

	 STATE OF MICHIGAN	
GRETCHEN WHITMER GOVERNOR	DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING	MARLON BROWN ACTING DIRECTOR

January 23, 2024

Sara Dickendesh
 Glen Abbey Assisted Living, LLC
 Suite 200, 3196 Kraft Ave.
 Grand Rapids, MI 49512

RE: License #: AH820372250
Glen Abbey Assisted Living
445 North Lotz Road
Canton, MI 49512

Dear Ms. Dickendesh:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective action plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result. Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please feel free to contact the local office at (517) 284-9730.

Sincerely,



Brender Howard, Licensing Staff
 Bureau of Community and Health Systems
 611 W. Ottawa Street, P.O. Box 30664
 Lansing, MI 48909
 (313) 268-1788

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH820372250
Licensee Name:	Glen Abbey Assisted Living, LLC
Licensee Address:	Suite 200 3196 Kraft Ave. Grand Rapids, MI 49512
Licensee Telephone #:	(616) 719-4332
Authorized Representative:	Sara Dickendesher
Administrator/Licensee Designee:	Julie Edwards
Name of Facility:	Glen Abbey Assisted Living
Facility Address:	445 North Lotz Road Canton, MI 49512
Facility Telephone #:	(734) 981-9224
Original Issuance Date:	07/21/2017
Capacity:	64
Program Type:	ALZHEIMERS AGED

II. METHODS OF INSPECTION

Date of On-site Inspection(s): 01/17/2024

Date of Bureau of Fire Services Inspection if applicable: 10/30/2023

Inspection Type: Interview and Observation Worksheet
 Combination

Date of Exit Conference: 01/17/2024

No. of staff interviewed and/or observed 7
No. of residents interviewed and/or observed 26
No. of others interviewed 1 Role Resident's family member

- Medication pass / simulated pass observed? Yes No If no, explain.
- Medication(s) and medication records(s) reviewed? Yes No If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes No If no, explain. No resident's funds held.
- Meal preparation / service observed? Yes No If no, explain.
- Fire drills reviewed? Yes No If no, explain. Interviewed staff on policy and procedure.
- Water temperatures checked? Yes No If no, explain.
- Incident report follow-up? Yes IR date/s: N/A
- Corrective action plan compliance verified? Yes CAP date/s and rule/s: 6/30/2023 2023A0585072 1931(2)
- Number of excluded employees followed up? 1 N/A

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:	
R325.1913	Licenses and permits, general provisions.
	The applicant or the authorized representative shall give written notice to the department within 5 business days of any changes in information as submitted in the application pursuant to which a license, provisional license, or temporary nonrenewable permit has been issued.
During the onsite, it was revealed that the administrator of record was no longer there as of December. Therefore, the facility did not comply with this rule of notifying the department within five days.	
R325.1922	Admission and retention of residents.
	(5) A home shall update each resident's service plan at least annually or if there is a significant change in the resident's care needs. Changes shall be communicated to the resident and his or her authorized representative, if any.
A review of Resident A and Resident B's service plan revealed that the service plan was not updated annually.	
R325.1932	Resident's medications.
	Prescribed medication managed by the home shall be given, taken, or applied pursuant to labeling instructions, orders and by the prescribing licensed health care professional.
A review of Resident A, Resident B, Resident C and Resident D's medication administration record (MAR) show that medication was not given as prescribed. For example: There were several days in December 2023 that shows that various medications for the residents was not given with the notes that read not here, not in cabinet, awaiting medication arrival from pharmacy or out of stock.	

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.

Brenden D. Howard

1/23/2024

Licensing Consultant

Date