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GOVERNOR

# STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

MARLON I. BROWN, DPA DIRECTOR

March 25, 2024

Amanda Ledford Hope Network West Michigan PO Box 890 Grand Rapids, MI 49501-0141

RE: License #: AM410008791

Willow Lodge 366 West Street

Cedar Springs, MI 49319

Dear Mrs. Ledford:

Attached is the Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and rules. Your license and special certification is renewed. It is valid only at your present address and is nontransferable.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (616) 356-0183.

Sincerely,

Rebecca Piccard, Licensing Consultant

Bureau of Community and Health Systems

Unit 13, 7th Floor 350 Ottawa, N.W.

Grand Rapids, MI 49503

Rebecca Riccard

(616) 446-5764

# MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS RENEWAL INSPECTION REPORT

#### I. IDENTIFYING INFORMATION

**License #:** AM410008791

Licensee Name: Hope Network West Michigan

Licensee Address: PO Box 890

Grand Rapids, MI 49518

**Licensee Telephone #:** (616) 301-8000

Licensee/Licensee Designee: Amanda Ledford

Administrator: Amanda Ledford

Name of Facility: Willow Lodge

Facility Address: 366 West Street

Cedar Springs, MI 49319

**Facility Telephone #:** (616) 490-3684

Original Issuance Date: 08/10/1990

Capacity: 8

Program Type: DEVELOPMENTALLY DISABLED

MENTALLY ILL

Certified Programs: DEVELOPMENTALLY DISABLED

MENTALLY ILL

#### **II. METHODS OF INSPECTION**

| Date | e of On-site Inspection(s):  | 03/25/2  | 2024                       |  |
|------|--|----------|----------------------------|--|
| Date | e of Bureau of Fire Services Inspection if appl  | icable:  | 03/25/2024                 |  |
| Date | e of Health Authority Inspection if applicable:  |          | 03/25/2024                 |  |
| No.  | of staff interviewed and/or observed of residents interviewed and/or observed of others interviewed Role:  |          | 5<br>4                     |  |
| •    | Medication pass / simulated pass observed?   | Yes 🗵    | 〗No □ If no, explain.      |  |
| •    | Medication(s) and medication record(s) revie   | wed? \   | ∕es ⊠ No ⊡ If no, explain. |  |
| •    | Resident funds and associated documents reviewed for at least one resident?  Yes No If no, explain.  Meal preparation / service observed? Yes No If no, explain.  No meal at the time of inspection.  Fire drills reviewed? Yes No If no, explain. |          |                            |  |
| •    | Fire safety equipment and practices observe  | d? Yes   | No □ If no, explain.       |  |
| •    | E-scores reviewed? (Special Certification On If no, explain.  Water temperatures checked? Yes ⊠ No □   | • ,      |                            |  |
| •    | Incident report follow-up? Yes ⊠ No ☐ If i   | no, expl | ain.                       |  |
| •    | Corrective action plan compliance verified?  N/A   Number of excluded employees followed-up?   |          | CAP date/s and rule/s:     |  |
| •    | Variances? Yes ☐ (please explain) No ☐   | N/A 🗵    |                            |  |

### **III. DESCRIPTION OF FINDINGS & CONCLUSIONS**

This facility was determined to be in substantial compliance with rules and requirements.

## IV. RECOMMENDATION

| Rebecca Riccard      | March 25, 2024 |
|----------------------|----------------|
| Rebecca Piccard      | Date           |
| Licensing Consultant |                |

I recommend issuance of a 2 year regular adult foster care license.