



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

April 12, 2024

Connalee Kleck
631 Three Mile NE
Grand Rapids, MI 49505

RE: License #: AF410409177
Investigation #: 2024A0357019
Kleck AFC

Dear Mrs. Kleck:

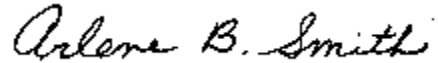
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in cursive script that reads "Arlene B. Smith".

Arlene B. Smith, MSW, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor,
350 Ottawa, N.W.
Grand Rapids, MI 49503
(616) 916-4213

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AF410409177
Investigation #:	2024A0357019
Complaint Receipt Date:	02/15/2024
Investigation Initiation Date:	02/15/2024
Report Due Date:	04/15/2024
Licensee Name:	Connalee Kleck
Licensee Address:	631 Three Mile NE Grand Rapids, MI 49505
Licensee Telephone #:	(616) 710-9475
Name of Facility:	Kleck AFC
Facility Address:	7411 Grosvenor Sand Lake, MI 49343
Facility Telephone #:	(616) 427-3700
Original Issuance Date:	12/20/2021
License Status:	REGULAR
Effective Date:	06/20/2022
Expiration Date:	06/19/2024
Capacity:	3
Program Type:	DEVELOPMENTALLY DISABLED

II. ALLEGATION(S)

	Violation Established?
An environmental report showed a "D" rating. Water tested has bacteria in it.	Yes

III. METHODOLOGY

02/15/2024	Special Investigation Intake 2024A0357019
02/15/2024	Special Investigation Initiated - Telephone To recipient Rights at network 180.
02/15/2024	Contact Document Received: Environmental Health Inspection Report. Inspection date was 02/12/2024. The report gave a Recommended Rating of a "D." This facility has been determined to be in substantial non-compliance with applicable rules. Approval is not recommended.
02/15/2024	Contact - Telephone call received. From the Sanitarian Josh Gekeler.
02/15/2024	Contact - Telephone call received. Received a telephone call from Ms. Kleck and she explained that two of her residents has a new Supports Coordinator and he was there on 02/12/2024 and he saw what happened.
02/15/2024	Contact - Document Received Received a lengthy email from the Licensee, Ms. Kleck listing all the things she thought were not done correctly in the recent 02/12/2024 inspection for the Environmental Inspection Report.
02/15/2024	Contact - Telephone call made, After consultation with Jerry Hendrick, Area Manager, I telephoned the Licensee, Mrs. Kleck to discuss the Health Department's "D" rating, and what she has to do to fix the rating. She reported she is willing to make the corrections.
02/16/2024	Contact - Document Received Email received from Licensee Mrs. Kleck that their son has moved out.
02/21/2024	Contact - Document Received

	I had emailed Emily Pierce at Kent County APS and she emailed me back and she reported that Senia Eckelbarger APS had been assigned to the case.
02/22/2024	Contact - Telephone call received. Received a telephone call from Michelle Richardson, Director of Recipient Rights at network 180.
02/25/2024	Contact - Document Received Email received from Mr. Josua Gekeler, Sanitarian reporting that he had provided Mrs. Kleck with how to write and respond to each section of the report.
02/26/2024	Contact - Document Received Email received from Licensee Mrs. Kleck that their son Aramis Kleck had moved back into their home.
02/27/2024	Contact - Document Received Mrs. Kleck wanted to know what she had to do for a Member of the Household. I sent her information and forms.
02/29/2024	Contact - Document Received The Licensee, Mrs. Kleck sent me a copy of Prein&Newhof Analytical Report for the water safety.
03/13/2024	Contact - Document Received Received an email from Brendon Earl, MS, REHS/RS, that they had completed a re-inspection, and they were giving a "C" rating with a recommendation that they inspect the home yearly.
04/10/2024	Contact – Telephone phone call received. Ms. Richardson, Director of Recipient Rights, network 180.
04/12/2024	Telephone exit conference with Licensee Conellee Kleck.

ALLEGATION: An environmental report showed a "D" rating. Water tested has bacteria in it.

INVESTIGATION: On 02/15/2024, I received an email with the Environmental Health Inspection Report for Kleck AFC. The inspection date was on 02/12/2024. The report gave a Recommended Rating of a "D." *"This facility has been determined to be in substantial non-compliance with applicable rules. Approval is not recommended."* Describe major changes to buildings and grounds since last inspection. *"Four un-permitted outbuildings/residences have been placed on the property."* The report under **Section 1 --- Water Supply System.** Is the private well

construction, location and maintenance satisfactory? The following was typed into the report: *“Open burning of house hold trash was observed a the southeast corner of the home, adjacent to the well head. The odor of burning plastic could be smelled.”* Bacteriological Analysis: DETECTED, Chemical Type: Nitrites, (No3) sampled on 02/12/2024, level detected <0.1 PPM, Recommended Level 10PPM. Nitrates Level Detected <0.1, recommended level 1 PPM.

Section 2—Sewage Disposal System. Is the private septic system construction, location and maintenance satisfactory? **“Yes”** was noted.

Section 3—Insect and rodent control effective; garbage, rubbish, and solid waste properly collected, stored and removed: Proper screening of doors and window. **NON-COMPLIANCE** was checked.

Section 4 was not checked.

Section 5—site, fencing, buildings, and other structures and general premises maintained in a clean and safe condition. **NON-COMPLIANCE** was checked.

Section 6 Swimming pool, beach, water activities, water hazards, equipment constructed and maintained in a clean and safe condition. Not applicable.

Section 7—Plumbing properly installed. Toilet and bathing facilities adequate and maintained in a clean and sage condition. Water Temperature at accessible fixtures safe. **NON-COMPLIANCE was checked.**

On this report entitled **Findings/Recommendations** it reported to see the Sections 1, 3, 5, and 7 in an attached sheet.

In this same section it read as follows: *“It is the opinion of KCHD that this home is not a conducive environment for vulnerable adults. It is also the opinion of KCAD that the AFC license for this home be revoked, the residents removed, and placed in alternative care facilities.”*

On 02/15/2024 I reviewed the attached Service Report by Joshua Gekeler. This was for Kleck AFC, 7411 Grosvenor St., regarding 02/12/24 Site Visit and Observations:

“Section 1- *open burning of house-hold trash was observed near the southeast corner of the main residence, adjacent to the well head. The odor of burning plastic could be smelled. There is a concern for the downward migration of residual migration of residual contaminates into the drinking water. The sample also test positive for total coliform bacteria.*

Section 1 Corrective Action- *Immediately cease the burning of house-hold trash on the property, contract a certified well driller to disinfect the well and repeat the*

*bacteria sampling. **An additional two negative bacteria samples are required. Water samples analyzed for volatile organic chemicals (VOCs), semi-volatile organic chemicals (SCOVs), and Michigan 10 Metals (MI 10 Metals) are required.***

Section 3 *Open burning of house-hold trash was observed near the southeast corner of the main entrance.*

Section 3 Corrective Action—*Immediately cease the burning any trash onsite. Contract with a licensed trash hauler to have trash removed from the property.*

Section 5 – *The kitchen and dining and living areas of the main residence appear to be very filthy. Dirt build-up was visible on the walls and floors and the door of pet/animal urine was present. The drywall ceiling above the kitchen table was sagging indicating water intrusion through the roof. The floor near the front door was softy and spongy indicting water intrusion beneath the front door. The remaining portions of the residence were not accessible for observation. Hand tools, small quantities of lubricants, and gasoline were observed outside and unsecured on a workbench to left of the door. A conex box used for food storage was observed open and unsecured near the southeast corner of the residence.*

Section 5 Corrective Action—*Clean and deodorize the interior of the residence, a professional cleaning company may need to be contracted to complete the cleaning. Repair any damage to walls, ceilings, or floor inside the residence regardless of cause and ensure the residence is weather tight. Secure all tools, chemicals, building materials, etc. in such a manner as to prevent access to these items by the residents.*

Section 7 – *Four additional outbuildings were observed on the property. Three of these buildings, two of which are modular home units, are being used residences. Initially, Mrs. Kleck stated these buildings were workshops and storage, but Mr. Kleck later contradicted that stating the buildings are bunkhouses for his sons. Underground electric service had been run to each building but it is unknown whether the buildings are serviced by approved water and sewage facilities. According to Nelson Township only two permits for agricultural buildings have been issued one if which had been cancelled. No permits for water or septic facilities have been issued to the Kent Couty Health Department for the additional buildings.*

Section 7-Corrective Action – *Obtain all permits from all agencies (ex Nelson Township, Kent County Road Commission, Michigan Department of Environment Great Lakes, and Energy Wetland/Ground Divisions etc.) necessary to maintain the outbuildings as residences. Site evaluations, well, permits, and septic permits are required from the Kent County Health Department at a minimum. **Kitchen and bathroom facilities are not to be used in these budlings unless they are connected to approved water and sewage facilities.** These buildings will not be permitted to connect to the existing septic system as it is not of appropriate size. **If***

the buildings are not to be used as residences, they are to be vacated immediately.”

On 02/15/2024, I received a telephone call from Mrs. Conalee Kleck, the Licensee and she explained that two of her residents have a new Supports Coordinator and he was there on 02/12/2024 when the sanitarian from the health department conducted his inspection. She requested to work with a new sanitarian from the health department. She denied many of the items listed in the Environmental Health Report.

On 02/25/2024, I received a lengthy email from the Licensee, Ms. Kleck listing all the things she thought were not done correctly in the recent 02/12/2024 inspection for the Environmental Inspection Report. She requested the water be tested again and that a new sanitarian conduct the inspection. She had also sent this to Josh Gekeler the Sanitarian.

On 02/15/2024, after consultation with Jerry Hendricks, Area Manager, I telephoned the Licensee, Mrs. Kleck to discuss the Health Department's "D" rating. and what she has to do to fix the rating. She reported she is willing to make the corrections but is very concerned about the Mr. Gekeler, the Sanitarian. She wants a new individual assigned. I explained that was between her and the Kent County Health Department.

On 02/16/2024 I received an email from Licensee. Mrs. Connalee Kleck that their son had moved out of one of the houses on the property.

On 02/22/2024 I received a telephone call from Michelle Richardson, Director of Recipient Rights at network 180 asking about the Health Department report. I discussed the findings of the Environmental Health Inspection Report with her.

On 02/25/2024 I received an email from Mr. Gekeler that he had instructed Mrs. Kleck how to respond in writing to the environmental report.

On 02/26/2024, I received an email from Ms. Kleck that their son Aramis Kleck had moved back into their AFC home.

On 02/27/2024, Mrs. Kleck asked what was needed for a Member of the Household and I sent her information along with forms.

On 02/29/2024, Mrs. Kleck sent me through email, a report from Perin&Newhof and their Analytical Report on the home's water.

On 03/13/2024, I received an email from the Kent County Health Department Supervisor, Brendon Earl, informing me that they have completed a re-inspection, and have changed the "D" rating to a "C" rating. This included a recommendation that they inspect the home on a yearly basis due to the number of deficiencies found

during the previous inspection and to assure that the new modular homes/trailers on the property remain vacant. He wrote that corrective actions were made, and the most recent inspection found the home to be passing with a C grade. He also attached the Perin&Newhof Analytical Report with date requested as 02/24/2024 and 02/29/2024. The re-inspection was completed on 03/05/2024.

I reviewed the ENVIROMNENATL HEALTH INSPECTION REPORT sent to me from Mr. Earl. The first paragraph has the following: Describe the major changes to buildings and grounds since last inspection:

“Section 1—Water supply system *“Corrective actions have been completed including chlorination of the well. VOCs/heavy metal samplings. Subsequent water sample results are acceptable.”*

Section—3 *insect and rodent control effective; garbage rubbish, and solid waste properly collected, stored, and removed; Proper screening of doors and window. COMPLIACE, was checked.*

Section 4---Not applicable

Section 5—*Site, fencing, buildings and other structures and general premises maintained in a clean and safe condition. COMPLIANCE was checked. “Living areas have been cleaned.”*

SECTION 6 —*Not applicable.*

Section 7—Plumbing properly installed. Toilet and bathing facilities adequate and maintained in a clean and safe condition. Water temperature at accessible fixtures safe. **COMPLIANCE** was checked. *“Modular homes/trailers are disconnected from utilities.”*

Section 8—Not applicable.

FINDINGS/RECOMMENDATIONS: *“During the last failing inspection on 02/12/2024 multiple deficiencies in the AFC Home were found and correction actions were required. There include well chlorination, extra water sampling, and cleaning/repairs to the living areas. Additionally, the new trailers/modular homes have been vacated and disconnected for utilities. Due to the number of required corrections KCHD recommends an annual inspection.”*

In this same section the report read: List rooms areas inspected: *“Most buildings and a majority property other than the Kleck Family living area and pound area and outbuildings.”*

RECOMMENDED RATING: **“C”** was checked: *“Because of the listed deficiencies. temporary approval is recommended until 03/13/2025”.*

On 04/09/2024, I contacted Sena Ecklebarger, Kent County APS and left a message for her to return my call.

On 04/10/2024, Ms. Ecklebarger returned my call and reported that she did not find any substantial issues after reinspecting the home.

On 04/09/2024, I contacted Michelle Richardson, Recipient Rights Director for network 180. I left her a message to return my call.

On 04/10/2024, Ms. Richardson returned my call and she explained that she did not find any violations from her inspection of the home.

On 04/12/2024 I conducted a telephone exit conference with the Licensee Connallee Kleck. Ms. Kleck stated that she had spoken with two water professionals, and they told her how to collect the water correctly for the water test and she explained Mr. Gekeler had not followed the correct procedure. She agreed with my findings, and stated she will supply an acceptable plan of correction.

APPLICABLE RULE	
R 400.1424	Environmental health.
	(1) The water supply shall be adequate, of a safe and sanitary quality, and from an approved source. Hot and cold running water under pressure shall be provided.
ANALYSIS:	<p>Bacteriological Analysis: DETECTED, Chemical Type: Nitrites, in the water. The KCHD issued a "D" rating after their initial inspection.</p> <p>Kent County Health Department Supervisor, Brendon Earl, informing me that they had completed a re-inspection, and they were changing the "D" rating to a "C" rating. This included a recommendation that they inspect the home on a yearly basis due to the number of deficiencies found during the previous inspection and to assure that the new modular homes/trailers on the property remain vacant. He wrote that corrective actions have been taken, and the most recent inspection found the home to be passing.</p> <p>Therefore, there is a violation of the rule. It is noted that the water has been retested with no findings, but the first water test was found with bacteria.</p>
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.1424	Environmental health.
	(3) All garbage and rubbish containing food wastes shall be kept in leakproof, nonabsorbent containers which shall be kept covered with tight-fitting lids and removed from the premises at least weekly.
ANALYSIS:	<p>The Kent County Health Department Environmental Inspection Report indicated that the licensee was burning household trash adjacent to the well head at the south-east corner of the home and the odor of plastic could be smelled.</p> <p>Therefore, there is a violation of the rule. Through a re-inspection, it was confirmed that this issue was corrected.</p>
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.1424	Environmental Health
	(1) All sewage shall be disposed of in a public sewer or, in the absence thereof, in a manner approved by the health authority.

ANALYSIS:	<p>Four additional outbuildings were observed on the property. Three of these buildings are being used by residences, which are the sons of the Licensee. Initially, Mrs. Kleck stated these buildings were used for workshops and storage, but Mr. Kleck later contradicted that stating the buildings are bunkhouses for his sons. Underground electric service had been run to each building, but it is unknown whether the buildings are serviced by approved water and sewage facilities.</p> <p>According to Nelson Township only two permits for agricultural buildings have been issued, one of which has been cancelled. No permits for water or septic facilities have been issued by the Kent Couy Health Department for the additional buildings.</p> <p>Therefore, there is a violation to the rule. Upon a re-inspection it was confirmed that the individuals had moved out of the outbuildings.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

It is recommended that the licensee continue to maintain compliance with all licensing and environmental health requirements. The licensee must also initiate a subsequent Environmental Health inspection prior to the deadline of 3/13/25 which was established by the health department.

Arlene B. Smith

04/12/2024

Arlene Smith
Licensing Consultant

Date

Approved By:

Jerry Hendrick

04/12/2024

Jerry Hendrick
Area Manager

Date