



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
ACTING DIRECTOR

March 7, 2024

Kimberly Singer  
Welcome Home Assisted Living - Owosso  
1605 Vandekarr Rd  
Owosso, MI 48867

RE: License #: AS780402781  
Investigation #: 2024A0584013  
Welcome Home Honey

Dear Ms. Singer:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9727.

Sincerely,

A handwritten signature in cursive script that reads "Candace Coburn". The signature is written in a dark ink and is positioned below the word "Sincerely,".

Candace Coburn, Licensing Consultant  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS780402781
<b>Investigation #:</b>	2024A0584013
<b>Complaint Receipt Date:</b>	01/10/2024
<b>Investigation Initiation Date:</b>	01/10/2024
<b>Report Due Date:</b>	03/10/2024
<b>Licensee Name:</b>	Welcome Home Assisted Living - Owosso
<b>Licensee Address:</b>	1605 Vandekarr Rd Owosso, MI 48867
<b>Licensee Telephone #:</b>	(989) 723-3807
<b>Administrator:</b>	Kimberly Singer
<b>Licensee Designee:</b>	Kimberly Singer
<b>Name of Facility:</b>	Welcome Home Honey
<b>Facility Address:</b>	1605 Vandekarr Rd Owosso, MI 48867
<b>Facility Telephone #:</b>	(989) 723-3807
<b>Original Issuance Date:</b>	02/06/2020
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	08/06/2022
<b>Expiration Date:</b>	08/05/2024
<b>Capacity:</b>	6
<b>Program Type:</b>	AGED

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
On 1/3/2024, the facility admitted Resident without completing the required written Resident Care Agreement.	Yes
Staff are giving Resident A Seroquel with no doctor's order.	No

**III. METHODOLOGY**

01/10/2024	Special Investigation Intake - 2024A0584013.
01/10/2024	Special Investigation Initiated – Telephone call to complainant.
01/11/2024	Contact - Document Received from complainant.  Contact - Telephone interview with Relative A.  Contact – Face to face interview with Resident A, B, and administrator Brooke Sobaj.  Contact - Telephone interview and exit conference with Kim Singer, licensee designee.

**ALLEGATIONS:**

- **On 1/3/2024, the facility admitted Resident A without completing the required written resident care agreement.**
- **Staff are giving Resident A Seroquel with no doctor's order.**

**INVESTIGATION:**

On 1/10/2024, the Bureau of Community and Health Systems (BCHS) received the above allegations via the online complaint system.

On 1/11/2024, I conducted a telephone interview with Relative A1. Relative A1 stated Resident A's spouse, herein referred to as Resident B, is the primary DPOA and caretaker for Resident A. Relative A1 stated Resident B's daughter, Relative B1, is Resident B's DPOA. According to Relative A1, on (date), Relative B1 contacted the facility and requested Resident B be admitted to the facility upon discharge his discharge from the hospital. Relative A1 confirmed she agreed with Relative B1 to have Resident A to go the facility with Resident B. Relative A1 stated Relative B1

informed her that the facility would transport Resident A from her current residence when they picked up Resident B from the hospital. Relative A1 stated that her contact information was provided to the facility by Relative ?? so that she could arrange a time to meet and sign the required admission paperwork for Resident A. Relative A1 stated she and licensee designee Kim Singer texted each other and arranged to meet on 1/4/2024, however, Relative A1 did not make the appointment. According to Relative A1, she began to not feel comfortable with the placement and needed more time to plan. Subsequently, Relative A1 confirmed she did not meet to sign a written *Resident Care agreement* (BCAL-3266) upon Resident A's admission to the facility.

I conducted a face-to-face interview with Resident A and B at the facility. Resident A was not able to answer questions regarding date, time, or place, however, did acknowledge that her spouse is Resident B. Resident A appeared happy and well groomed.

Resident B stated he and Resident A are very well cared for at the facility and both of their DPOA's were taking them to a doctor's appointment that afternoon. Resident B stated answers to questions that determined he was oriented to time, place, and person.

I conducted a face-to-face interview with administrator Brook Sobaj. Ms. Sobaj provided me Resident A's file, where I reviewed her admission paperwork and medication administration record (MAR). I established Resident A's BCAL-3266 was signed by Resident B and dated 1/5/2024, two days after Resident A's admission into the facility. I reviewed Resident A's MAR, which listed Quetiapine Fumarate 25 mg Tabs (generic name for Seroquel) as one of the medications Resident A is prescribed, and came with, when she left her previous placement and moved into the facility.

Resident A's MAR shows Quetiapine Fumarate 25 mg tabs as given at 8:00 am on 1/4, 1/5, 1/6, 1/7, 1/8, 1/9, and 1/10/2024.

I conducted a telephone interview with licensee designee Kimberly Singer. Ms. Singer stated she did agree to admit both Resident A and B due to Relative B1 contacting her to admit Resident B when he was discharged from the hospital. Ms. Singer stated confirmed she texted Relative A1 and scheduled an appointment for her to come to the facility office on 1/4/2024 to review and sign Resident A's BCAL-3266. Ms. Singer also confirmed Resident A1 did not make that appointment. Ms. Singer stated she was concerned Relative A1 was not keeping appointments regarding Resident A's admission paperwork and her attorney advised her to have Resident B sign Resident A's BCAL-3266, since Resident B was legally Resident A's DPOA. Ms. Singer stated she felt Resident B understood what he was signing, and he signed the agreement on 1/5/2024. Ms. Singer stated she contacted Resident A's physician, Dr. Vorencamp on 1/3/2024 to get a list of current medications so she could match them with what staff members at her previous placement provided her.

Ms. Singer stated she matched the medications received with those on the list Dr. Vorencamp provided and added them to Resident A's MAR. I observed the list provided by Dr. Vorencamp's office and the dosage for Quetiapine Fumarate 25 mg tabs to be administered to Resident A at 8:00 am each morning matched that information on Resident A's MAR.

<b>APPLICABLE RULE</b>	
<b>R 400.14301</b>	<b>Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.</b>
	<p><b>(6) At the time of a resident's admission, a licensee shall complete a written resident care agreement. A resident care agreement is the document which is established between the resident or the resident's designated representative, the responsible agency, if applicable, and the licensee and which specifies the responsibilities of each party. A resident care agreement shall include all of the following:</b></p> <p><b>(a) An agreement to provide care, supervision, and protection, and to assure transportation services to the resident as indicated in the resident's written assessment plan and health care appraisal.</b></p> <p><b>(b) A description of services to be provided and the fee for the service.</b></p> <p><b>(c) A description of additional costs in addition to the basic fee that is charged.</b></p> <p><b>(d) A description of the transportation services that are provided for the basic fee that is charged and the transportation services that are provided at an extra cost.</b></p> <p><b>(e) An agreement by the resident or the resident's designated representative or responsible agency to provide necessary intake information to the licensee, including health-related information at the time of admission.</b></p> <p><b>(f) An agreement by the resident or the resident's designated representative to provide a current health care appraisal as required by subrule (10) of this rule.</b></p> <p><b>(g) An agreement by the resident to follow the house rules that are provided to him or her.</b></p> <p><b>(h) An agreement by the licensee to respect and safeguard the resident's rights and to provide a written copy of these rights to the resident.</b></p> <p><b>(i) An agreement between the licensee and the resident or the resident's designated representative to follow the home's discharge policy and procedures.</b></p>

	<p>(j) A statement of the home's refund policy. The home's refund policy shall meet the requirements of R 400.14315.</p> <p>(k) A description of how a resident's funds and valuables will be handled and how the incidental needs of the resident will be met.</p> <p>(l) A statement by the licensee that the home is licensed by the department to provide foster care to adults.</p>
<b>ANALYSIS:</b>	Based upon my investigation, which consisted of interviews of Relative A1, Resident A, B, administrator Brooke Sobaj and licensee designee Kim Singer, it has been established that Resident A's BCAL-3266 was not completed upon her admission into the facility but was completed two days later.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

<b>APPLICABLE RULE</b>	
<b>R 400.14312</b>	<b>Resident medications.</b>
	(1) Prescription medication, including dietary supplements, or individual special medical procedures shall be given, taken, or applied only as prescribed by a licensed physician or dentist. Prescription medication shall be kept in the original pharmacy-supplied container, which shall be labeled for the specified resident in accordance with the requirements of Act No. 368 of the Public Acts of 1978, as amended, being S333.1101 et seq. of the Michigan Compiled Laws, kept with the equipment to administer it in a locked cabinet or drawer, and refrigerated if required.
<b>ANALYSIS:</b>	Based upon my investigation, which consisted of an interview with licensee designee Kim Singer, and a review of Resident A's MAR, as well as a medication list for Resident A, provided by her physician, there is no evidence to substantiate the allegation staff are giving Resident A Seroquel with no doctor's order.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

On 1/11/2024, I conducted an exit conference via telephone with licensee designee Kim Singer and informed her of the findings of this investigation.

**IV. RECOMMENDATION**

Upon receipt of an acceptable corrective action plan, I recommend no changes in the status of the license.



3/1/2024

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Candace Coburn  
Licensing Consultant

Date

Approved By:



3/7/2024

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Michele Streeter  
Area Manager

Date