                          |
| Facility Address:              | 507 West Barnes Avenue   |
|                                | Lansing, MI 48910        |
| Facility Telephone #:          | (517) 721-1916           |
|                                |                          |
| Original Issuance Date:        | 09/27/2017               |
| License Status:                | REGULAR                  |
| License Status.                | NEGOLAN                  |
| Effective Date:                | 03/27/2024               |
|                                |                          |
| Expiration Date:               | 03/26/2026               |
| Capacity:                      | 4                        |
| Suputity.                      | •                        |
| Program Type:                  | DEVELOPMENTALLY DISABLED |
|                                | AGED                     |

### II. ALLEGATION(S)

Violation Established?

| Resident A was left unattended at the facility as direct care staff | Yes |
|---|-----|
| working went to the grocery store to purchase bread.                |     |

#### III. METHODOLOGY

| 04/04/2024 | Special Investigation Intake 2024A1033034   |
|------------|---|
| 04/04/2024 | Special Investigation Initiated - On Site Interviews with Administrator and Resident A conducted today. |
| 04/04/2024 | APS Referral- No immediate concern regarding abuse/neglect.   |
| 04/16/2024 | Exit Conference<br>Conducted via telephone with licensee, Yewande Okubanjo.                             |

ALLEGATION: Resident A was left unattended at the facility as direct care staff working went to the grocery store to purchase bread.

#### INVESTIGATION:

On 4/4/24 I conducted an unannounced interim inspection at the His Able Hands, adult foster care facility, located adjacent to the Shalom Adult Foster Care (the facility). His Able Hands and Shalom Adult Foster Care are managed by Administrator, Olufemi Okubanjo and licensee, Yewande Okubanjo. The intent of the unannounced interim inspection was to determine compliance with AFC licensing rules related to a previously cited violation of leaving residents unattended and relying on roaming direct care staff from Shalom Adult Foster Care to provide supervision and protection for residents of both facilities. When I arrived at His Able Hands I interviewed direct care staff, Toluwanimi Okubanjo. Toluwanimi Okubanjo reported that he was the direct care staff on duty for His Able Hands on this date. I requested to speak with the direct care staff currently on duty at Shalom Adult Foster Care and was informed by Toluwanimi Okubanjo that Olufemi Okubanjo was the direct care staff working at the Shalom Adult Foster Care on this date, but he had just gone to the grocery store to purchase some bread for the two facilities. Toluwanimi Okubanjo reported there were four residents present at His Able Hands. Toluwanimi Okubanjo reported that there were currently two residents present at Shalom Adult Foster Care and confirmed that he was the only direct care staff available at this time for both facilities as Olufemi Okubanjo had gone to the arocery store.

On 4/4/24 I interviewed Olufemi Okubanjo, who had returned to the Shalom Adult Foster Care facility from the grocery store. Olufemi Okubanjo had returned with multiple loaves of bread in hand. He reported that he had just stepped out quickly to go to the store as they were out of bread and had no other direct care staff or additional help to run this errand for the facilities. Olufemi Okubanjo reported that he had only been gone for a ten-minute period and that he had not done this before this occurrence. Olufemi Okubanjo reported that he stays day and night at the facility due to insufficient staffing available for both, His Able Hands and Shalom Adult Foster Care. Olufemi Okubanjo reported that he rarely has time to visit with his own family due to the hours required to be at the facility and provide 24/7 care for the current residents. Olufemi Okubanjo reported that there was only one resident in the home when he chose to make the trip to the grocery store and he had requested this resident go to His Able Hands with Toluwanimi Okubanjo, while he was gone to the store. Olufemi Okubanjo reported that Resident A must have walked back to Shalom Adult Foster Care after he had left him at His Able Hands. Olufemi Okubanjo reported that His Able Hands currently has four residents and Shalom Adult Foster Care has three residents but two were on outings and one was present at this time. Olufemi Okubanjo confirmed that both facilities are licensed for four residents each.

On 4/4/24 during on-site investigation I interviewed Resident A. Resident A reported that he resides at the Shalom Adult Foster Care facility. Resident A was present in his resident bedroom when I arrived for the unannounced interim inspection at His Able Hands. Resident A reported that he likes the direct care staff at the facility. He reported that he usually keeps to himself, in his bedroom, draws pictures and watches television. He reported that sometimes at night he will go downstairs to get a drink of water and there will not be a direct care staff member present in the facility. He reported that when this occurs, he is okay with this because he knows that there will be a direct care staff at His Able Hands. Resident A reported that he does not keep track of how long the direct care staff leave the facility unattended, but he does not think it is for long periods of time. He could not articulate how frequently the facility is left without a direct care staff member.

On 4/4/24, during on-site investigation at Shalom Adult Foster Care, I observed Resident A to be alone in the facility, upon my arrival. I observed a direct care staff schedule which listed two direct care staff, Olufemi Okubanjo & Toluwanimi Okubanjo, rotating shifts at the facility during the month of April 2024. I observed four residents at His Able Hands, being cared for by Toluwanimi Okubanjo.

| APPLICABLE RULE |  |
|-----------------|--|
| R 400.14206     | Staffing requirements.                                     |
|                 |  |
|                 | (1) The ratio of direct care staff to residents shall be   |
|                 | adequate as determined by the department, to carry out the |
|                 | responsibilities defined in the act and in these rules and |

|             | shall not be less than 1 direct care staff to 12 residents and children who are under the age of 12 years.  |  |
|-------------|---|--|
| ANALYSIS:   | Based upon observations made during the on-site investigation and interviews with Toluwanimi Okubanjo, Olufemi Okubanjo, and Resident A, it can be determined that Resident A was left alone at the facility on 4/4/24 for an unknown period of time an the facility was not staffed with at least 1 direct care staff to 4 residents for whom the facility is licensed to provide care. Therefore, a violation has been established. |  |
| CONCLUSION: | VIOLATION ESTABLISHED   |  |

| APPLICABLE RULE |   |
|-----------------|---|
| R 400.14206     | Staffing requirements.  |
|                 | (2) A licensee shall have sufficient direct care staff on duty at all times for the supervision, personal care, and protection of residents and to provide the services specified in the resident's resident care agreement and assessment plan.  |
| ANALYSIS:       | Based upon observations made during the on-site investigation and interviews with Toluwanimi Okubanjo, Olufemi Okubanjo, and Resident A, it can be determined that Resident A was left unattended at the facility on 4/4/24 leaving him without a direct care staff member to account for his supervision, personal care, and protection. Olufemi Okubanjo reported that he had only been away from the facility for a ten-minute span of time and that he left Resident A in the care of Toluwanimi Okubanjo at the adjacent facility, His Able Hands. However, Resident A was found alone at the Shalom Adult Foster Care facility. Furthermore, if Resident A had been at the His Able Hands facility at this time, that AFC facility would have been over capacity as there were already four residents present and direct care staff member Toluwanimi Okubanjo was already caring for four residents, which is the current licensed capacity of His Able Hands. |
| CONCLUSION:     | VIOLATION ESTABLISHED   |

| APPLICABLE RULE |   |  |
|-----------------|---|--|
| R 400.14305     | Resident protection.  |  |
|                 | (3) A resident shall be treated with dignity and his or her |  |
|                 | personal needs, including protection and safety, shall be   |  |

|             | attended to at all times in accordance with the provisions of the act.   |
|-------------|--|
| ANALYSIS:   | Based upon observations made during the on-site investigation and interviews with Toluwanimi Okubanjo, Olufemi Okubanjo, and Resident A, it can be determined that Resident A was left unattended at the facility on 4/4/24 leaving him without a direct care staff member to account for his supervision, personal care, and protection. Olufemi Okubanjo reported that he had only been away from the facility for a ten-minute span of time and that he left Resident A in the care of Toluwanimi Okubanjo at the adjacent facility, His Able Hands. However, Resident A was found alone at the Shalom Adult Foster Care facility. Consequently, Resident A's protection and safety needs were not attended to during the time he was left without access to a direct care staff member within the facility where Resident A resides. |
| CONCLUSION: | VIOLATION ESTABLISHED  |

## IV. RECOMMENDATION

Contingent upon receipt of an approved corrective action plan, a six-month provisional license is being recommended at this time.

| Jana Sipps                         | 4/8/24     |          |
|------------------------------------|------------|----------|
| Jana Lipps<br>Licensing Consultant |            | Date     |
| Approved By:                       | 04/42/2024 |          |
| Dawn N. Timm                       | 04/12/2024 | <br>Date |
| Area Manager                       |            |          |