

GRETCHEN WHITMER
GOVERNOR

## STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

MARLON I. BROWN, DPA ACTING DIRECTOR

February 8, 2024

Achal Patel and Vivek Thakore Divine Nest Of Williamston INC 2045 Birch Bluff Dr Okemos, MI 48864

RE: License #: AL330413975

**Divine Nest Of Williamston INC** 

241 McCormick St

WILLIAMSTON, MI 48895

Dear Mr. Patel and Mr. Thakore:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (517) 284-9730.

Sincerely,

Julie Elkins, Licensing Consultant

Bureau of Community and Health Systems

611 W. Ottawa Street

P.O. Box 30664

Julie Ellers

Lansing, MI 48909

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# MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS RENEWAL INSPECTION REPORT

### I. IDENTIFYING INFORMATION

**License #:** AL330413975

Licensee Name: Divine Nest Of Williamston INC

**Licensee Address:** 2045 Birch Bluff Dr

Okemos, MI 48864

**Licensee Telephone #**: (517) 898-2431

**Licensee Designee:** Achal Patel and Vivek Thakore

**Administrator:** Achal Patel

Name of Facility: Divine Nest Of Williamston INC

Facility Address: 241 McCormick St

WILLIAMSTON, MI 48895

**Facility Telephone #:** (517) 655-5800

Original Issuance Date: 08/25/2023

Capacity: 20

Program Type: PHYSICALLY HANDICAPPED

**ALZHEIMERS** 

**AGED** 

### II. METHODS OF INSPECTION

Date	e of On-site Inspections:	02/07/2024	
Date	e of Bureau of Fire Services Inspection if applicable:	03/14/2023	
Date	e of Health Authority Inspection if applicable:	N/A	
No. of staff interviewed and/or observed 4 No. of residents interviewed and/or observed 15 No. of others interviewed 1 Role: licensee designee/admin			
•	Medication pass / simulated pass observed? Yes $\boxtimes$ No $\square$ If no	o, explain.	
•	Medication(s) and medication record(s) reviewed? Yes ⊠ No □	If no, explain.	
•	Resident funds and associated documents reviewed for at least one resident? Yes $\boxtimes$ No $\square$ If no, explain.  Meal preparation / service observed? Yes $\boxtimes$ No $\square$ If no, explain.		
•	Fire drills reviewed? Yes ⊠ No □ If no, explain.		
•	Fire safety equipment and practices observed? Yes $\boxtimes$ No $\square$ If	no, explain.	
•	E-scores reviewed? (Special Certification Only) Yes ☐ No ☐ No If no, explain.  Water temperatures checked? Yes ☒ No ☐ If no, explain.	N/A ⊠	
•	Incident report follow-up? Yes ⊠ No □ If no, explain.		
•	Corrective action plan compliance verified? Yes  CAP date/s a 1/4/2024 204 (3)(d) and 312 (2) N/A  Number of excluded employees followed-up? N/A	and rule/s:	
•	Variances? Yes ☐ (please explain) No ☒ N/A ☐		

### III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

R 400.15204 Direct care staff; qualifications and training.

- (3) A licensee or administrator shall provide in-service training or make training available through other sources to direct care staff. Direct care staff shall be competent before performing assigned tasks, which shall include being competent in all of the following areas:
  - (b) First aid.
  - (c) Cardiopulmonary resuscitation.

At the time of inspection, two of five employee records reviewed did not contain documentation that those employees were competent in First aid and Cardiopulmonary resuscitation.

R 400.15301

Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.

(4) At the time of admission, and at least annually, a written assessment plan shall be completed with the resident or the resident's designated representative, the responsible agency, if applicable, and the licensee. A licensee shall maintain a copy of the resident's written assessment plan on file in the home.

At the time of inspection, Resident A's record did not contain documentation that the written assessment plan was completed with the resident or the resident's designated representative.

R 400.15301

Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.

(6) At the time of a resident's admission, a licensee shall complete a written resident care agreement. A resident care agreement is the document which is established between the resident or the resident's designated representative, the responsible

- agency, if applicable, and the licensee and which specifies the responsibilities of each party. A resident care agreement shall include all of the following:
- (a) An agreement to provide care, supervision, and protection, and to assure transportation services to the resident as indicated in the resident's written assessment plan and health care appraisal.
- (b) A description of services to be provided and the fee for the service.
- (c) A description of additional costs in addition to the basic fee that is charged.
- (d) A description of the transportation services that are provided for the basic fee that is charged and the transportation services that are provided at an extra cost.
- (e) An agreement by the resident or the resident's designated representative or responsible agency to provide necessary intake information to the licensee, including health-related information at the time of admission.
- (f) An agreement by the resident or the resident's designated representative to provide a current health care appraisal as required by subrule (10) of this rule.
- (g) An agreement by the resident to follow the house rules that are provided to him or her.
- (h) An agreement by the licensee to respect and safeguard the resident's rights and to provide a written copy of these rights to the resident.
- (i) An agreement between the licensee and the resident or the resident's designated representative to follow the home's discharge policy and procedures.
- (j) A statement of the home's refund policy. The home's refund policy shall meet the requirements of R 400.15315.
- (k) A description of how a resident's funds and valuables will be handled and how the incidental needs of the resident will be met.
- (I) A statement by the licensee that the home is licensed by the department to provide foster care to adults.

At the time of inspection, Resident A's record did not contain documentation that the resident care agreement was completed with the resident or the resident's designated representative.

### R 400.15318 Emergency preparedness; evacuation plan; emergency transportation.

(5) A licensee shall practice emergency and evacuation procedures during daytime, evening, and sleeping hours at least once per quarter. A record of the practices shall be maintained and be available for department review.

At the time of inspection, the fire drill records for the fourth quarter 2023 did not document a sleeping hours fire drill.

#### R 400.15401 Environmental health.

(2) Hot and cold running water that is under pressure shall be provided. A licensee shall maintain the hot water temperature for a resident's use at a range of 105 degrees Fahrenheit to 120 degrees Fahrenheit at the faucet.

At the time of inspection, the water temperature exceeded 120 degrees Fahrenheit at multiple faucets.

### R 400.15403 Maintenance of premises.

(1) A home shall be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.

At the time of inspection, there was no documentation available to review that documented that the facility was examining fire extinguishers monthly as recommended by the manufacturer.

### R 400.15410 Bedroom furnishings.

(5) A licensee shall provide a resident with a bed that is not less than 36 inches wide and not less than 72 inches long. The foundation shall be clean, in good condition, and provide adequate support. The mattress shall be clean, comfortable, in good condition, well protected, and not less than 5 inches thick or 4 inches thick if made of synthetic materials. The use of a water bed is not prohibited by this rule.

At the time of inspection, Resident B's bedroom did not contain a bed.

### IV. RECOMMENDATION

Julie Ellers

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.

02/08/2024

Julie Elkins Date

**Licensing Consultant**