



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
ACTING DIRECTOR

February 29, 2024

Patricia Hindman  
Cherry Blossom Manor Inc.  
Suite B  
611 E Main Street  
Hart, MI 49420

RE: License #: AH640236763  
Investigation #: 2024A1021039  
Cherry Blossom Manor Inc.

Dear Patricia Hindman:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

A handwritten signature in cursive script that reads "Kimberly Horst".

Kimberly Horst, Licensing Staff  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AH640236763
<b>Investigation #:</b>	2024A1021039
<b>Complaint Receipt Date:</b>	02/20/2024
<b>Investigation Initiation Date:</b>	02/20/2024
<b>Report Due Date:</b>	04/21/2024
<b>Licensee Name:</b>	Cherry Blossom Manor Inc.
<b>Licensee Address:</b>	611 E Main St. Ste. B Hart, MI 49420
<b>Licensee Telephone #:</b>	(231) 873-5377
<b>Administrator/ Authorized Representative:</b>	Patricia Hindman
<b>Name of Facility:</b>	Cherry Blossom Manor Inc.
<b>Facility Address:</b>	Suite B 611 E Main Street Hart, MI 49420
<b>Facility Telephone #:</b>	(231) 873-5377
<b>Original Issuance Date:</b>	09/01/1999
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	09/19/2023
<b>Expiration Date:</b>	09/18/2024
<b>Capacity:</b>	39
<b>Program Type:</b>	AGED

## II. ALLEGATION(S)

	<b>Violation Established?</b>
Staff Person 1 (SP1) convicted felon.	No
Staff Person 2 (SP2) treats resident disrespectfully.	No
Additional Findings	No

## III. METHODOLOGY

02/20/2024	Special Investigation Intake 2024A1021039
02/20/2024	Special Investigation Initiated - Letter referral sent to APS
02/28/2024	Inspection Completed On-site
	Exit Conference

### **ALLEGATION:**

**Staff Person 1 (SP1) convicted felon.**

### **INVESTIGATION:**

On 02/20/2024, the licensing department received a complaint with allegations staff person 1 (SP1) is a convicted felon but is still employed at the facility.

On 02/20/2024, the allegations in this report were sent to centralized intake at Adult Protective Services (APS).

On 02/28/2024, I interviewed administrator Patricia Hindman at the facility. Ms. Hindman reported today she received SP1's workforce background disqualification letter and SP1 would be terminated. Ms. Hindman reported SP1 is an excellent employee with no discipline actions. SP1 reported she had no concerns with SP1's interactions with the residents.

After my interviews and observations of the facility, Ms. Hindman reported SP1 came into the facility, and she had terminated SP1.

<b>APPLICABLE RULE</b>	
<b>MCL 333.20173a</b>	<p><b>Covered facility; employees or applicants for employment; prohibitions; criminal history check; procedure; conditional employment; knowingly providing false information as misdemeanor; prohibited use or dissemination of criminal history information as misdemeanor; review by licensing or regulatory department; conditions of continued employment; failure to conduct criminal history checks as misdemeanor; establishment of automated fingerprint identification system database; electronic web-based system; definitions.</b></p>
	<p><b>(5) If a covered facility determines it necessary to employ or grant clinical privileges to an applicant before receiving the results of the applicant's criminal history check or criminal history record information under this section, the covered facility may conditionally employ or grant conditional clinical privileges to the individual if all of the following apply</b></p> <p><b>(c) Except as otherwise provided in this subdivision, the covered facility does not permit the individual to have regular direct access to or provide direct services to patients or residents in the covered facility without supervision until the criminal history check or criminal history record information is obtained and the individual is eligible for that employment or clinical privileges. If required under this subdivision, the covered facility shall provide on-site supervision of an individual in the covered facility on a conditional basis under this subsection by an individual who has undergone a criminal history check conducted in compliance with this section. A covered facility may permit an individual in the covered facility on a conditional basis under this subsection to have regular direct access to or provide direct services to patients or residents in the covered facility without supervision if all of the following conditions are met: (iii) If applicable, the individual provides to the department of state police a set of fingerprints on or before the 7 expiration of 10 business days following the date the individual was conditionally employed or granted conditional clinical privileges under this subsection.</b></p>

<b>ANALYSIS:</b>	Interviews conducted revealed on 02/28/2024, the facility received SP1's background check disqualification notice and immediately fired SP1.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

**ALLEGATION:**

**Staff Person 2 (SP2) treats resident disrespectfully.**

**INVESTIGATION:**

The complainant alleged SP2 has been witnessed screaming at the residents, bullying them to stay in their rooms, blocking them in their beds, pushing and shoving them, and calling them names.

Ms. Hindman reported SP2 is an excellent employee, and the residents love SP2. Ms. Hindman reported she has observed SP2 interactions with the residents and did not observe any of said behaviors in the allegation. Ms. Hindman reported employees and residents have not reported any concerns with SP2. Ms. Hindman reported SP2 has had no discipline actions.

On 02/28/2024, I interviewed Resident A at the facility. Resident A reported she enjoys living at the facility. Resident A reported all employees treat her well.

On 02/28/2024, I interviewed Resident B at the facility. Resident B reported caregivers treat her well and she has no concerns with employees.

On 02/28/2024, I interviewed Resident C at the facility. Resident C reported caregivers assist her daily and treat her well.

On 02/28/2024, I interviewed SP3 at the facility. SP3 reported residents are treated well. SP3 reported she has no concerns with employees treating residents disrespectfully.

On 02/28/2024, I interviewed SP4 at the facility. SP4 statements were consistent with those made by SP3.

I reviewed SP2's employee training. SP2 was appropriately trained in resident rights and responsibilities.

<b>APPLICABLE RULE</b>	
<b>R 325.1931</b>	<b>Employees; general provisions.</b>
	<b>(2) A home shall treat a resident with dignity and his or her personal needs, including protection and safety, shall be attended to consistent with the resident's service plan.</b>
<b>ANALYSIS:</b>	Interviews conducted revealed lack of evidence to support the allegation SP2 treats residents disrespectfully.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

#### IV. RECOMMENDATION

I recommend no change in the status of the license.

*Kimberly Horst*

02/28/2024

---

Kimberly Horst  
Licensing Staff

Date

Approved By:

*Andrea L. Moore*

02/29/2024

---

Andrea L. Moore, Manager  
Long-Term-Care State Licensing Section

Date