



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

April 2, 2024

Jonathan Harland
Community Home & Health Services LLC
657 Chestnut Ct
Gaylord, MI 49735

RE: License #: AS690382147
Investigation #: 2024A0360013
Pinehaven Green

Dear Mr. Harland:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (866) 865-0006.

Sincerely,

A handwritten signature in blue ink, appearing to read "Matthew Soderquist".

Matthew Soderquist, Licensing Consultant
Bureau of Community and Health Systems
Ste 3
931 S Otsego Ave
Gaylord, MI 49735
(989) 370-8320

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS690382147
Investigation #:	2024A0360013
Complaint Receipt Date:	02/09/2024
Investigation Initiation Date:	02/09/2024
Report Due Date:	04/09/2024
Licensee Name:	Community Home & Health Services LLC
Licensee Address:	657 Chestnut Ct Gaylord, MI 49735
Licensee Telephone #:	(989) 732-6374
Administrator/Licensee Designee:	Jonathan Harland
Name of Facility:	Pinehaven Green
Facility Address:	116 Mc Louth Rd Gaylord, MI 49735
Facility Telephone #:	(989) 732-1211
Original Issuance Date:	05/31/2016
License Status:	REGULAR
Effective Date:	11/30/2022
Expiration Date:	11/29/2024
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
A staff member is stealing medication from Resident A.	No

III. METHODOLOGY

02/09/2024	Special Investigation Intake 2024A0360013
02/09/2024	APS Referral APS denied
02/09/2024	Special Investigation Initiated - Letter APS
02/12/2024	Inspection Completed On-site DCS Netty Deman, Resident A
02/14/2024	Inspection Completed On-site Home manager Joy Miller, DCS Jack Frost
04/01/2024	Exit Conference

ALLEGATION:

A staff member is stealing Resident A's medications.

INVESTIGATION:

On 2/12/24, I conducted an unannounced onsite inspection at the home. Direct care staff (DCS) Netty Deman stated she was not aware of any missing medications for Resident A. She stated they conduct medication counts for all medications three times a day. Ms. Deman showed me all of Resident A's medications which I cross-referenced with his medication administration records for February 2024. I also reviewed the medication count sheets for February 2024 and all Resident A's medications were accounted for.

I then interviewed Resident A. Resident A stated he always receives all his medications. He stated he is not aware of any medications stolen from him.

On 2/14/24, I conducted another onsite inspection at the home. The home manager, Joy Miller stated she has reviewed all the resident medications and has not discovered any missing medications. She stated the home does medication counts at 9 a.m., 12 p.m., and Midnight every day. I again reviewed all Resident A's medications, medication administration records, and medication count sheets which showed all Resident A's medications were accounted for.

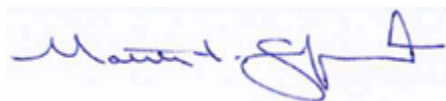
I then interviewed direct care staff (DCS) Jack Frost. Mr. Frost denied stealing any medications. He stated they do medication counts for all medication three times daily.

APPLICABLE RULE	
R 400.14312	Resident medications.
	(1) Prescription medication, including dietary supplements, or individual special medical procedures shall be given, taken, or applied only as prescribed by a licensed physician or dentist. Prescription medication shall be kept in the original pharmacy-supplied container, which shall be labeled for the specified resident in accordance with the requirements of Act No. 368 of the Public Acts of 1978, as amended, being S333.1101 et seq. of the Michigan Compiled Laws, kept with the equipment to administer it in a locked cabinet or drawer, and refrigerated if required.
ANALYSIS:	<p>The complaint alleges staff Jack Frost is stealing Resident A's medications.</p> <p>Interviews with Resident A, Ms. Deman, Mr. Frost and Ms. Miller revealed no concerns regarding any missing medications. Resident A's medications, medication administration records, and medication count sheets for February 2024 were all reviewed and revealed no missing medications.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 4/2/24 I conducted an exit conference with licensee designee Jonathon Harland. Mr. Harland concurred with the findings of the investigation.

IV. RECOMMENDATION

I recommend no change in the status of the license.

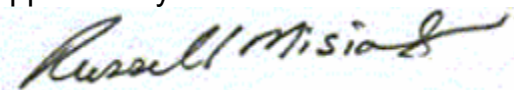


4/2/24

Matthew Soderquist
Licensing Consultant

Date

Approved By:



4/2/24

Russell B. Misiak
Area Manager

Date